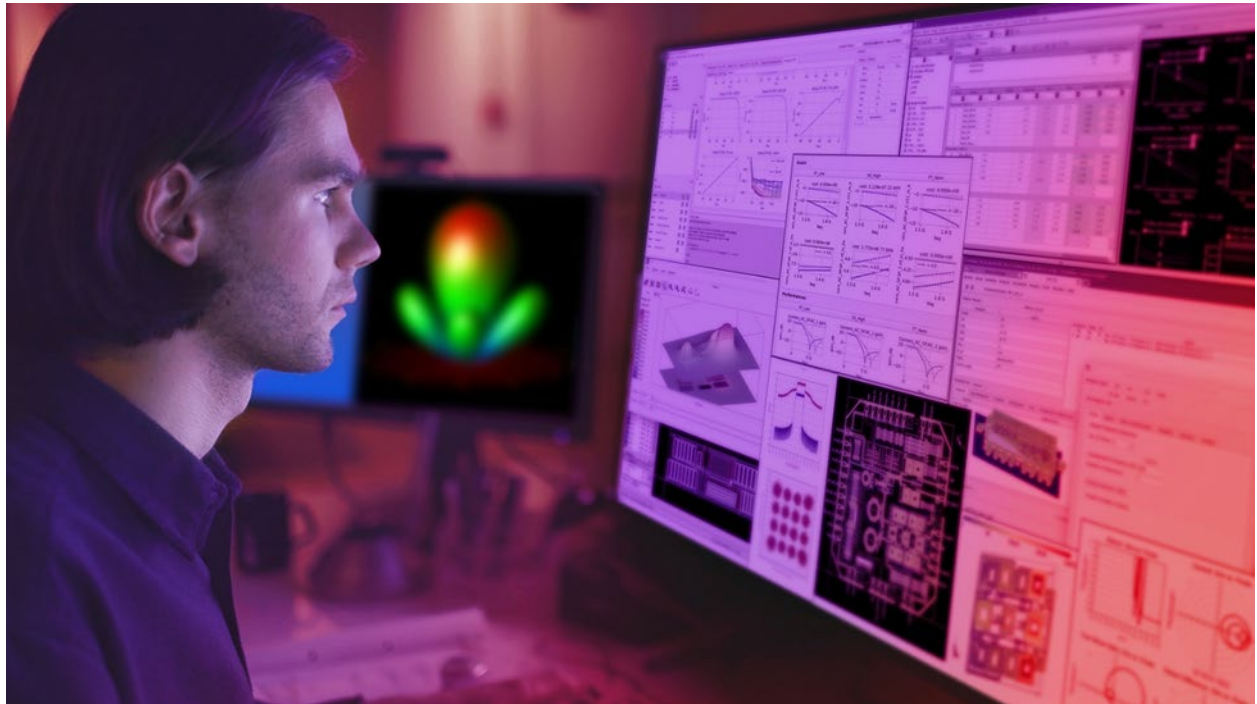


Keysight EDA Guided Success

Comprehensive Program for your Keysight EDA Software Investment

Introduction

Guided Success is a structured program designed to maximize and maintain investment value in Keysight EDA software. The program accelerates onboarding, empowers users with best-in-class practices and provides ongoing support. Includes personalized mentorship, just-in-time resources, and real-world scenario support to enhance proficiency.



Guided Success EDA Services Package (12 months)

Option 1: E4747ED1 and E4747EL1

The Guided Success EDA Services Package – 12 months (**E4747ED1**) comes with the following services:

- **Success journey meetings** – The purpose of the success journey meetings is to align on curriculum tailored to customer needs and monitor progress. The Keysight Manager or the Keysight Technical Lead will meet with the customer project manager and/or other key stakeholder(s). This service includes 3 meetings of up to 30 minutes each.
- **Remote reviews** – Keysight will provide review sessions to focus on reinforcing material learned from the EDA On Demand Training (eLearning). The remote reviews will correspond to one or multiple EDA On Demand Training Learning Path(s). This service includes 3 sessions of up to 2 hours each (up to 6 hours total) via a video conferencing platform. If the customer chooses, these hours can be transferred to become Professional Services & Support hours.
- **Professional services & support** – Keysight will provide up to 26 hours of remote consulting services and/or remote training for Keysight EDA software via phone, email, chat, or video conferencing. Remote training can be selected from the current Keysight EDA Standard Training Portfolio. Any topic outside of Keysight's current EDA Standard Training and Consulting Portfolio may be considered and may result in additional costs and/or increased consumption rate.

The Guided Success EDA on Demand Package – 12 months (**E4747EL1**) comes with the following services:

- **EDA on demand training all access subscription** – 12 months access for up to 6 seats. This self-paced training includes lectures and labs. The labs access Keysight design software and may only be completed by each individual user once. Access information will be provided after order booking.

