03 September 2024

Keysight Technologies Computer Virus Control Policy

Our Commitment

Keysight Technologies, Inc. is committed to assuring that instruments manufactured, refurbished, serviced, calibrated, and demoed by Keysight are free of malware and other computer-based threats. To this end, Keysight has implemented internal processes to prevent the spread of computer malware into instruments destined for our customers.

Our Process

Keysight's manufacturing, refurbishment, services, and demo facilities use a multilayered approach for controlling the spread of malware.

- The foundational level is behavioral and awareness where employees are trained on the risks of computer malware and the processes to prevent viruses

- Audits are conducted on our adherence to the policy

- Limiting or controlling contact with the Internet and detachable media provides a level of physical control that limits the potential for infection

    o Combined with software solutions such as overwriting hard drives with known clean images or running antivirus software prior to shipping the instruments provides additional assurance your instrument will be free of any known malware

If something happens

Despite all the precautions taken, there remains a remote chance that an instrument can ship with a new or unknown virus. If you find your instrument has been infected, contact Keysight at www.keysight.com and click on **Contact Us** for assistance in removing the threat.

If you have questions or additional information requests, please contact Keysight.