
SR101EDUA Digital Learning Suite

Notices

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Manual Part Number

SR101-90000

Edition

Edition 6, April 2025

Printed in

Printed in Malaysia

Published by

Keysight Technologies
Bayan Lepas Free Industrial Zone
11900 Penang, Malaysia

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To contact Keysight for sales and technical support, refer to the support links on the following Keysight websites:

- Product-specific information and support, software, and documentation updates
<https://www.keysight.com/us/en/support/SR101EDUA/digital-learning-platform.html>
- Worldwide contact information for repair and service
www.keysight.com/find/assist

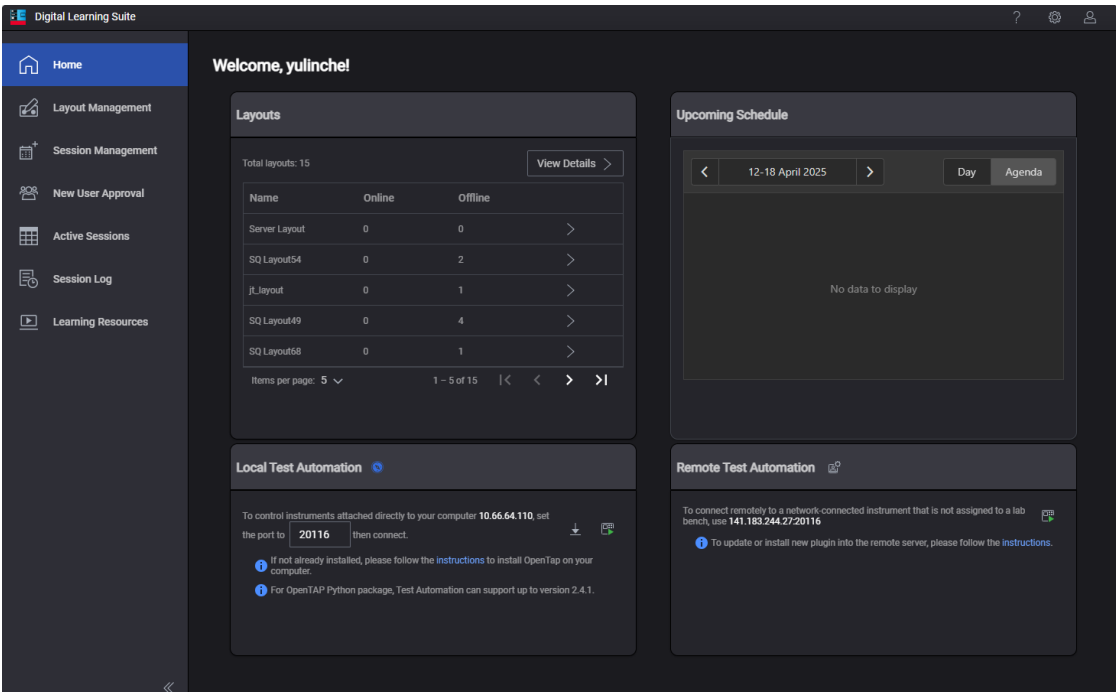
Table of Contents

Notices	1
Sales and Technical Support	2
Table of Contents	3
Overview	5
Intended Use of the Installation Guide	6
Introduction	6
System Requirements	7
Software Requirements	7
Get Started	8
Software License	8
Trial License	8
Full License	8
Overview: Installation Flow	9
Step 1: Download Preconfigured Virtual Machine Image File	10
Step 2: Import and Restore Preconfigured Virtual Machine	10
VirtualBox	10
Proxmox Virtual Environment (VE)	14
Step 3: Start and Set Up Virtual Machine	18
Step 4: Customize Server Settings	22
Step 5: Reboot Virtual Machine	23
Step 6: Ensure Resolvable Hostname	23
Step 7: Set Up Keycloak	23
Step 8: Install License Files	25
Step 9: Check Client Details Settings	26
Step 10: Set Up Server Configurations	27
(Optional) Upgrade from DLSv1.1.4 to DLSv1.2.1	28
(Optional) Upload New Valid SSL or Self-Signed Certificate and Private Key	33
Keycloak Settings	35
Change the Keycloak Default Admin Password	35
Create Super-Admin Accounts	36

Keycloak Administration Console	37
Configuration and Settings.....	38
Configure Roles	38
Add User	40
Manage User.....	42
Enable Email Settings.....	43
Set up Single Sign-On (SSO)	43
Configure Email Settings.....	44
Mail Setting.....	44
Client Details.....	44
(Optional) Learning Tools Interoperability (LTI) Features	46
CANVAS.....	46
Generate the Developer Key for LTI Implementation	46
Set the Digital Learning Suite Settings.....	47
Create the Deep Linking App in Canvas	48
Import Your Course Content	51
Moodle.....	54
Integrate Moodle and Digital Learning Suite into LTI 1.3.....	54
Register the LTI 1.3 Tool.....	54
General Troubleshooting Guide.....	57
Steps and Solutions.....	57
Recommended Password Practices	61

Overview

The Keysight SR101EDUA Digital Learning Suite is a unified web-based digital learning platform with secure one-stop access to university engineering lab resources, measurement data analysis tools, and industry-relevant learning resources.



Online learning has been a part of many educational institutions since the spread of the Internet. Now, new norms such as physical distancing and limits on face-to-face interaction are dramatically accelerating the shift from traditional in-building learning to virtual classes offered remotely on digital platforms. The availability of online courses opens opportunities to international and distance learning students, and remote learning offers students the flexibility of learning anytime, anywhere. With these benefits, online learning is expanding exponentially, and educational institutes must rapidly transform to keep pace with this megatrend.

Keysight's industry-ready remote access lab solution offers you a convenient way to make the switch to online learning. This end-to-end solution is designed for the complete remote setup of your basic instrument lab and covers your needs from web-based lab management and scheduling administration to instrument control and remote access for measurement and analysis. And since your students continue working with industry-grade test and measurement instruments and software, they will gain similar practical skills and application knowledge as industry engineers conducting their work in the lab today.

Intended Use of the Installation Guide

The Installation Guide is intended for use by lecturers and University Teaching Lab Managers as a guide to configure the software and other deployment settings for the Keysight SR101EDUA Digital Learning Suite.

Introduction

The Keysight SR101EDUA Digital Learning Suite is available as an Ubuntu Linux Virtual Machine (VM) image provided by Keysight. It is designed as a server software rather than a desktop software. There is no need to manually install the Digital Learning Suite (DLS) as the Ubuntu Linux VM image comes **pre-installed** with all the necessary software and is pre-configured to minimize setup steps.

For trial purposes, we recommend using the **Oracle VM VirtualBox Manager** to run the VM image. The Oracle VM VirtualBox is a desktop application-based user interface and is freely available as an Open Source Software under the terms of the GNU General Public License (GPL) version 2. Download the latest version here: [Oracle VM VirtualBox](#).

Ensure that your computer has **more than 16 GB of RAM** available as the VM image is already configured to utilize 16 GB of your physical machine's RAM. If you intend to have more than **20 concurrent users**, we recommend increasing the RAM to **32 GB or higher** to accommodate the additional load.

The Ubuntu Linux VM provided with the Keysight SR101EDUA Digital Learning Suite can also run on a **Proxmox Virtual Environment (VE) server**, which is another virtualization platform. The Proxmox VE is a complete open-source platform that tightly integrates KVM hypervisor and LXC containers, software-defined storage, and networking functionality on a single platform, and easily manages high availability clusters and disaster recovery tools with the built-in web management interface.

Both VirtualBox and Proxmox have distinct features suitable for different use cases.

Types of Virtualization

- **VirtualBox** is a Type 2 hypervisor that runs on top of an existing operating system (host OS). It establishes a virtualization layer within the host OS, enabling the execution of virtual machines.
- **Proxmox** is a Type 1 hypervisor that operates directly on the hardware, creating a dedicated virtualization environment. It utilizes KVM (Kernel-based Virtual Machine) technology for running virtual machines.

In summary, VirtualBox is more suitable for individual users and desktop virtualization, providing a simpler and user-friendly experience. On the other hand, Proxmox is a robust virtualization and containerization platform primarily designed for data centres and enterprise environments. It offers advanced features and management capabilities.

If you are unfamiliar with virtual machines, consult your IT staff before starting.

System Requirements

NOTE

See [Introduction](#) to get a basic overview of **VirtualBox** and **Proxmox**.

Item	Recommended	Minimum
RAM	32 GB RAM or higher	16 GB RAM or higher
Hard Disk Space	50 GB free disk space for the Digital Learning Suite pre-configured Virtual Machine	
Processor	64-bit, Quad-core CPU	
Operating System Requirements	Windows 10 or Proxmox Virtual Environment	
Virtual Machine Hypervisor Supported	Oracle VM VirtualBox Manager (Windows 10) version 7.0.4 Proxmox version 7.1-7.4	
Others	Requires Internet access	

NOTE

The minimum requirement of 16 GB RAM is intended to cater to a **maximum** of 20 users. If there is a need to accommodate more users, we highly recommend modifying or enhancing the system configuration of the Ubuntu Virtual Machine accordingly.

Software Requirements

Required Third Party Software	For Windows 10
	1 VirtualBox – https://www.virtualbox.org/ 2 FileZilla – https://filezilla-project.org/download.php?type=client 3 PuTTY – Latest release (0.78)
Supported LTI Compliant LMS Integration	For Proxmox Virtual Environment
	1 FileZilla – https://filezilla-project.org/download.php?type=client 2 PuTTY – Latest release (0.78)
Supported Web Browsers	Moodle v3.9 and above Canvas
	For other LTI compliant LMS platforms, please contact Keysight Technologies for further information.

Get Started

Before you proceed with the setup and installation, take note of the following requirements:

- A valid SSL certificate for security purposes.
- Software licenses (see [Software License](#)).

Software License

NOTE

You need to download the software license for **both** modules:

- Hybrid Collaborative Learning Module (PW9300EDU)
 - Test Sequencing and Control Module (KS8400EDU)
-

Trial License

NOTE

You need the host ID before you can obtain a trial license. See [Step 8: Install License Files](#) on how to retrieve the **host ID**.

Click on the links below to obtain a trial license:

- PW9300EDU
[PW9300EDU Trial License](#)
- KS8400EDU
[KS8400EDU Trial License](#)

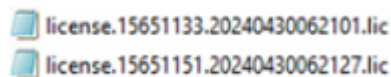
Full License

To obtain the full license for PW9300EDU and KS8400EDU, please contact your local Keysight representative.

NOTE

These **license files** are required when accessing the DLS application. Rename the files before you load or install them onto your PC.

Download and save the license files to a folder on the Windows PC:



Overview: Installation Flow

This section will guide you through the steps to download, set up, and configure the virtualization platform for the Keysight SR101EDUA Digital Learning Suite.

NOTE

You can skip **Steps 4 to 6** if you are not going to change your hostname and/or domain name.



NOTE

See [Introduction](#) to get a basic overview of the different virtualization platforms: **VirtualBox** and **Proxmox**.

Step 1: Download Preconfigured Virtual Machine Image File

Depending on the virtualization platform you are using, download the image file here:

<https://www.keysight.com/us/en/lib/software-detail/computer-software/sr101edua-digital-learning-suite-and-180-days-trial-license.html>

- VirtualBox Image File: *dls1v21_12Apr25.ova*
- Proxmox Image File: *vzdump-qemu-2903-12042025.vma.zst*

NOTE

Follow the steps below to verify the integrity of your download.

- a** On Windows, use the built-in **certUtil** command-line utility to compute the MD5 checksum on the file:

```
C:\> certUtil -hashfile <PATH_TO_FILE> <HASH_ALGORITHM>
```

MD5 checksum example: `C:\> certUtil -hashfile C:\DLS.zst MD5`

- b** Compare the computed MD5 checksum against the MD5 checksum on the download page:
<https://www.keysight.com/us/en/lib/software-detail/computer-software/sr101edua-digital-learning-suite-and-180-days-trial-license.html>

Step 2: Import and Restore Preconfigured Virtual Machine

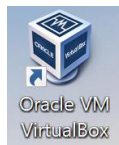
VirtualBox

NOTE

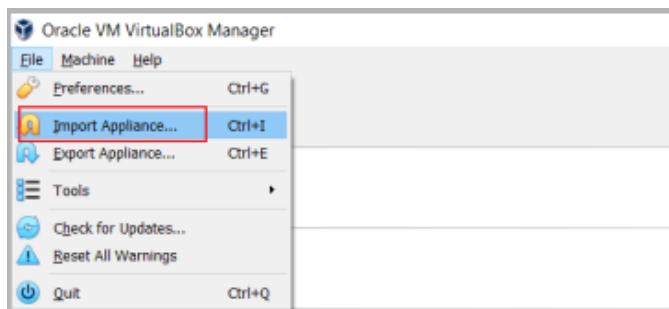
If VirtualBox is not installed/running on your Windows 10, follow steps **a** and **b** below to set up the Oracle VM VirtualBox on your PC before proceeding to import and restore the preconfigured VM.

- a** Download the latest version of Oracle VM VirtualBox Manager here: [Oracle VM VirtualBox](#).
- b** Refer to the [User Manual](#) and follow the instructions to install VirtualBox on a Windows host.

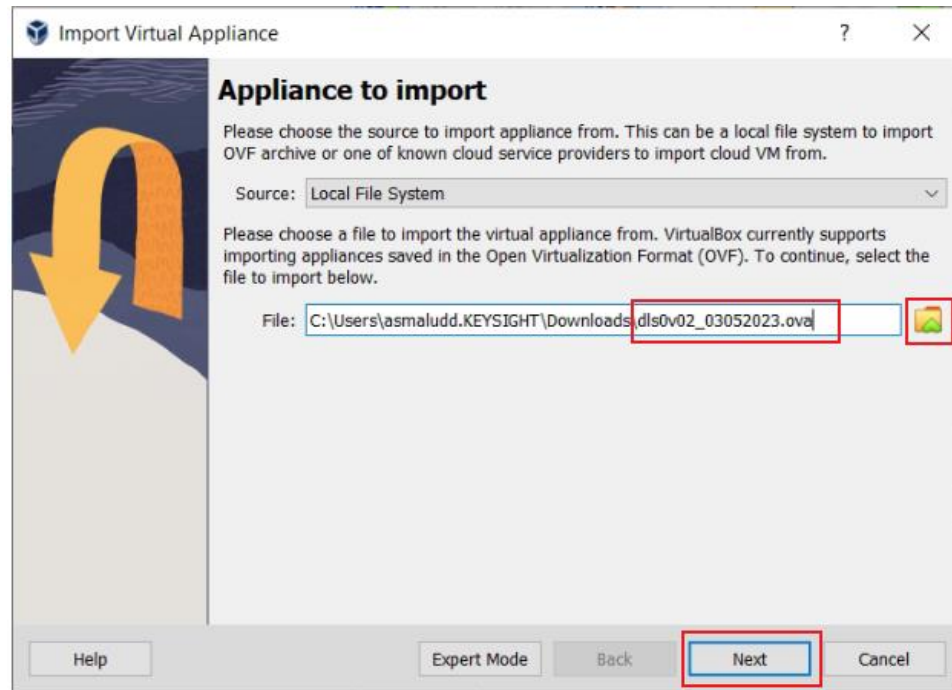
- 1 Click on the **Oracle VM VirtualBox** icon to launch the application.



