

Keysight Handheld Meter Logger Software in Windows 10.

Windows 10 comes with later version of .NET framework. However, Keysight Handheld Meter Logger requires .NET framework 3.5 to run perfectly. Therefore, we have to enable .NET framework 3.5 by following the steps below:

1. [Before*](#) Installing Handheld Meter Logger software, to check whether .NET Framework 3.5 is available in Control Panel:

(If the software has been installed, please uninstall it first.)

1. On the keyboard, press "**Windows Logo**" + "**R**" keys.
2. In the "**Run**" command box, type "**appwiz.cpl**" and press "**ENTER**".
3. In the "**Programs and Features**" window, click on the link "**Turn Windows features on or off**".
4. Check if the "**.NET Framework 3.5 (includes .NET 2.0 and 3.0)**" option is available in it.
5. If yes, then enable it and then click on "**OK**".
6. Follow the on-screen instructions to complete the installation and restart the computer, if prompted.

2. Installing Handheld Meter Logger software:

1. On the browser, go to:
<http://www.keysight.com/main/software.aspx?ckey=2470922&lc=eng&cc=MY&nid=-33167.1144465&id=2470922>
2. Click "**Download**".
3. On the pop-up window, key in the details and click "**ENTER**".
4. After finish downloading, click on "KeysightHandheldMeterLogger.exe" and follow the instruction to install.

3. Installing Prolific driver (it normally comes together with the Logger software):

1. On the browser, go to:
http://www.prolific.com.tw/US/ShowProduct.aspx?p_id=225&pcid=41
2. Click the link of "**Download File**".

*If Keysight Handheld Meter Logger Software has been installed before .NET Framework 3.5, please uninstall it first.

(reference: https://answers.microsoft.com/en-us/insider/forum/insider_wintp-insider_install/how-to-instal-net-framework-35-on-windows-10/450b3ba6-4d19-45ae-840e-78519f36d7a4?auth=1)