

Keysight Technologies

Business Management System

Keysight's commitment to quality extends beyond products to how we manage our processes



Keysight's customer-focused quality policy and our comprehensive Business Management System ensures our processes meet your business needs and regulatory requirements around the world.

Balanced with both internal and external auditing teams, our ISO certification continues to mature and expand as demonstrated by a single, worldwide ISO 9001 certificate.

- A customer-focused quality policy
- ISO 9001 Certified since 2000, with a single ISO 9001 certificate covering sales, support, service, R&D, and manufacturing worldwide
- A dedicated internal team of externally certified auditors
- DEKRA-approved and supervised self-audit program
- Advanced surveillance recertification procedures (IAF MD 3:2008)
- Registrations for ISO 9001:2015 (certified), ISO 17025 (accredited), ISO 14001 (certified)
- Business Management System manual available upon request

External Standards Reference Table	Keysight Quality Manual			Warranty Policies
Keysight Quality Policy	SOX Info			Environmental & Sustainability Policy
Acquisition Standard				Sales/Marketing Policy
Design & Manufacturing Documents	Custom Systems	Product Safety & Regulations	Occupational Health & Safety Policy	
Business Management Systems (BMS) Manual				
Document Key Processes				
Management Review MR Guidance	ESD Control Manual	Assessment Program Manual Approved Auditors	Control of Documentation Guidance for Document Control	
Training	Corrective & Preventative Action Requirements	Assessment Report 3 rd Party NC Response Report	Controlled Document Template	
Hardware Test Centers (HTC) Environmental Test Manual (ETM) CSA Test Procedures HTC Quality Manual	Control of Non-Conforming Product Requirements Anti-Virus Requirements	Control of Records	Measurement Uncertainty Validation Process	
Calibration System Manual				
Calibration Policy	Calibration Interval Guideline	Out of Tolerance (OOT) Process	Cross-check Process	Calibration Certificate Requirements
Option 1A7/A6J Intro Guide				
Service & Support Quality				

For more information about Keysight, go to www.keysight.com/go/quality