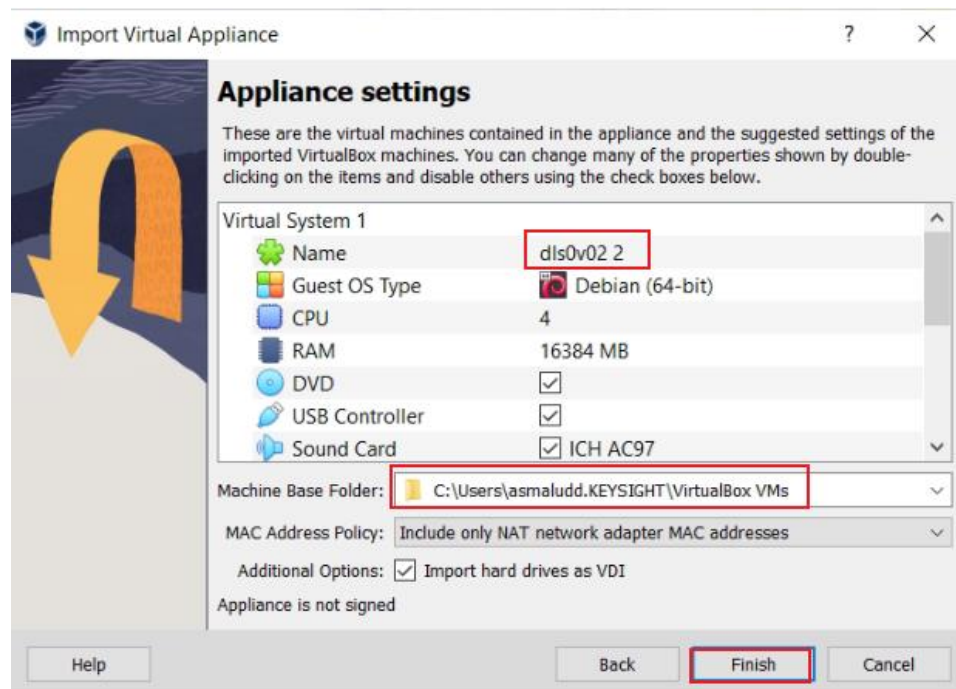
- 2 Go to **File** and click on **Import Appliance...**



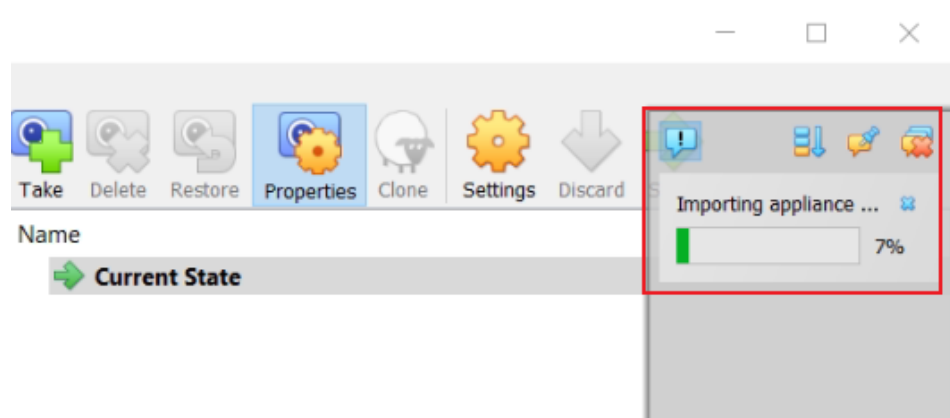
- 3 Browse to the folder where you have downloaded the VirtualBox image file and select *dls0v02_03052023.ova*. Click **Next** to proceed.



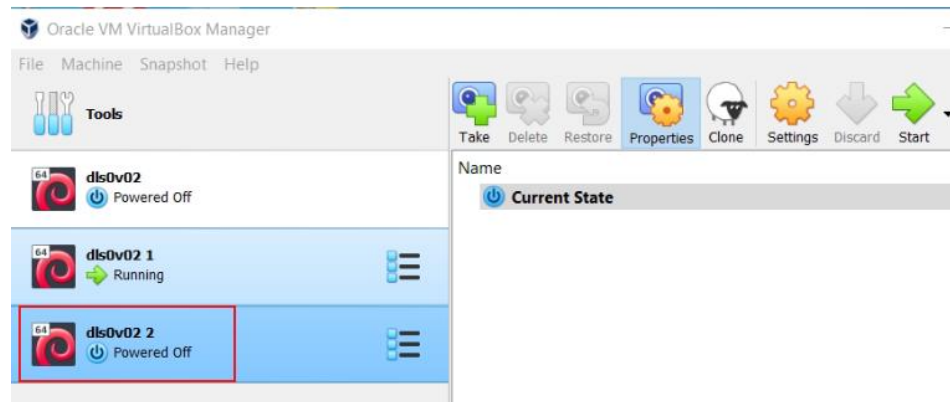
- 4 If required, change the name and default path of the Virtual Machine (VM) as shown below and click **Finish**.



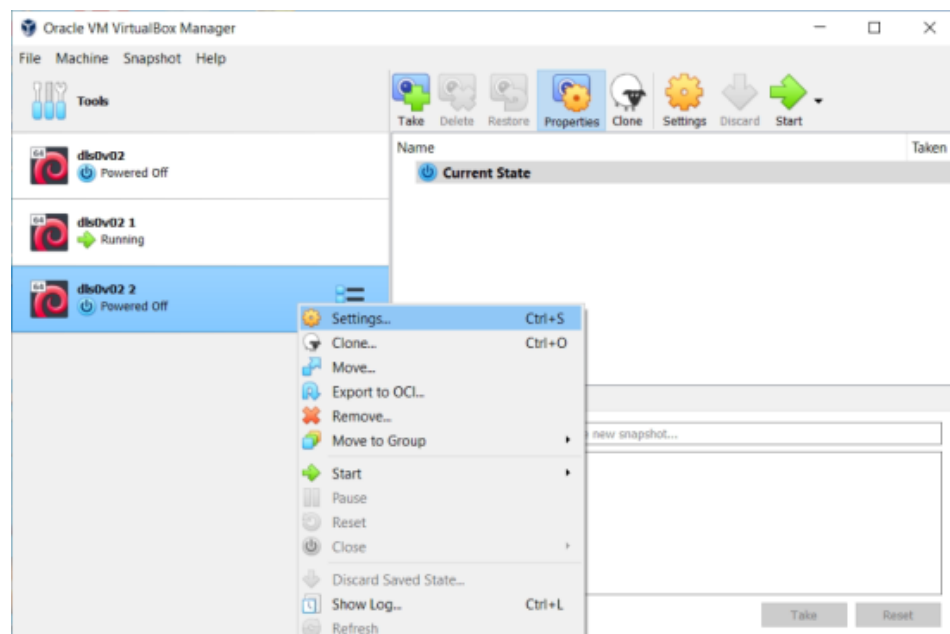
- 5 The application will now create a new Virtual Machine. Wait until the process is complete.



- 6 Once the process is complete, the new Virtual Machine is available, in power-off mode, in the left-pane of the Oracle VM VirtualBox Manager.



- 7 To ensure the correct Network settings for Bridged Adapter mode, right click on the new Virtual Machine and select **Settings**.



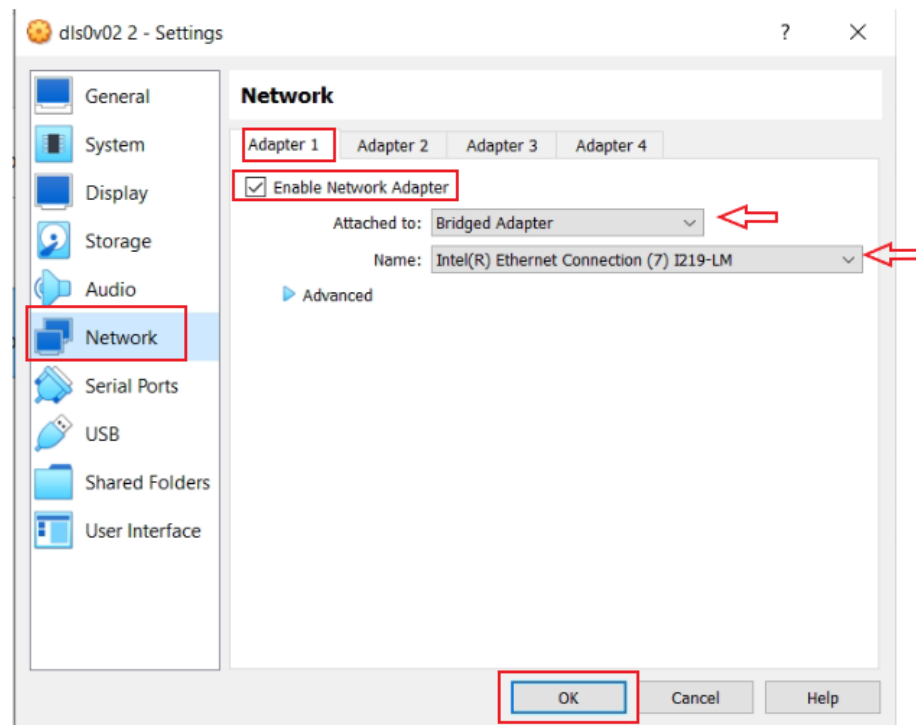
Click on **Network** and select the tab for **Adapter 1**. Set the following:

- Select the **Enable Network Adapter** checkbox.
- For **Attached to:**, choose **Bridged Adapter** from the scroll down list.
- For **Name**, select the ethernet or Wi-Fi interface.

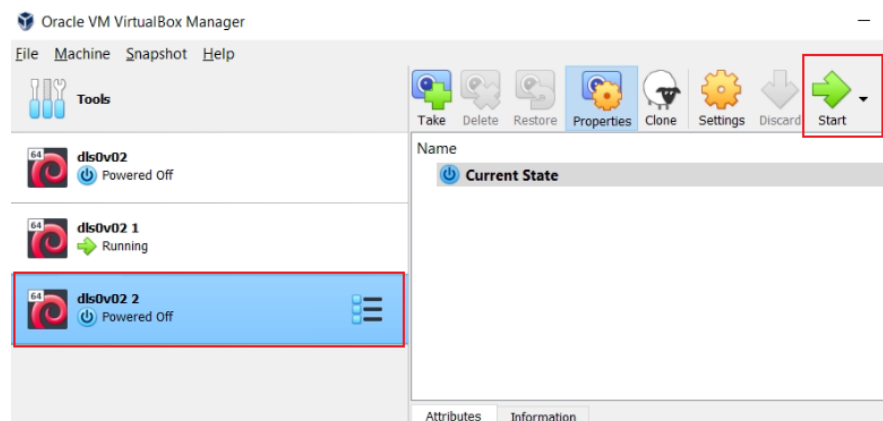
NOTE

If you are unable to connect to the Internet using the Wi-Fi interface, try using other available network interfaces, preferably a wired network connection such as an ethernet or an ethernet to USB (Universal Serial Bus) converter connection. Make sure that the network interface has a valid Internet connection.

Click **OK** to proceed.

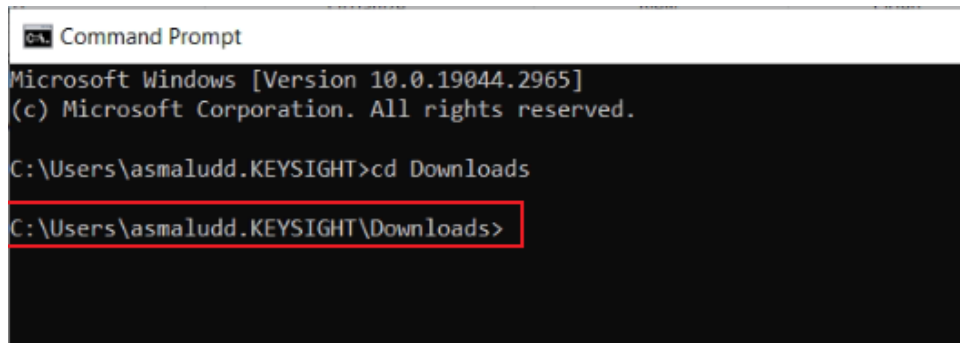


- 8 Select the new Virtual Machine in the left-pane of the Oracle VM VirtualBox Manager and click on **Start** to start the Virtual Machine.

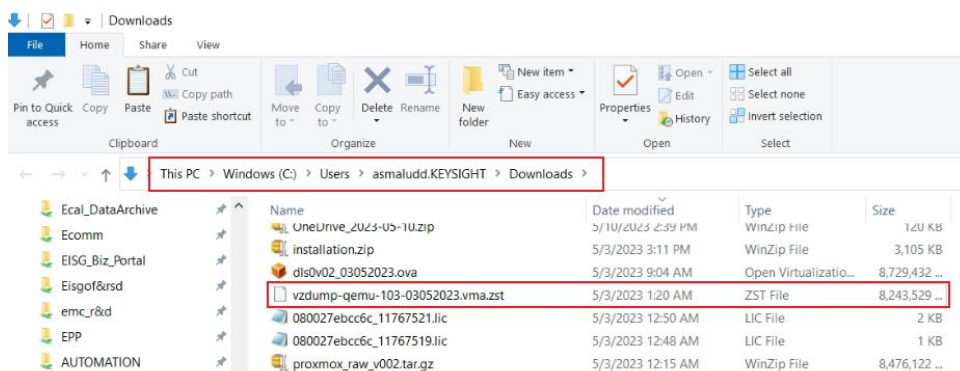


Proxmox Virtual Environment (VE)

- 1 Transfer the Proxmox image file, `vzdump-qemu-103-03052023.vma.zst`, to your Proxmox VE server using the Windows command line, PuTTY, or FileZilla.
- 2 Follow the steps below to transfer the Proxmox image file using the Windows command line:
 - a Open the Windows command terminal and use the **cd** command to go to the folder where the downloaded `vzdump-qemu-103-03052023.vma.zst` file is stored.