Guided Success EDA Premium Services Package (12 months)

Option 2: E4747ED5 and E4747EL5

The Guided Success EDA Premium Services Package – 12 months (**E4747ED5**) comes with the following services:

- **Success journey meetings** – The purpose of the quarterly check-in meetings is to align on curriculum tailored to customer needs and monitor progress. The Keysight Manager or the Keysight Technical Lead will meet with the customer project manager and/or other key stakeholder(s). This service includes 4 meetings per track of up to 30 minutes each. As there are three tracks, the total number of meetings will be 12.
- **Remote reviews** – Keysight will provide review sessions to focus on reinforcing material learned from the EDA On Demand Training (eLearning). This service includes 3 sessions per track of up to 2 hours each, via a video conferencing platform. As there are three tracks, the total number of sessions will be 9 (up to 18 hours total). The same EDA On Demand Training Learning Path may be chosen for each set of remote reviews. If the customer chooses, these hours can be transferred to become professional services & support hours.
- **Professional services & support** – Keysight will provide up to 62 hours of remote consulting services and/or remote training for Keysight EDA software via phone, email, chat, or video conferencing. Remote training can be selected from the current Keysight EDA Standard Training Portfolio. Any topic outside of Keysight's current EDA Standard Training and Consulting Portfolio may be considered and may result in additional costs and/or increased consumption rate.

The Guided Success EDA Premium on Demand Package – 12 months (**E4747EL5**) comes with the following services:

- **EDA on demand training all access subscription** – 12 months access for up to 24 seats. This self-paced training includes lectures and labs. The labs access Keysight design software and may only be completed by each individual user once. Access information will be provided after order booking.

Further details:

- Guided Success packages are coupled together and cannot be purchased separately.
- Term – 12 months begins upon invoicing
- Billed upfront – After acceptance of Purchase Order
 - Multi-year orders will be invoiced annually at the beginning of each term
- The Guided Success EDA Packages are non-cancelable and are not eligible for refunds, credits or roll forwards of unused services or training. Any unused balance will be forfeited upon completion of program term (12 months).
- If additional remote reviews are desired, professional services & support hours may be used for this.
- Remote reviews and professional services & support hours may be used onsite based on the following:

- 1.25 remote hours = 1 onsite hour
Applies when the customer location is ≤ 100 km (60 miles) from the nearest Keysight entity.
- 1.75 remote hours = 1 onsite hour
Applies when the customer location is > 100 km (60 miles) from the nearest Keysight entity.
- Additional Travel Considerations
 - For onsite requests requiring travel ≥ 400 km (300 miles), additional travel and living costs may apply. These will be mutually agreed upon between Keysight and the customer prior to scheduling.
 - Onsite services are consumed in full-day increments (8 hours per day unless otherwise specified in the service agreement).
 - To ensure fairness, Keysight may adjust multipliers for long-term (>5 consecutive days) or weekend engagements.
- Service hours and schedules may be accelerated subject to trainer availability.
- Visibility – A consumption report will be provided by the Keysight Project Manager to the customer via email on a quarterly basis and/or upon completion of each task. The report will include program start and end dates.
- Professional services & support hours may be used to review the use of Keysight EDA products in customer designs and products.
- Professional services & support hours may *not* be used to generate Intellectual Property (IP) for customers or for design reviews of customer IP.
- The customer is responsible for providing all necessary hardware and software required for the services. (Note: EDA On Demand Training includes access to software via a remote virtual machine for the self-paced labs.)

Guided Success EDA Add-Ons

Continued Enablement Guided Success Services 1 Day (E4747ED9)

- Continued Enablement Guided Success Services 1 Day (E4747ED9) includes one (1) day, up to eight (8) hours of services, which may be utilized for Remote reviews and/or Professional services & support.

Continued Enablement Guided Success On Demand 10 Seats (E4747EL9)

- Continued Enablement Guided Success On Demand 10 Seats (**E4747EL9**) comes with the following services:
EDA on demand training all access subscription – 12 months access for up to 10 seats. This self-paced training includes lectures and labs. The labs access Keysight design software and may only be completed by each individual user once. Access information will be provided after order booking.

Further details:

- The Guided Success EDA Add-Ons are governed by the same terms and conditions as the Guided Success EDA Packages described above, unless otherwise explicitly stated below.
- E4747ED9 and/or E4747EL9 must be purchased concurrently with one of the Guided Success packages listed above.
- E4747ED9 and E4747EL9 may be purchased independently of each other.
- Add-On service hours may be used for Remote Reviews and/or Professional Services & Support, consistent with the usage definitions and limitations described for Guided Success EDA Packages.

Summary

Keysight EDA Guided Success eliminates inefficiencies caused by manual tasks and complex software interfaces. Through a proven onboarding and continuous enablement program, EDA workflows become second nature — reducing design errors, minimizing costly rework, and accelerating time to market. With consistent processes, expert guidance, and tool enablement, teams collaborate more effectively, avoid communication breakdowns, and execute with confidence.



Keysight enables innovators to push the boundaries of engineering by quickly solving design, emulation, and test challenges to create the best product experiences. Start your innovation journey at www.keysight.com.

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