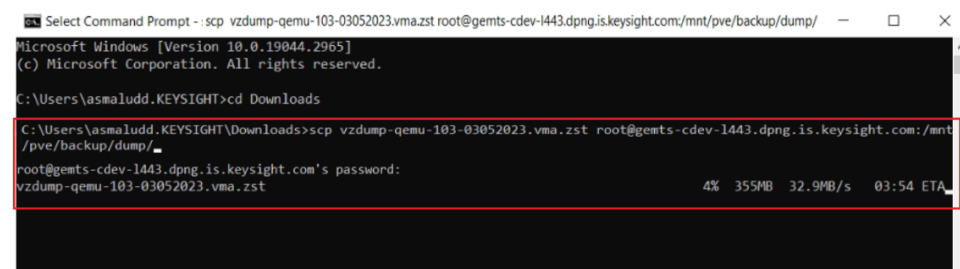


In this example, the Proxmox image file is stored in the **Downloads** folder.

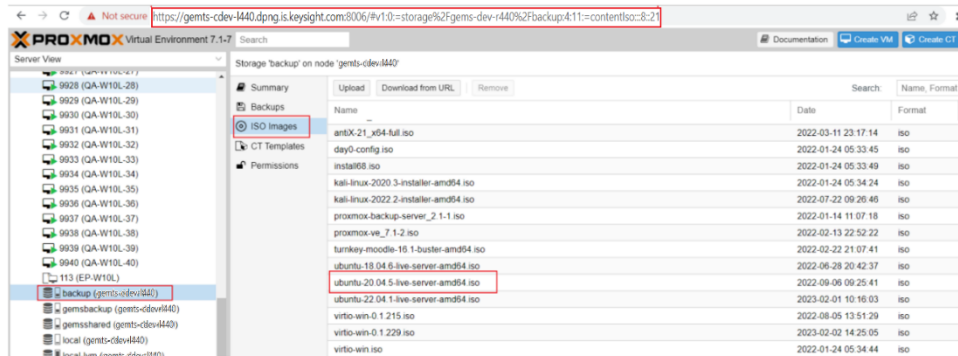


- b Run this command, replacing `gemts-cdev-l440.dpng.is.keysight.com` seen in the image below with your Proxmox server URL: `scp vzdump-qemu-103-03052023.vma.zst <your username>@<your proxmox server url>:/mnt/pve/backup/dump/`

Type in your Proxmox server's SSH login password to start the file transfer.



- c Once the file transfer is complete, check to make sure that the image file, *ubuntu-20.04.5-live-server-amd64.iso*, is available in your Proxmox server backup. You can do this directly at the **Proxmox server webpage > backup > ISO images > <here>**.



OR

Follow the steps below:

- i Open the Windows command terminal.
- ii Run the command `#ssh <username>@<proxmox server url>` and log in with your password.
- iii Run the following commands:

```
#cd /mnt/pve/backup/template/iso
#ls -la | grep ubuntu-20.04.5-live-server-amd64.iso
```

- iv If the Ubuntu image file is available on your Proxmox server, you will get the following output:

```
root@gems-cdev-1440:/mnt/pve/backup/template/iso# ls -la | grep ubuntu-20.04.5-live-server-amd64.iso
-rwxrwxrwx 1 root root 1406533632 Aug 31 2022 ubuntu-20.04.5-live-server-amd64.iso
```

OR

If the Ubuntu image file is not available on your Proxmox server, you will see this:

```
root@gems-cdev-1440:/mnt/pve/backup/template/iso# ls -la | grep ubuntu-20.04.5-live-server-amd64.iso
root@gems-cdev-1440:/mnt/pve/backup/template/iso#
```

If this happens, go to the Ubuntu [webpage](https://ubuntu.com/download/server#downloads) to download the image file.



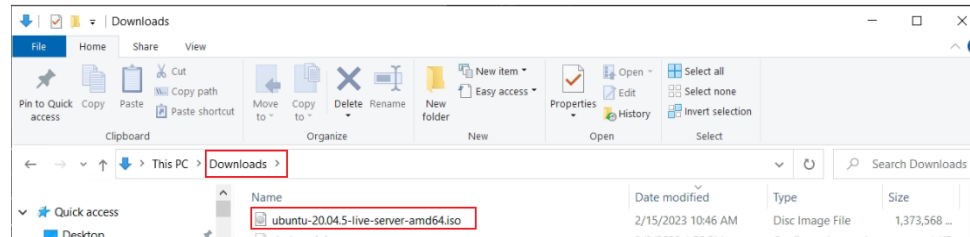
Use the **cd** command at windows command line to go to where the downloaded Ubuntu server image file, *ubuntu-20.04.5-live-server-amd64.iso*, is stored.

```

Command Prompt
Microsoft Windows [Version 10.0.19044.2965]
(c) Microsoft Corporation. All rights reserved.

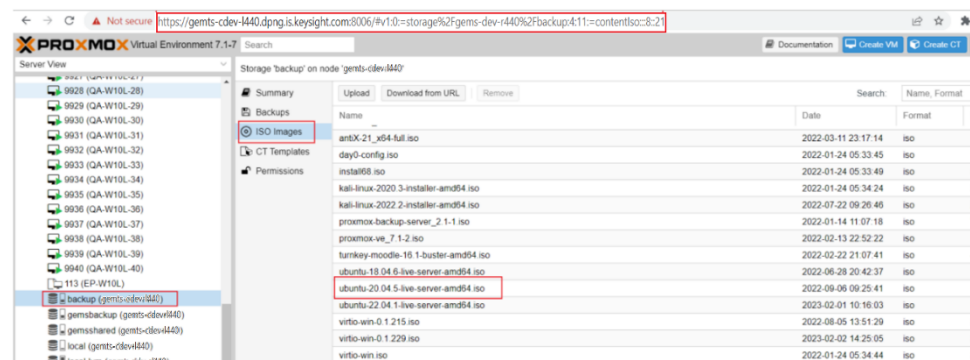
C:\Users\asmaludd\KEYSIGHT>cd Downloads
C:\Users\asmaludd\KEYSIGHT\Downloads>scp ubuntu-20.04.5-live-server-amd64.iso root@gemts-cdv-1440.dpng.is.keysight.com:/mnt/pve/backup/template/iso

```

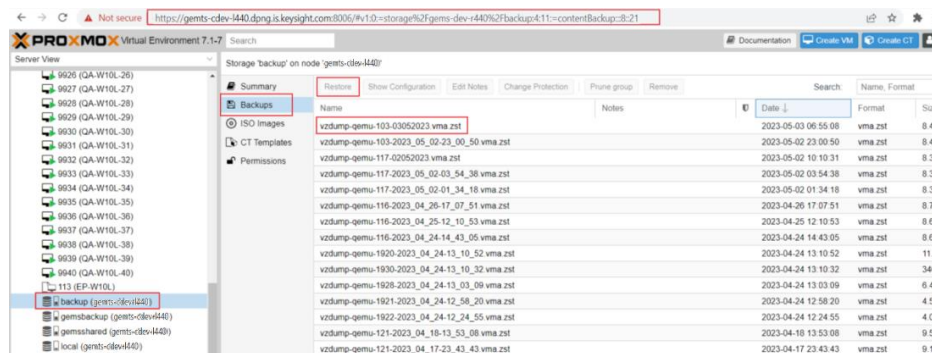


Use this command to transfer the Ubuntu server image to your Proxmox server: `scp ubuntu-20.04.5-live-server-amd64.iso <your username>@<your proxmox server url>:/mnt/pve/backup/template/iso`

- ✓ Verify that the image file, *ubuntu-20.04.5-live-server-amd64.iso*, is available in your Proxmox server backup at the Proxmox server webpage > backup > ISO images > <here>.



- Once the transfer is successful, go to the Proxmox server webpage > backup and select the *vzdump-qemu-103-03052023.vma.zst* file from the right-pane. Click **Restore**.



- 4 The **VM ID** is automatically assigned. Select the **Unique** checkbox and click **Restore**.

Restore: VM

Source: vzdump-qemu-103-03052023.vma.zst

Storage: From backup configuration

VM ID: 102

Bandwidth Limit: Defaults to target storage restore limit MiB/s

Unique: ☒ Start after restore: ☐

Restore

- 5 The program will now create a Virtual Machine on your device. Wait until the process is complete and shows **progress 100%**, with **TASK OK**, and a disabled **Stop** button. Close the dialog box.

Task viewer: VM 102 - Restore

Output Status

Stop

progress 87% (read 46707769344 bytes, duration 60 sec)
progress 88% (read 47244640256 bytes, duration 60 sec)
progress 89% (read 47781511168 bytes, duration 60 sec)
progress 90% (read 48318382080 bytes, duration 60 sec)
progress 91% (read 48855252992 bytes, duration 60 sec)
progress 92% (read 49392123904 bytes, duration 60 sec)
progress 93% (read 49928994816 bytes, duration 60 sec)
progress 94% (read 50465865728 bytes, duration 60 sec)
progress 95% (read 51002736640 bytes, duration 60 sec)
progress 96% (read 51539607552 bytes, duration 60 sec)
progress 97% (read 52076478464 bytes, duration 60 sec)
progress 98% (read 52613349376 bytes, duration 60 sec)
progress 99% (read 53150220288 bytes, duration 60 sec)
progress 100% (read 53687091200 bytes, duration 60 sec)
total bytes read 53687091200, sparse bytes 31973744640 (59.6%)
space reduction due to 4K zero blocks 1.19%
rescan volumes...
TASK OK

You will find the new Virtual Machine listed in the left-pane, with the automatically assigned **VM ID**. To change the name, click on **Options** and then double click on the **Name** in the right-pane to open an **Edit** box.

PROXMOX Virtual Environment 7.1-7

Server View

Virtual Machine 102 (ds0v02-pc) on node 'gems-cdev1440'

Summary Edit Revert

Name ds0v02-pc

Start at boot No

Start/Shutdown order order=any

OS Type Linux 5.x - 2.6 Kernel

Boot Order scsi0, ide2, net0

Use tablet for pointer Yes

- Click on **Console** and then on **Start** to start the Virtual Machine.



NOTE

If you wish to upgrade to **DLS Version 1.2.1**, follow the steps in (Optional) Upgrade from DLSv1.1.4 to DLSv1.2.1.

Step 3: Start and Set Up Virtual Machine

- In the Proxmox web interface, click **Start** for your restored Virtual Machine (VM).

NOTE

First Boot Behavior:

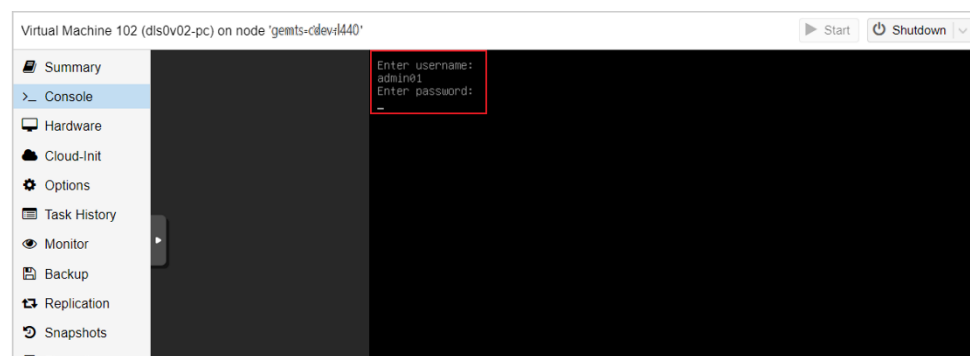
The VM will immediately auto reboot.

- Each time you start the VM:

If GRUB Security is Enabled

- Enter the following credentials at the bootloader login screen for the bootloader login:

- Username: **admin01**
- Default password: **KeyS1ght4u!D!s**



- The system will continue the boot process after a successful login. At the end of the boot process, you will see a user login prompt.

OR

If GRUB Security is Disabled

The VM will skip the bootloader login screen and boot directly to the user login prompt.

NOTE

For **VirtualBox**, you may see a blank black screen after pressing **Start**. Click anywhere on the black screen and press **Enter** to go to the bootup login screen.

- 3 Regardless of the GRUB security status and first boot behavior, enter the following credentials at the user login prompt once bootup is complete:
 - Username: **admin01**
 - Default password: **KeyS1ght4u!D!s**

```
Ubuntu 20.04.6 LTS dls0v02-8352 tty1
dls0v02-8352 login: [ 20.065500] cloud-init[1137]: Cloud-init v. 23.1.2-0ubuntu0~20.04.1 running 'modules:config' at Thu, 04 May 2023 03:41:17 +0000. Up 19.64 seconds.
[ 36.501557] cloud-init[2606]: Cloud-init v. 23.1.2-0ubuntu0~20.04.1 running 'modules:final' at Thu, 04 May 2023 03:41:33 +0000. Up 35.65 seconds.
[ 36.502435] cloud-init[2606]: Cloud-init v. 23.1.2-0ubuntu0~20.04.1 finished at Thu, 04 May 2023 03:41:33 +0000. DataSourceNone. Up 36.48 seconds
[ 36.503752] cloud-init[2606]: 2023-05-04 03:41:33,860 - cc_final_message.py[NARNING]: Used fallback datasource
dls0v02-8352 login:
dls0v02-8352 login: _
```

- 4 Follow the steps below to identify the **IPv4 address** and **hostname** as an **<ip address>** **<server url>** entry in the Windows hosts file.
 - a At the command prompt, use the **\$hostname** command to identify the hostname.

```
Virtual Machine 102 (dls0v02-pc) on node 'gemts-cdev-l440'
```

Summary

Console

Hardware

Cloud-Init

Options

Task History

Monitor

Backup

Replication

Snapshots

Firewall

Permissions

Management: <https://landscape.canonical.com>

Support: <https://ubuntu.com/advantage>

System information as of Wed 14 Jun 2023 05:46:25 PM +08

System load: 0.07

Usage of /: 94.8% of 23.45GB

Memory usage: 29%

Swap usage: 0%

Processes: 1192

Users logged in: 0

IPv4 address for br-0d7503fb23fe: 172.21.0.1

IPv4 address for br-41767de9a8f4: 172.20.0.1

IPv4 address for br-b256ea822ff2: 172.19.0.1

IPv4 address for br-ccc13e4916f0: 172.18.0.1

IPv4 address for docker0: 172.17.0.1

IPv4 address for ens18: 141.183.247.162

=> / is using 94.8% of 23.45GB

* Strictly confined kubernetes makes edge and IoT secure. Learn how MicroK8s just raised the bar for easy, resilient and secure K8s cluster deployment.

<https://ubuntu.com/engage/secure-kubernetes-at-the-edge>

* Introducing Expanded Security Maintenance for Applications. Receive updates to over 25,000 software packages with your Ubuntu Pro subscription. Free for personal use.

<https://ubuntu.com/pro>

Expanded Security Maintenance for Applications is not enabled.

30 updates can be applied immediately.

To see these additional updates run: apt list --upgradable

10 additional security updates can be applied with ESM Apps.

Learn more about enabling ESM Apps service at <https://ubuntu.com/esm>

*** System restart required ***

Last login: Tue Jun 19 10:13:10 +08 2023 on tty1

-bash: export: `027': not a valid identifier

admin01@dls0v02-8352:~\$

admin01@dls0v02-8352:~\$ hostname

dls0v02-8352

admin01@dls0v02-8352:~\$

admin01@dls0v02-8352:~\$

- b Use the **\$hostname -I** command to identify the IPv4 address and select the first one as the IPv4 address.

Virtual Machine 102 (dls0v02-pc) on node 'gemts-cdev-l440'

Start

Summary
Console
Hardware
Cloud-Init
Options
Task History
Monitor
Backup
Replication
Snapshots
Firewall
Permissions

```
System load: 0.07
Usage of /: 94.8% of 23.45GB
Memory usage: 23%
Swap usage: 0%
Processes: 1192
Users logged in: 0
IPv4 address for br-0d7503fb23fe: 172.21.0.1
IPv4 address for br-41767de9a8f4: 172.20.0.1
IPv4 address for br-b256ea522ff2: 172.19.0.1
IPv4 address for br-cec13e4916f0: 172.18.0.1
IPv4 address for docker0: 172.17.0.1
IPv4 address for ens18: 141.183.247.162

=> / is using 94.8% of 23.45GB

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  just raised the bar for easy, resilient and secure K8s cluster deployment.

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https://ubuntu.com/pro

Expanded Security Maintenance for Applications is not enabled.

30 updates can be applied immediately.
To see these additional updates run: apt list --upgradable

10 additional security updates can be applied with ESM Apps.
Learn more about enabling ESM Apps service at https://ubuntu.com/esm

*** System restart required ***
Last login: Tue Jun 13 10:13:10 +08 2023 on tty1
-bash: export: `027`: not a valid identifier
admin01@dls0v02-8352:~$ hostname
dls0v02-8352
admin01@dls0v02-8352:~$ 
admin01@dls0v02-8352:~$ 
admin01@dls0v02-8352:~$ hostname -I
141.183.247.162 172.17.0.1 172.18.0.1 172.19.0.1 172.20.0.1 172.21.0.1
admin01@dls0v02-8352:~$
```

- 5 Once you have both the IPv4 address (i.e., ip address) and hostname (i.e., server url), open Notepad or Notepad++ in elevated or admin mode and add the <ip address> <server url> entry into your Windows hosts file.

The <server url> is your Virtual Machine hostname appended by its domain name (.dls.com by default).

C:\Windows\System32\drivers\etc\hosts - Notepad++ [Administrator]

File Edit Search View Encoding Language Settings Tools Macro Run Plugins Window ?

hosts

```
1 # Copyright (c) 1993-2009 Microsoft Corp.
2 #
3 # This is a sample HOSTS file used by Microsoft TCP/IP for Windows.
4 #
5 # This file contains the mappings of IP addresses to host names. Each
6 # entry should be kept on an individual line. The IP address should
7 # be placed in the first column followed by the corresponding host name.
8 # The IP address and the host name should be separated by at least one
9 # space.
10 #
11 # Additionally, comments (such as these) may be inserted on individual
12 # lines or following the machine name denoted by a '#' symbol.
13 #
14 # For example:
15 #
16 #       102.54.94.97       rhino.acme.com           # source server
17 #       38.25.63.10       x.acme.com               # x client host
18 #
19 # localhost name resolution is handled within DNS itself.
20 #   127.0.0.1       localhost
21 #   ::1             localhost
22 #
23 #
24 141.183.247.162       dls0v02-8352.dls.com
25
```

- 6 Use PuTTY or a Windows command line to SSH into the Virtual Machine with this command: **ssh admin01@<server url>**.

At the **Are you sure want to continue connecting (yes/no/[fingerprint])?** prompt, type **yes**.

Enter the default password **KeyS1ght4u!D!s** when prompted.

```
cmd Command Prompt - ssh admin01@dls0v02-8352.dls.com
C:\Users\prahudha\Downloads>ssh admin01@dls0v02-8352.dls.com
The authenticity of host 'dls0v02-8352.dls.com (141.183.247.162)' can't be established.
ECDSA key fingerprint is SHA256:CaW5uoPoSrU9bmEQFT00Z4IUH5lmGE+tM+H30ZRzzfg.
Are you sure you want to continue connecting (yes/no/[fingerprint])? yes
Warning: Permanently added 'dls0v02-8352.dls.com,141.183.247.162' (ECDSA) to the list of known hosts.
Ubuntu 20.04.6 LTS
admin01@dls0v02-8352.dls.com's password:
```

- 7 After a successful SSH login, use this command **\$ sudo cat /home/admin01/script_log.txt** to check if the DLS application is up and running. Keep running this command until you see a warning for licensing and script ended timestamp.

```
cmd admin01@dls0v02-8352: ~
#####

### Script started: Thu 04 May 2023 03:41:12 AM UTC ###

VM hostname: dls0v02-8352

vm_ip: 141.183.247.162
env_ip: 141.183.246.177
vm_host_id: d61d8796a7a6
lic_host_id: fa1ee13c25b6

VM IP and .env file IP address are not equal
VM MAC id and license host-id are not equal

===== server-name handling started =====

random control = 2 found, no change require in hostname.

===== server-name handling done =====

## IP address got changed...
containers are not running well, need to stop them first.
no container is running at the moment
first, correct IP address in /home/elab/.env file and /etc/hosts file
hostname:dls0v02-8352 found in /etc/hosts, remove it..
Now, add new valid IP address vs hostname mapping..
Also, remove Invalid IP address from .env file...
Now, add valid IP address into .env file...
Now, change valid IP address into /home/elab/SetEnvironmentVar.sh file...
Also, change IP address in /home/elab/hosts file
Also, change valid IP address into open-tap.service at /etc/systemd/system/open-tap.service file...
May be no container is running at all, lets start them
Lets wait for few more seconds to get containers up

Check license file is compatible with VM MAC address..
License files seems not compatible with VM MAC address
Ensure license server is down
License server is still running, need to make it down
Also, remove license file if they exist

WARNING: Please provide compatible license files under /home/elab/licensing

### Script ended: Thu 04 May 2023 03:45:07 AM UTC ###

admin01@dls0v02-8352:~$
```

- Finally, run this command **\$ sudo docker ps -a** to verify that all containers are up and wait until the status is as shown in the image below.

CONTAINER ID	IMAGE	COMMAND	CREATED	STATUS	PORTS	NAMES
36475f671a14	frontend:latest	"/docker-entrypoint..."	8 hours ago	Up 8 hours (healthy)	141.183.247.162:80->80/tcp, 141.183.247.162:443->443/tcp, 141.183.247.162:17000->17000-18000/tcp, 141.183.247.162:30000->30000-40000/tcp	frontend_c
2471621585b	backend:latest	"/usr/bin/supervisor..."	8 hours ago	Up 8 hours (healthy)	22/tcp, 80/tcp, 443/tcp	backend_c
8db9b1e94bf	quay.io/keycloak/keycloak:12.0.4	"/opt/jboss/tools/bo..."	8 hours ago	Up 8 hours (healthy)	8080/tcp, 8443/tcp	keycloak_c
17e3e4778921	guacamole/guacamole:latest	"/opt/guacamole/bin..."	8 hours ago	Up 8 hours	8080/tcp	guacamole
edaaf13b1af	meshcentral:latest	"sh docker-entrypoint..."	8 hours ago	Up 8 hours (unhealthy)	22/tcp, 80/tcp, 443/tcp, 8080/tcp, 8443/tcp, 9001/tcp, 141.183.247.162:31443->31443/tcp	meshcentral_c
ac9a1ad3fc2	editors:latest	"/docker-entrypoint..."	8 hours ago	Up 8 hours	141.183.247.162:8080->8080/tcp, 80/tcp, 141.183.247.162:15301->15301/tcp	editors_c
797b0bf32de	mongo:4.0.3	"docker-entrypoint.s..."	8 hours ago	Up 8 hours (healthy)	172.17.0.1:27018->27017/tcp	mongodb_c
8def190511b	postgres:12-alpine	"docker-entrypoint.s..."	8 hours ago	Up 8 hours (healthy)	5432/tcp	pgkeycloak_c
2a609ade58d2	guacamole/guacd:1.4.0	"/bin/sh -c '/usr/l..."	8 hours ago	Up 8 hours (healthy)	4822/tcp	guacd
c1d91e6f384	neriah/server:latest	"docker-entrypoint.s..."	8 hours ago	Up 8 hours	3306/tcp	guacdb

Step 4: Customize Server Settings

NOTE

This step, editing the settings config file – `server_name.conf`, is only applicable for users who want to use their own hostname and domain name.

- Use PuTTY or a Windows command line to SSH into your Virtual Machine.
- Use this command to go to `/home/admin01`:
\$ cd /home/admin01
- Use this command to open the `server_name.conf` file to edit the hostname and/or domain name:
\$ sudo nano server_name.conf
- Read the comments given after each parameter configuration. You need to set either 0 or 1 for the **random** parameter for the changes to take effect.

```

GNU nano 4.8 server_name.conf
# =====
# PLEASE READ CAREFULLY INSTRUCTIONS OR COMMENT GIVEN FOR EACH PARAMETER
# =====
#
# To generate random server-name. e.g. vms-1345, vms-0265, vms-9071 etc.
# Here, "vms-" text is fixed followed by 4-digit random number.
# Possible values of this parameter: 0 / 1 / 2.
# If 0, script will use server_name as is given in server_name parameter..
# If 1, script will generate 4-digit random integer and append it to "vms-" text to make new hostname.
# If 2, script will not do anything for hostname change because earlier already it has done. So here this variable got changed to value 2.
random=0
# if random is 0 ONLY, this parameter is meaningful.
# User should need to enter appropriate server-name here..
server_name=dls0v02
# post-fix text to make user's own FQDN e.g. hostname.<text_given_here>
# To use this, above $random parameter must be either 0 or 1.
domain_name=keynsight.com
# =====
# SSL related info (Meaningful ONLY if 'random' is either 0 or 1 selected)
# On hostname change (i.e. if random is 0 or 1 selected):
# self-signed SSL certificate and key will be produced as per these info.
# User can change these data if he/she needed them.
# Do changes as per shown e.g. direction
# Do not give too long string. Provide similar values as per given defaults.
# Country name MUST BE only 2 letters code e.g. for Australia, AU, for Malaysia, MY etc.
country=MY

```

Step 5: Reboot Virtual Machine

NOTE

This step is only applicable for users who performed [Step 4: Customize Server Settings](#).

- 1 Run this command on the Virtual Machine command line terminal: **\$ sudo reboot**
- 2 Once the reboot is complete, verify that the DLS application is up and running properly. See [step 7](#) and [step 8](#) under [Step 3: Start and Set Up Virtual Machine](#) for instructions.

Step 6: Ensure Resolvable Hostname

NOTE

This step, verifying that the Virtual Machine <server_url> is accessible on a web browser, is only applicable for users who performed [Step 4: Customize Server Settings](#) and [Step 5: Reboot Virtual Machine](#).

The Virtual Machine <server_url> is the hostname.domain_name as per the settings in [Step 4: Customize Server Settings](#).

Open Notepad or Notepad++ in elevated or admin mode and add the <ip address> <server url> entry into your Windows hosts file.

OR

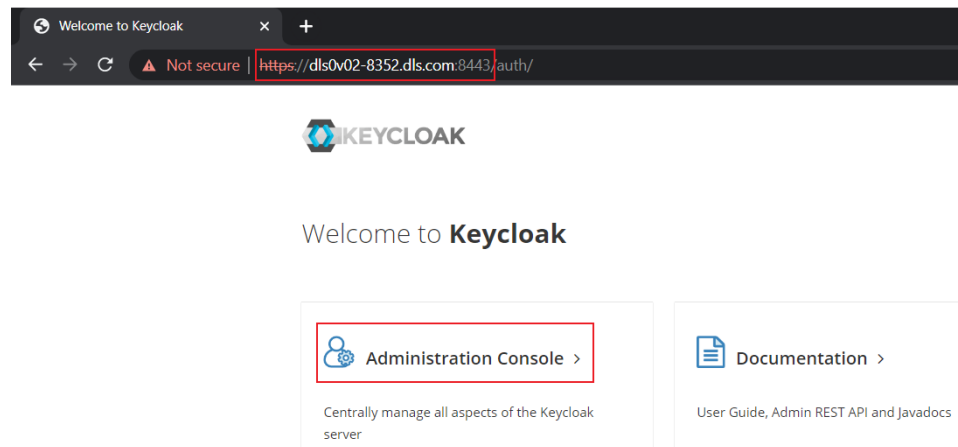
Contact IT support to make it direct accessible.

Step 7: Set Up Keycloak

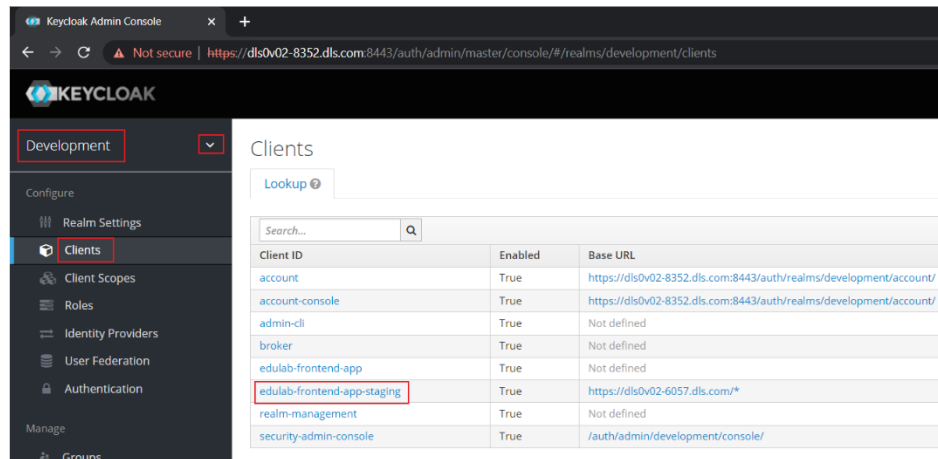
- 1 Open the URL **https:<server url>:8443** and click on **Administration Console**.

NOTE

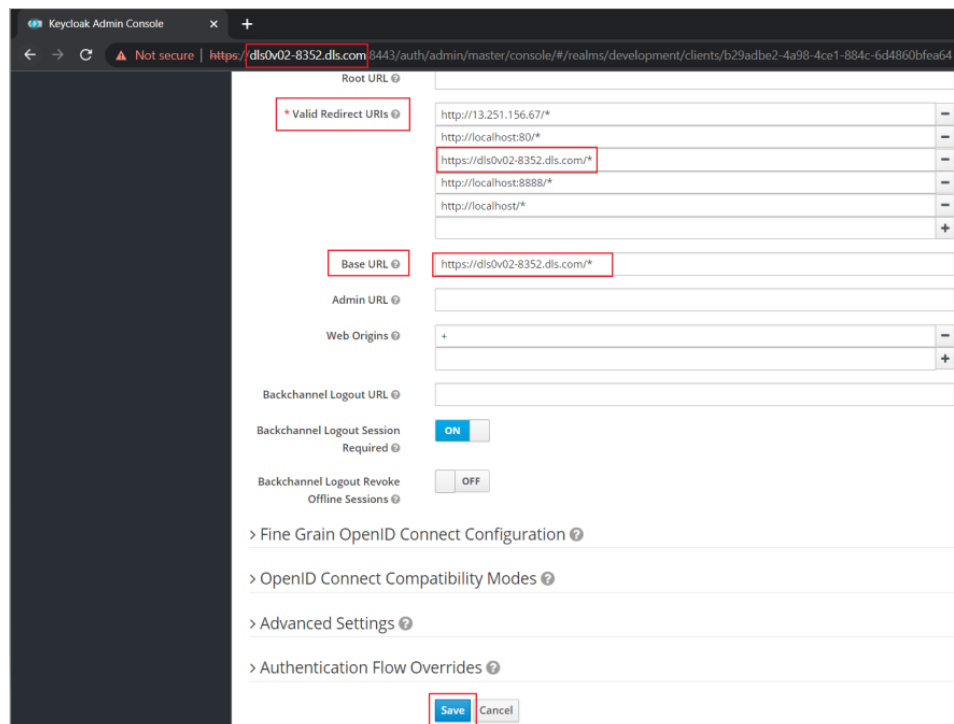
By default, your browser will not trust self-signed certificates. You will need to acknowledge the security warning during your first-time access, before proceeding with the setup.



- 2 Log in as follows:
 - Username: **admin**
 - Password: **adm1n!1234**
- 3 Go to **Development** realm > **Clients** > **edulab-frontend-app-staging**



- 4 Scroll down to **Valid Redirect URLs** and **Base URL** and make sure they are the same as your <server url>.



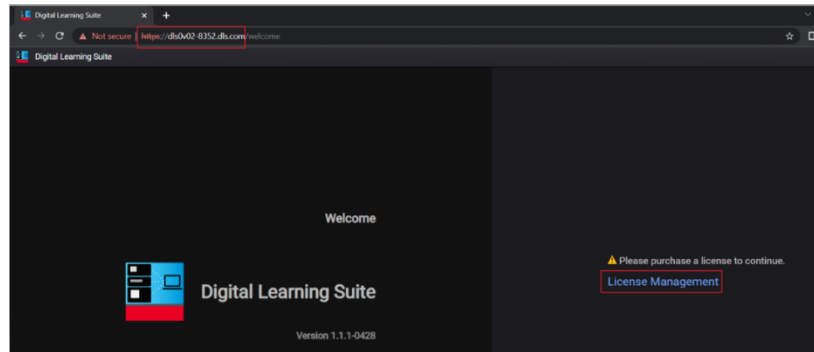
- 5 Click **Save**.

Step 8: Install License Files

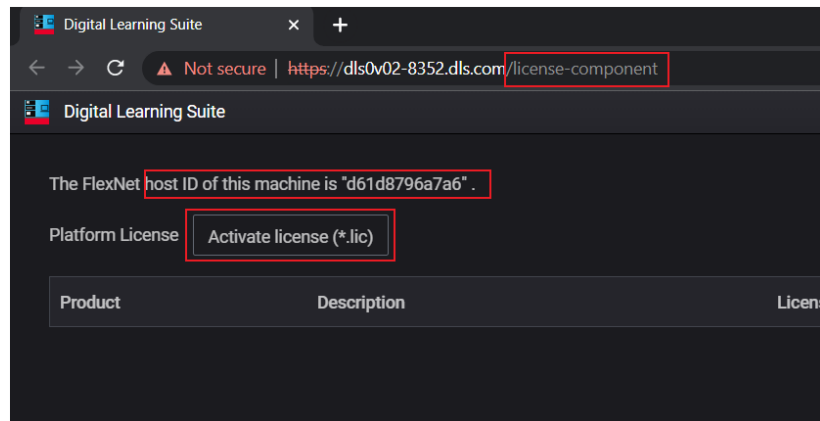
- 1 By this point you should be able to access the DLS application welcome page. Enter your <server url> into the browser and you will see a licence request on the right pane. Click on **License Management**.

NOTE

By default, your browser will not trust self-signed certificates. You will need to acknowledge the security warning during your first-time access, before proceeding with the setup.



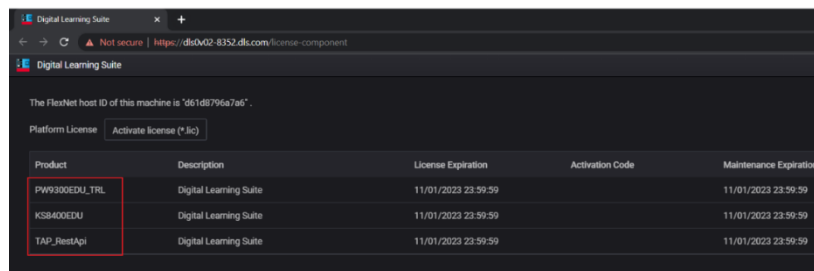
- 2 You will see the **host ID** of your machine here. Click on **Activate license (*.lic)** to upload your license files one at a time.



NOTE

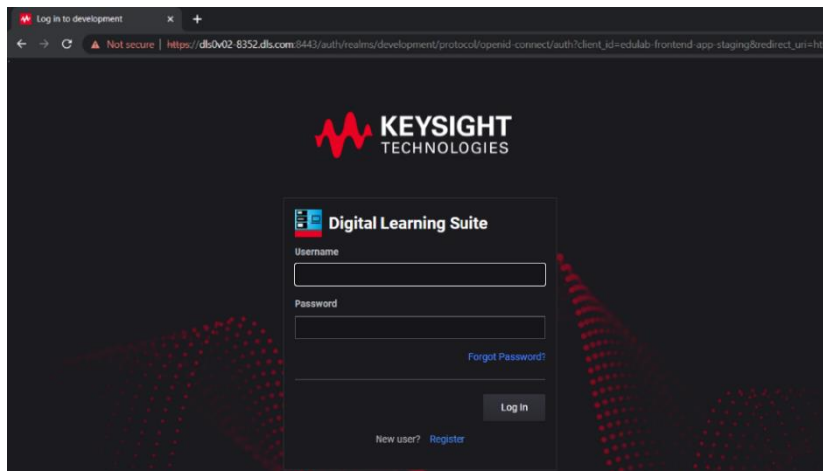
If you have not downloaded/retrieved your **host ID**-based license files, see [Software License](#) for the steps.

- 3 Once you have successfully uploaded your license files, refresh the page and the files will appear. If you do not see the license files, repeat the license upload.



Step 9: Check Client Details Settings

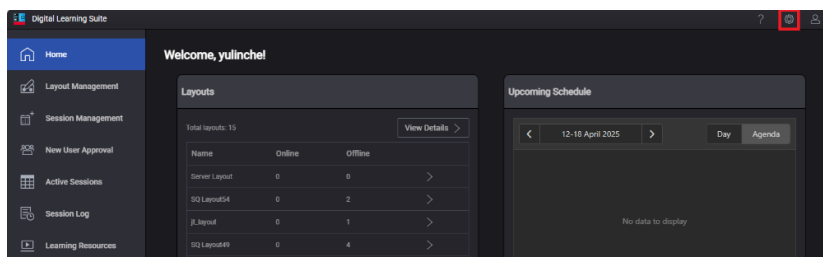
- 1 Enter the <server url> into the browser to go to the DLS login page.



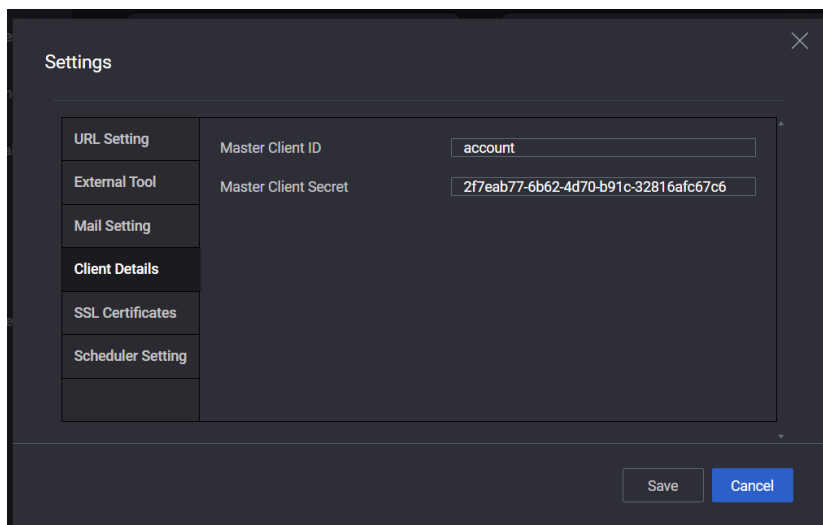
Register as a **New user**. Below is an example using **admin01**.

- Username: **admin01**
- Password: **Admin1234@**

- 2 At the DLS **Home** tab, click on the Settings icon > **Settings**.

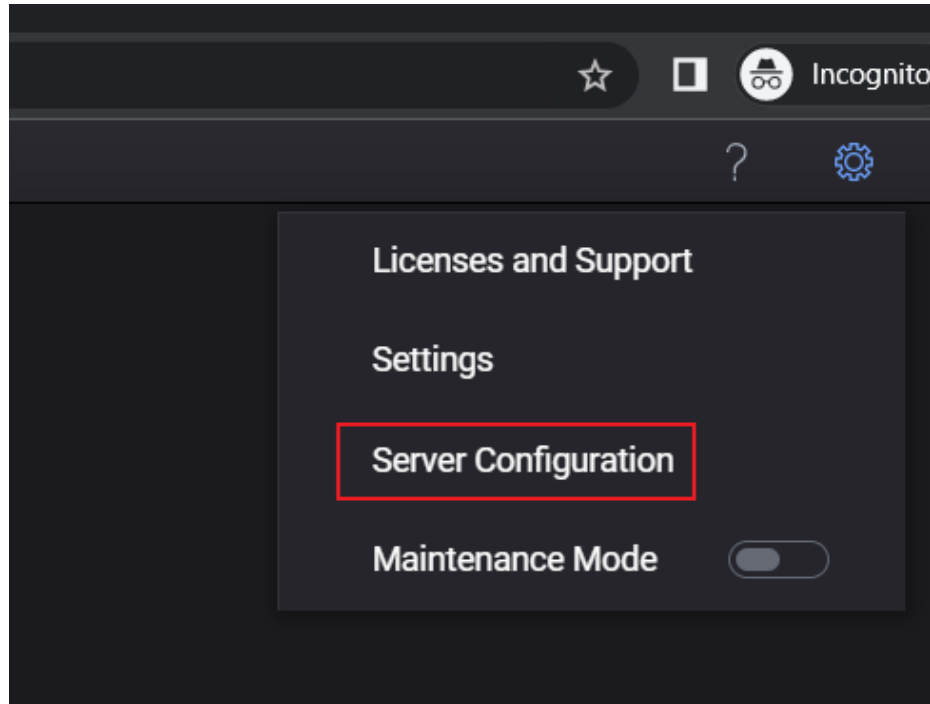


- 3 At **Settings**, go to **Client Details**. The fields for **Master Client ID** and **Master Client Secret** are auto generated. See *Client Details* for instructions on how to update the **Master Client Secret** field for DLS if the field information here does not match the one in Keycloak.

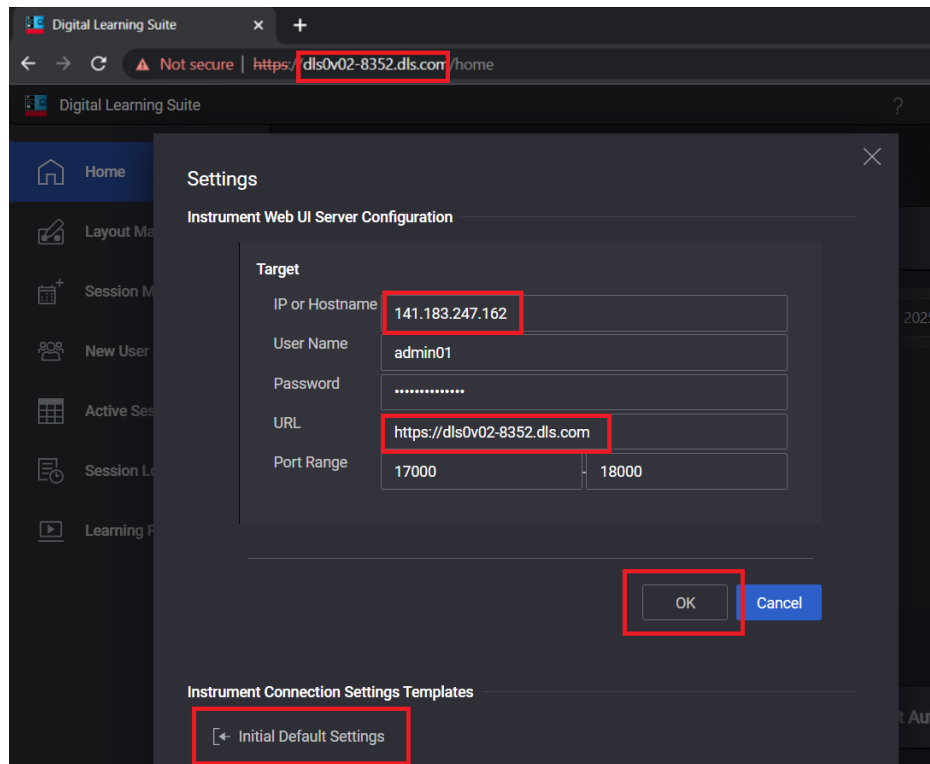


Step 10: Set Up Server Configurations

- 1 At the DLS **Home** tab, click on **Server Configuration**.



- 2 Enter your **IP address** and **URL**. Click **OK** and then **Initial Default Settings** to complete the setup.



(Optional) Upgrade from DLSv1.1.4 to DLSv1.2.1

This section will guide you through the steps to upgrade to **DLS Version 1.2.1**. Before you proceed with the upgrade process, take note of the following requirements:

- Upgrade package: **dls1v14_to_dls1v21_pkg.tar**

NOTE

Go to the following link to download the file: [DLS Version Upgrade Patch](#)

- 1 Make sure you have downloaded the upgrade package **dls1v14_to_dls1v21_pkg.tar** from the download link.
- 2 Use the following command to transfer the upgrade package to the running VM using the Windows command line,

```
scp dls1v14_to_dls1v21_pkg.tar admin01@<vm_ip_address>:/home/admin01/
```

NOTE

For this example, the VM username is **admin01**.

- Replace **<vm_ip_address>** with the actual IP address of your VM.
- Enter the VM's login or the default password when prompted:

Default password: **KeyS1ght4u!D!s**

```
C:\> scp dls1v14_to_dls1v21_pkg.tar admin01@141.183.247.55:/home/admin01/
Ubuntu 20.04.6 LTS
admin01@141.183.247.55's password:
dls1v14_to_dls1v21_pkg.tar                               100% 980MB 168.8MB/s   00:09
```

- 3 Log in to your VM and navigate to the folder containing the upgrade package:

```
ssh admin01@<vm_ip_address>
```

```
C:\> ssh admin01@141.183.247.55
Ubuntu 20.04.6 LTS
admin01@141.183.247.55's password:
Welcome to Ubuntu 20.04.6 LTS (GNU/Linux 5.4.0-202-generic x86_64)

 * Documentation:  https://help.ubuntu.com
 * Management:    https://landscape.canonical.com
 * Support:       https://ubuntu.com/advantage
```

Perform the following commands:

```
cd /home/admin01
```

```
ls
```

```
admin01@dls1v14-2275:~$ cd /home/admin01
admin01@dls1v14-2275:~$ ls
dls1v14_to_dls1v21_pkg.tar  load_ssl_cert.sh  os_hardening  script_log.txt  server_name.conf
admin01@dls1v14-2275:~$
```

- 4 Use the following command to extract the contents of the upgrade package:

```
tar -xvf dls1v14_to_dls1v21_pkg.tar
```

```
admin01@dls1v14-2275:~$ tar -xvf dls1v14_to_dls1v21_pkg.tar
dls1v14_to_dls1v21_pkg/
dls1v14_to_dls1v21_pkg/backend.tar
dls1v14_to_dls1v21_pkg/conf.d/
dls1v14_to_dls1v21_pkg/conf.d/EDU1052G/
dls1v14_to_dls1v21_pkg/conf.d/EDUX1052G.ws
dls1v14_to_dls1v21_pkg/database-data-delete.sh
dls1v14_to_dls1v21_pkg/docker-compose.prod.yml
dls1v14_to_dls1v21_pkg/editorx.tar
dls1v14_to_dls1v21_pkg/ensureDlsRunService_v018.sh
dls1v14_to_dls1v21_pkg/Firmware/
dls1v14_to_dls1v21_pkg/Firmware/Tools/
dls1v14_to_dls1v21_pkg/Firmware/Tools/7za.exe
dls1v14_to_dls1v21_pkg/Firmware/Tools/7zip-license.txt
dls1v14_to_dls1v21_pkg/Firmware/Tools/FirmwareTools.zip
dls1v14_to_dls1v21_pkg/frontend.tar
dls1v14_to_dls1v21_pkg/keylab.service
dls1v14_to_dls1v21_pkg/meshcentral-setup-after-deploy.sh
dls1v14_to_dls1v21_pkg/meshcentral.tar
dls1v14_to_dls1v21_pkg/nginx.conf
dls1v14_to_dls1v21_pkg/updateOpenTAP.sh
dls1v14_to_dls1v21_pkg/upgrade_dls1v14_to_dls1v21.sh
admin01@dls1v14-2275:~$ |
```

- 5 Perform the following commands to check the extracted contents:

```
cd dls1v14_to_dls1v21_pkg
ls
```

```
admin01@dls1v14-2275:~$ cd dls1v14_to_dls1v21_pkg
admin01@dls1v14-2275:~/dls1v14_to_dls1v21_pkg$ ls
backend.tar          ensureDlsRunService_v018.sh  meshcentral.tar
conf.d              Firmware                    nginx.conf
database-data-delete.sh frontend.tar                updateOpenTAP.sh
docker-compose.prod.yml keylab.service              upgrade_dls1v14_to_dls1v21.sh
editorx.tar          meshcentral-setup-after-deploy.sh
admin01@dls1v14-2275:~/dls1v14_to_dls1v21_pkg$ |
```

- 6 Use the following command to ensure that the upgrade script is executable:

```
ls -la upgrade_dls1v14_to_dls1v21.sh
```

```
admin01@dls1v14-2275:~/dls1v14_to_dls1v21_pkg$ ls -la upgrade_dls1v14_to_dls1v21.sh
-rwxr-x--- 1 admin01 admin01 2828 Feb 20 06:14 upgrade_dls1v14_to_dls1v21.sh
admin01@dls1v14-2275:~/dls1v14_to_dls1v21_pkg$ |
```

If the upgrade script is not executable, use the command below to make it executable:

```
sudo chmod +x upgrade_dls1v14_to_dls1v21.sh
```

- 7 Use the command below to run the upgrade script:

```
sudo sh upgrade_dlsv114_to_dlsv121.sh
```

```
admin01@dls1v14-2275:~/dlsv114_to_dlsv121_pkg$ sudo sh upgrade_dlsv114_to_dlsv121.sh
=====
DLSv1.1.4 to DLSv1.2.1 upgration started
=====
[**Assumption: You have taken care of vm_user and vm_pswd in this script before run it.]
1. Make sure DLS app is not running
[+] Running 14/14
✓Container guacamole Removed 0.5s
✓Container keycloak_c Removed 1.1s
✓Container frontend_c Removed 15.8s
✓Container guacdb Removed 0.6s
✓Container guacd Removed 0.2s
✓Container pgkeycloak_c Removed 0.2s
✓Container editorx_c Removed 0.2s
✓Container backend_c Removed 2.3s
✓Container meshcentral_c Removed 10.2s
✓Container mongodb_c Removed 0.3s
✓Network edulab_network Removed 0.3s
✓Network edulab_mongonetwork Removed 0.1s
✓Network edulab_pgnetwork Removed 0.2s
✓Network edulab_guacnetwork_compose Removed 0.4s
No stopped containers
2. Handle incompatible database
Installing mongoexport...
OK
deb [ arch=amd64,arm64 ] https://repo.mongodb.org/apt/ubuntu focal/mongodb-org/4.4 multiverse

Installing /root/.local/share/OpenTap/PackageCache/OpenTAP.9.28.0+69e2fcdd.x64.Linux.TapPackage
Starting install step 'chmod +x tap'
Successfully ran install step 'chmod +x tap'. [4.66 ms]
Installed OpenTAP version 9.28.0+69e2fcdd [136 ms]
Downloaded 'REST-API' to '/root/.local/share/OpenTap/PackageCache/REST-API.2.10.3+8ac067f0.Windows,Linux,Mac
os.TapPackage'. [3.68 ms]
Installing to /home/.tap
Successfully uninstalled REST-API version 2.10.3+8ac067f0. [24.7 ms]
Installing /root/.local/share/OpenTap/PackageCache/REST-API.2.10.3+8ac067f0.Windows,Linux,Macos.TapPackage
Starting install step 'tap remote configfile'
Config file at /home/.tap/Config/RPCBase.yaml already exists [111 ms]
Successfully ran install step 'tap remote configfile'. [584 ms]
Installed REST-API version 2.10.3+8ac067f0 [831 ms]
Downloading Keysight Licensing [=====] (100.00% | 2.75 MB of 2.75 MB)
Downloaded 'Keysight Licensing' to '/root/.local/share/OpenTap/PackageCache/Keysight Licensing.1.5.1+16a9625a.x64.Linux.TapPackage'. [2.24 s]
Installing to /home/.tap
Successfully uninstalled Keysight Licensing version 1.4.5+2bd4be43. [13.4 ms]
Installing /root/.local/share/OpenTap/PackageCache/Keysight Licensing/Keysight Licensing.1.5.1+16a9625a.x64.Linux.TapPackage
Installed Keysight Licensing version 1.5.1+16a9625a [121 ms]
Downloaded 'KeyLab Test Sequencing and Control' to '/root/.local/share/OpenTap/PackageCache/KeyLab Test Sequ
encing and Control.0.1.26-rc.1+1b51fe2f.Windows,Linux.TapPackage'. [3.67 ms]
Installing to /home/.tap
Successfully uninstalled KeyLab Test Sequencing and Control version 0.1.26-rc.1+1b51fe2f. [11.4 ms]
Installing /root/.local/share/OpenTap/PackageCache/KeyLab Test Sequencing and Control.0.1.26-rc.1+1b51fe2f.W
indows,Linux.TapPackage
Installed KeyLab Test Sequencing and Control version 0.1.26-rc.1+1b51fe2f [140 ms]
admin01@dls1v14-2275:~/dlsv114_to_dlsv121_pkg$
```

- 8 Once the scripts have executed successfully, run the following commands to remove the upgrade packages:

```
cd /home/admin01
```

```
admin01@dls1v14-2275:~/dlsv114_to_dlsv121_pkg$ cd /home/admin01
admin01@dls1v14-2275:~$ |
```

```
sudo rm -f dlsv114_to_dlsv121_pkg.tar
```

```
admin01@dls1v14-2275:~$ sudo rm -f dlsv114_to_dlsv121_pkg.tar
admin01@dls1v14-2275:~$ |
```

```
sudo rm -rf dlsv114_to_dlsv121_pkg
```

```
admin01@dls1v14-2275:~$ sudo rm -rf dlsv114_to_dlsv121_pkg
admin01@dls1v14-2275:~$ |
```

- 9 Use the following command to initiate a reboot of the VM to conclude the upgrade process:

```
sudo reboot
```

```
admin01@dls1v14-2275:~$ sudo reboot
Connection to 141.183.247.55 closed by remote host.
Connection to 141.183.247.55 closed.
```

- 10 Once the reboot is complete, use PuTTY or a Windows command line to SSH into the Virtual Machine with this command:

```
ssh admin01@<vm_ip_address>
```

```
C:\> ssh admin01@141.183.247.55
Ubuntu 20.04.6 LTS
admin01@141.183.247.55's password:
Welcome to Ubuntu 20.04.6 LTS (GNU/Linux 5.4.0-202-generic x86_64)

 * Documentation:  https://help.ubuntu.com
 * Management:    https://landscape.canonical.com
 * Support:       https://ubuntu.com/advantage
```

- 11 After a successful SSH login, use the command below to check if the DLS application is up and running. Repeat this command until you see license server message and script ended timestamp.

```
sudo cat /home/admin01/script_log.txt
```

```
admin01@dls1v14-2275:~$ sudo cat /home/admin01/script_log.txt

#####
#### Scritp to ensure Keylab app and license server up and running ####
####          Script Version:0.1.8          ####
####          PreConfig Version:1.2.1       ####
#####

#### Script started: Sat 12 Apr 2025 10:08:28 AM UTC ####

VM hostname: dls1v14-2275

vm_ip: 141.183.247.55
env_ip: 141.183.247.55
vm_host_id: bc24118298bd
lic_host_id: bc24118298bd
License file exists

Both IP address are equal..

===== server-name handling started =====

        random control = 2 found, no change require in hostname.

===== server-name handling done =====

May be no container is running at all, lets start them
Lets wait for few more seconds to get containers up

Check license file is compatible with VM MAC address..
License files seems available, make sure license server is up
License server is already up and running

#### Script ended: Sat 12 Apr 2025 10:10:56 AM UTC ####
admin01@dls1v14-2275:~$ |
```

- Execute the following command to verify that all the containers are up:

```
sudo docker ps -a
```

Ensure that the status is as shown in the image below:

```
admin01@jls1v14-2275:~$ sudo docker ps -a
```

CONTAINER ID	IMAGE	COMMAND	CREATED	STATUS	PORTS	NAMES
2541b9e7a566	frontend:latest	"/docker-entrypoint..."	21 minutes ago	Up 21 minutes (healthy)	141.183.247.55:80->80/tcp, 141.183.247.55:443->443/tcp, 141.183.247.55:443->8089/tcp, 141.183.247.55:5850->5850/tcp	fronten
808b2d98c094	backend:latest	"/usr/bin/supervisor..."	21 minutes ago	Up 21 minutes (healthy)	22/tcp, 80/tcp, 443/tcp	backend
5324380a67d8	guacamole:1.5.5	"/opt/guacamole/bin/..."	21 minutes ago	Up 21 minutes	8080/tcp	guacamo
758bc153b628	meshcentral:latest	"sh docker-entrypoint..."	21 minutes ago	Up 21 minutes (unhealthy)	22/tcp, 80/tcp, 443/tcp, 8080/tcp, 8443/tcp, 9001/tcp, 141.183.247.55:3114->3114/tcp	meshcen
43c380942a8518	quay.io/keycloak/keycloak:12.0.4	"/opt/jboss/tools/do..."	21 minutes ago	Up 21 minutes (healthy)	8080/tcp, 8443/tcp	keycloa
k_c95017ee3cc1e	editorx:latest	"/docker-entrypoint..."	21 minutes ago	Up 21 minutes (healthy)	141.183.247.55:8080->8080/tcp, 80/tcp, 141.183.247.55:15301->15301/tcp	editorx
ahf71d400650	guacamole/guacd:1.5.5	"/bin/sh -c '/opt/gu..."	21 minutes ago	Up 21 minutes (healthy)	4822/tcp	guacd
4830f632ab1d	postgres:12-alpine	"docker-entrypoint.s..."	21 minutes ago	Up 21 minutes (healthy)	5432/tcp	pgkeycl
oak_c36643ad81b88	mariadb:11.4	"docker-entrypoint.s..."	21 minutes ago	Up 21 minutes	3306/tcp	guacdb
9611485afcb5	mongo:4.0.3	"docker-entrypoint.s..."	21 minutes ago	Up 21 minutes (healthy)	172.17.0.1:27019->27017/tcp	mongodb

```
admin01@jls1v14-2275:~$
```

(Optional) Upload New Valid SSL or Self-Signed Certificate and Private Key

NOTE

If you wish to use your own certificate and private key, follow the steps below to replace the default self-signed certificate and private key provided with the pre-configured Virtual Machine.

To reduce security risk, avoid using the default self-signed certificate. Please adhere to your IT security guidelines on SSL certificate usage.

- 1 Make sure you have a valid SSL certificate (.crt file) and private key (.key file) readily available in your Windows directory.
- 2 Open a text editor of your choice (e.g., Notepad, Sublime Text, or Visual Studio Code).
- 3 Create a new file and save it with the filename: **load_ssl_cert.sh**
- 4 Copy and paste the following content into your script, i.e., text editor, file:
-----Start----- (Do not copy this line)

```
#!/bin/sh
```

```
echo "1. First, remove existing crt and key files from all places"
```

```
sudo rm /home/elab/e-lab.crt /home/elab/e-lab.key
```

```
sudo rm /home/elab/ssl/e-lab.crt /home/elab/ssl/e-lab.key
```

```
sudo rm /home/elab/meshcentral-data/webserver-cert-public.crt
```

```
/home/elab/meshcentral-data/webserver-cert-private.key
```

```
sudo rm /etc/ssl/private/request.csr /etc/ssl/private/certificate.crt
```

```
/etc/ssl/private/private.key
```

```
echo "2. Now, rename new added crt and key file with e-lab.crt and e-lab.key file"
```

```
sudo mv /home/admin01/*.crt /home/admin01/e-lab.crt
```

```
sudo mv /home/admin01/*.key /home/admin01/e-lab.key
```

```
echo "3. Now, first, copy new added crt file at all required places"
```

```
sudo cp /home/admin01/e-lab.crt /home/elab/
```

```
sudo cp /home/admin01/e-lab.crt /home/elab/ssl
```

```
sudo cp /home/admin01/e-lab.crt /home/elab/meshcentral-data/webserver-cert-public.crt
```

```
sudo cp /home/admin01/e-lab.crt /etc/ssl/private/certificate.crt
```

```
echo "4. Also, copy new added key file at all required places"
```

```
sudo cp /home/admin01/e-lab.key /home/elab/
```

```
sudo cp /home/admin01/e-lab.key /home/elab/ssl
```

```
sudo cp /home/admin01/e-lab.key /home/elab/meshcentral-data/webserver-cert-private.key
```

```
sudo cp /home/admin01/e-lab.key /etc/ssl/private/private.key
```

```
echo "5. Also, now, delete new added crt and key files from  
/home/admin01/"
```

```
sudo rm /home/admin01/e-lab.crt /home/admin01/e-lab.key
```

```
echo "6. At the end, just reboot the VM..."
```

```
sleep 2
```

```
sudo reboot
```

-----End----- (Do not copy this line)

- 5 Save the script file in the same directory as your<.crt> and <.key> files.
- 6 Use a Windows command line and run the following commands:

```
# cd <Directory path where the .crt, .key, and load_ssl_cert.sh files are  
stored>  
  
# scp <.crt file> <.key file> load_ssl_cert.sh  
admin01@<server_url>:/home/admin01
```
- 7 Enter the SSH password of your Virtual Machine to start the transfer.
- 8 SSH into your Virtual Machine using same windows command line terminal and perform subsequent commands:

```
# ssh admin01@<server_url>  
# Enter your SSH password  
# cd /home/admin01  
# sudo chmod +x load_ssl_cert.sh  
# sudo ./load_ssl_cert.sh
```
- 9 Run this command on the Virtual Machine command line terminal: **\$ sudo reboot**
- 10 Once the reboot is complete, verify that the DLS application is up and running properly. See [step 7](#) and [step 8](#) under [Step 3: Start and Set Up Virtual Machine](#) for instructions.

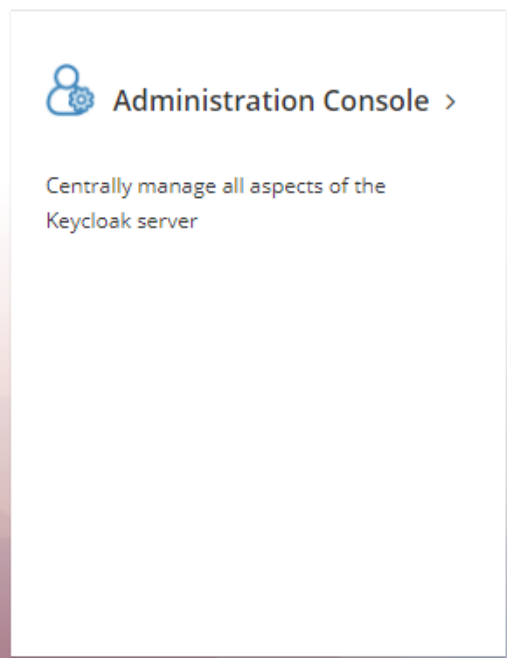
Keycloak Settings

NOTE

It is highly recommended that you **change the password** before using the application.

Change the Keycloak Default Admin Password

- 1 In a web browser, open the **Error! Reference source not found. https://<URL>:8443** to go to the Keycloak page welcome page.
- 2 Click on **Administration Console**.



- 3 Log in with the following:
Username: **admin**
Password: **adm1n!1234**
- 4 Go to **Users** on the left panel and click **View all users**.
- 5 Click **Edit** on the row for the account **admin**.
- 6 Go to the **Credentials** tab. Under **Manage Password**, enter a new secure password and disable **Temporary**.
- 7 Click **Reset Password**.

Create Super-Admin Accounts

NOTE

Super-Admins have full authorization to carry out user management tasks such as adding/removing Digital Learning Suite users, resetting passwords, and changing the role (Student, Lecturer, or LabAdmin) of Digital Learning Suite users - these tasks can be offloaded to the system administrator(s) on the customer's side.

Super-Admins login via the **https://<URL>:8443** link instead of the regular **https://<URL>** link.

- 1 Go to the **Master** realm by hovering over **Development** on the left side and clicking **Master**.
- 1 Click on **Users** on the left panel.
- 2 Click **Add user** at the end of the table's header.
- 3 Fill in the **Username**, **Email**, **First Name**, and **Last Name** of the user. Click **Save**.
- 4 You will be redirected to the user's profile page. Go to the **Role Mappings** tab.
- 5 Under **Available Roles**, click on **admin** and click **Add selected >** below it. This assigns the **admin** role to the newly created account.
- 6 Go to the **Credentials** tab, and under **Manage Password**, enter a new memorable password. Ensure **Temporary** is ON. Click **Reset Password**.
- 7 Go back to the **Details** tab and take note of the **Username**.
- 8 Provide the **Username** and **Password** to the system administrator. When they login, they will be prompted to enter a new password.
- 9 Repeat from Step 1 to create more accounts.

Keycloak Administration Console

Use the default credentials below to access the Keycloak Administration Console:

Username: **admin**

Password: **adm1n!1234**

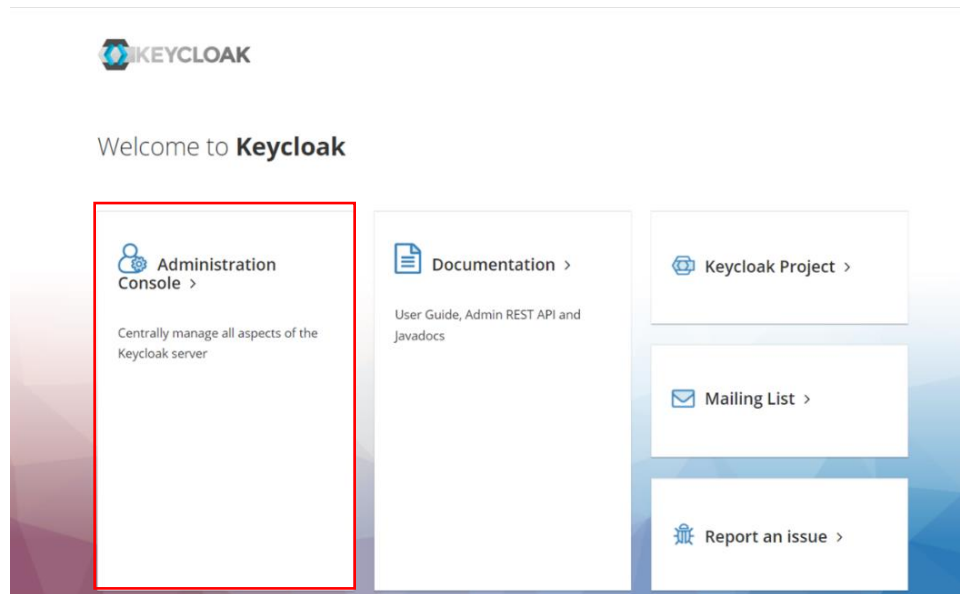
NOTE

It is highly recommended that you **change the password** before using the application. See [Change the Keycloak Default Admin Password](#) for instructions.

See [Keycloak Settings](#) for instructions to create [Super-Admin Accounts](#).

- 1 In a web browser, open the **Error! Reference source not found.** <https://<URL>:8443> to go to the Keycloak page welcome page.

Click on **Administration Console** and log in.



- 2 You can perform the following tasks in the **Development** realm:
 - **Configure Roles**
This section describes the steps to create or configure the types of roles that you could later assign to the accounts.
 - **Add User**
This is an optional step provided you have the User registration setting as Off (default). Follow the step-by-step instructions in this section to manually add users.
 - **Manage User**
Perform the steps in this section to assign the types of roles to the registered accounts.

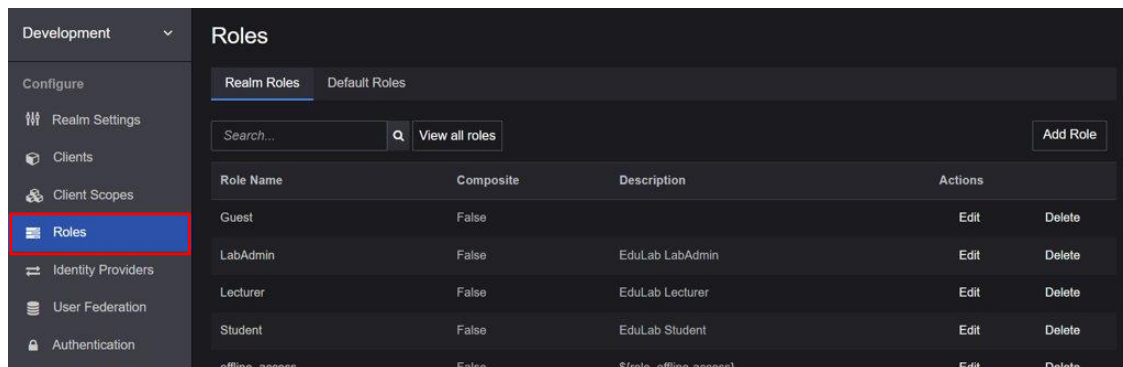
- **Enable Email Settings**
Perform the steps in this section to turn on the **Forgot Password** feature.
- **Set Up Single Sign-On (SSO)**
This is an optional step to set up the social sign in for your application.

Configuration and Settings

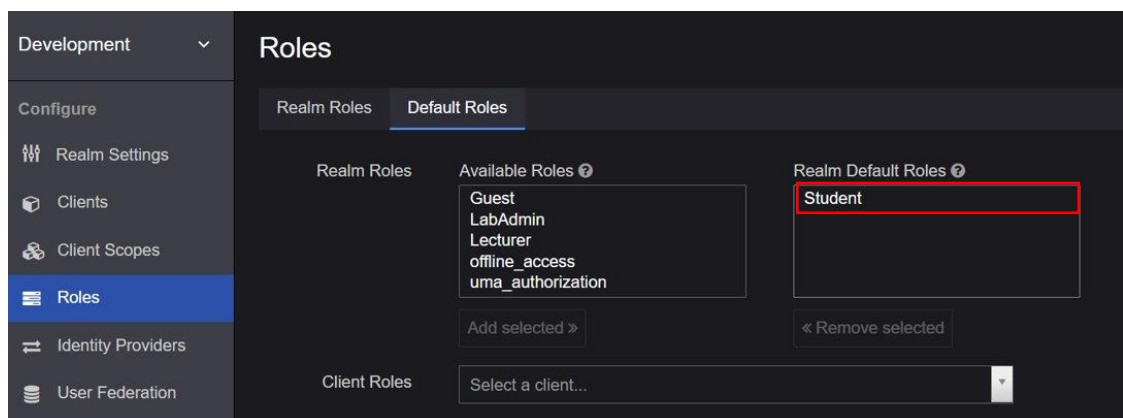
Configure Roles

This section describes the steps to set and assign the roles to an account. The types of roles assigned will determine the access level to the application. With the administrator role, you can set the default role to assign to new accounts and assign specific roles to each account.

- 1 Go to the **Roles > Realm Roles** to view the type of roles available. These are the roles that you can assign to an account.



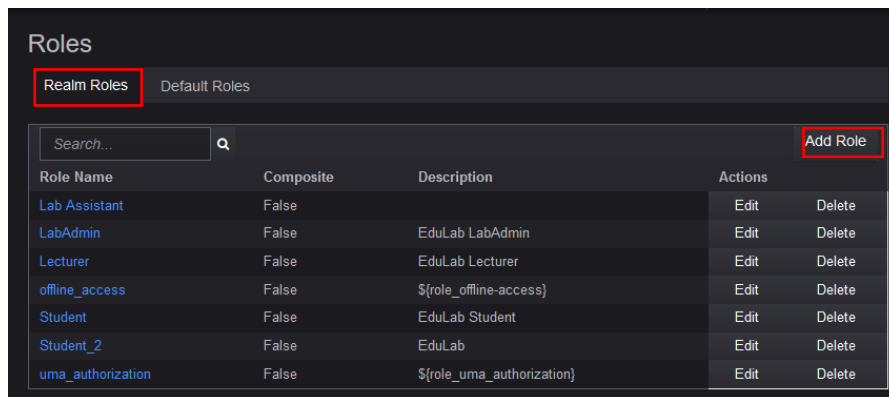
- 2 Go to the **Default Roles** tab to view or modify the default roles assigned to new accounts. By default, new accounts are assigned with **Guest** role during registration.



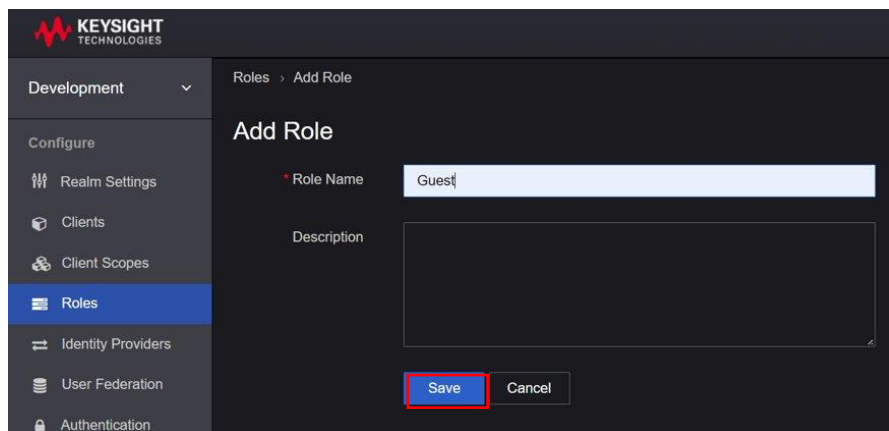
NOTE

You can only add or remove one role at a time. To change the default role, you must first select the Guest role and click **Remove Selected** button. Then, select the desired role and click **Add Selected** to set it as the Realm Default Role.

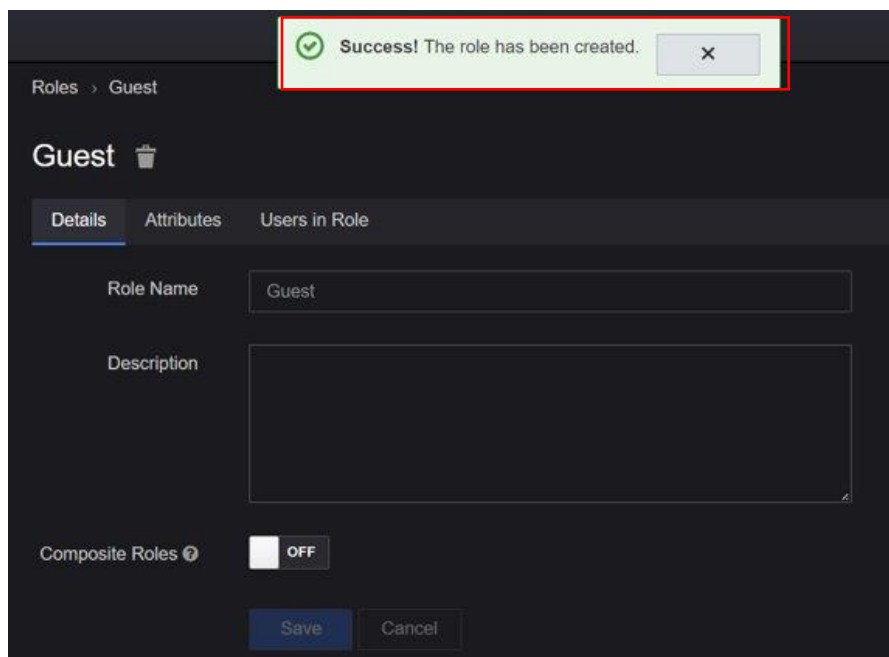
- 3 To add a new role, return to **Realm Roles** tab and click the **Add Role** button.



- 4 Enter the name and click the **Save** button. The example below will create a **Guest** role.



- 5 Successful creation of the role will prompt the following message. You should now see the new role listed in the **Realm Roles** tab.

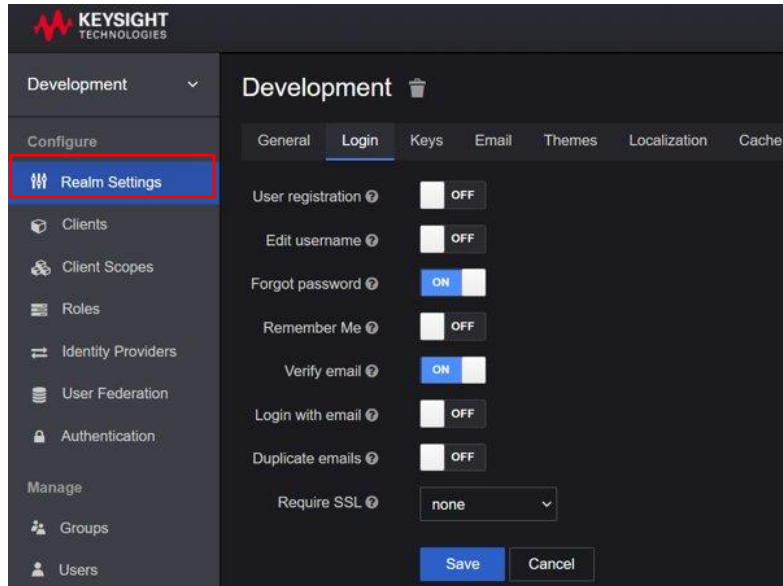


Add User

NOTE

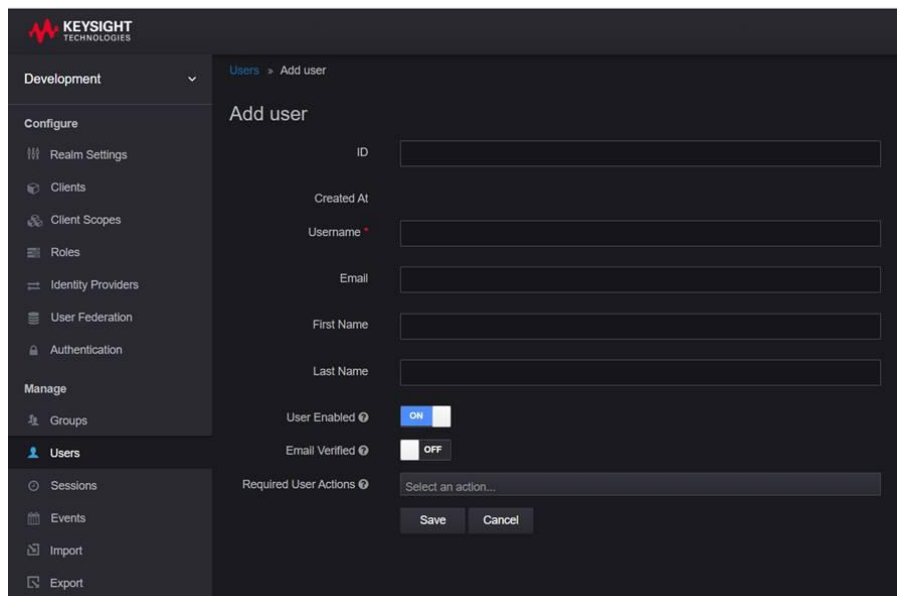
By default, the **User registration** setting is set as **OFF**. This is the recommended setting to prevent other users from registering an account using the link to the application.

Go to **Realm settings > Login** to view this setting.

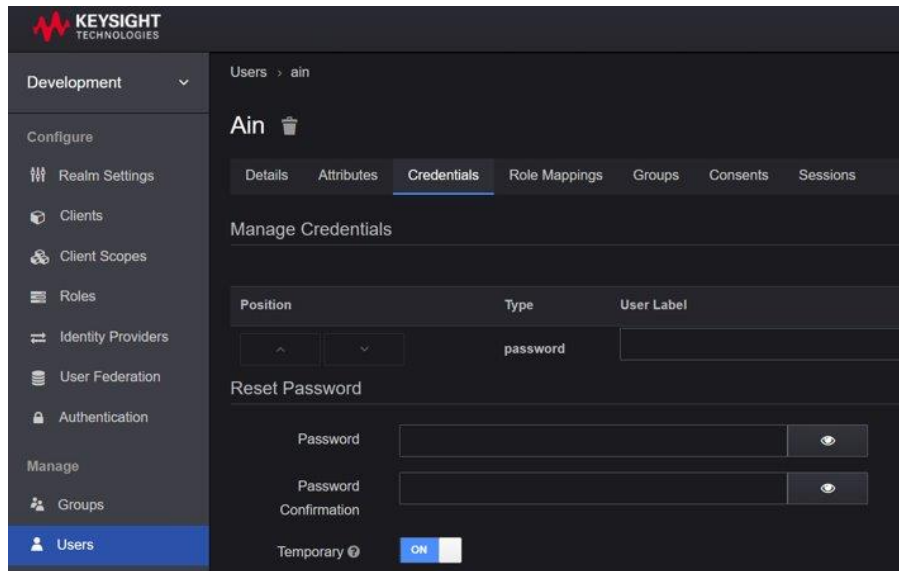


- When the User registration setting is set as **OFF**, only accounts with administrator roles assigned will be able to register new users and set the appropriate roles and access.
- When the User Registration is set to **ON**, any users with the link to the application will be able to register on their own with the default Guest role.

- 1 From the side panel, click **Users** to view the **Add user** page as shown below. At minimum, you will need to enter the desired Username. Click **Save** when you have completed the form.



- 2 You will be redirected to the **Credentials** tab where you will need to perform the following steps:



The screenshot shows the Keysight Technologies user management interface. On the left is a sidebar with a 'Development' dropdown and a 'Configure' section containing links for Realm Settings, Clients, Client Scopes, Roles, Identity Providers, User Federation, and Authentication. Below this is a 'Manage' section with links for Groups and Users. The 'Users' link is selected. The main content area shows the 'Users > ain' path and a user profile for 'Ain'. The 'Credentials' tab is active, displaying a 'Manage Credentials' section with a table for adding new credentials. The table has columns for Position, Type, and User Label. A 'Reset Password' section is also visible, featuring two password input fields with toggle icons, a 'Temporary' checkbox which is currently checked and labeled 'ON', and a 'Verified' checkbox which is currently unchecked.

- a In the Manage Password section, enter the desired password as shown above.
- b Enable the **Temporary** option to create a temporary password.

NOTE

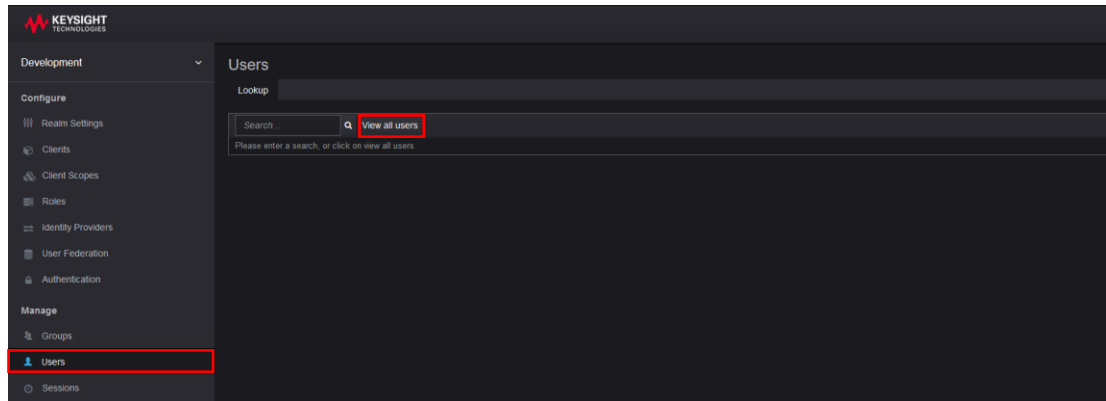
When the **Temporary** option is enabled, users are required to change the password when they first log in to the application. You may turn off the **Temporary** option if you prefer to create a permanent password for the user.

- c In the Credential Reset section, select the appropriate Reset Actions from the drop-down list. The recommended options are:
 - i Verify Email: This option will send an email to the user to verify their email address.
 - ii Update Password: You will be prompted to enter a new password when you first log in to the application.
 - iii Expires in: This is the duration set before the link expires. You will need to request for another link to verify your account.
- 3 Click **Change Password** to update the password to the newly created account. Click **Reset Password** to activate the new password.
- 4 Click **Send email** to send out the email as per the settings above. When the user has verified the account, the Verified switch will change to **ON**.

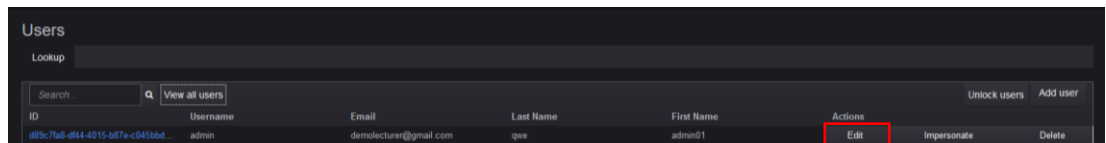
Manage User

Perform the following steps to assign the types of roles to the registered accounts.

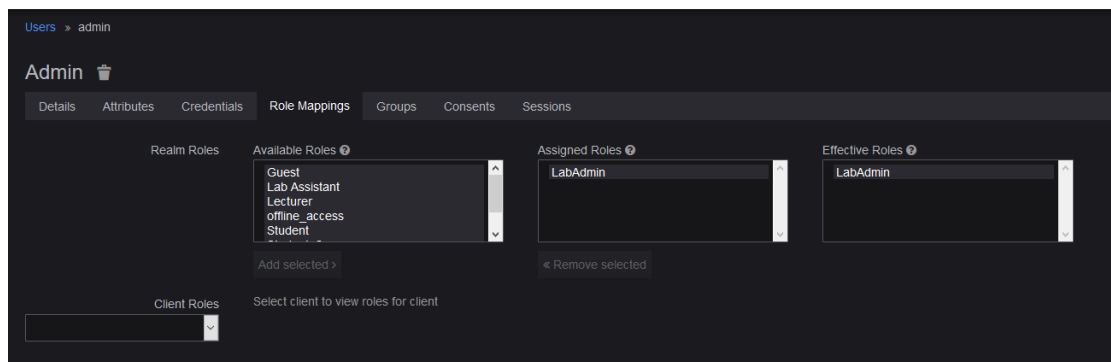
- 1 To modify the assigned roles for an account, go to **Manage > Users** and click **View all users**.



- 2 You should now see a list of users and their registered accounts. Click **Edit** in the Action column.



- 3 Go to the **Role Mappings** tab to view the role assigned. Note that you must first remove the assigned role (if any) before you can assign a new role to an account. The changes will take effective immediately.



Enable Email Settings

NOTE

To turn on the **Forgot Password** feature, you will need to complete the **Email Settings**.

Go to https://wjw465150.gitbooks.io/keycloak-documentation/content/server_admin/topics/realms/email.html for instructions on how to enable Email Settings in Keycloak.

Keycloak sends emails to users to verify their email address, when they forget their passwords, or when an administrator needs to receive notifications about a server event.

To enable Keycloak to send emails, you need to provide Keycloak with your SMTP server settings. This is configured per realm. Go to the **Realm Settings** left menu item and click the **Email** tab.

Set up Single Sign-On (SSO)

An identity provider is usually based on a specific protocol that is used to authenticate and communicate authentication and authorization information to their users. It can be a social provider or cloud-based identity service that you want to integrate with Digital Learning Suite Solution.

Once you have set up an identity provider, you may sign in to the Digital Learning Suite Solution application using any of the social providers such as Facebook, Google, or Twitter.

Refer to https://www.keycloak.org/docs/latest/server_admin/#_identity_broker for specific instructions to set up the **Identity Brokering**.

Here are a few examples:

- **OpenID Connect v1.0 Identity Providers**

OpenID Connect (OIDC) is an authentication protocol that is an extension of OAuth 2.0. While OAuth 2.0 is only a framework for building authorization protocols and is mainly incomplete, OIDC is a full-fledged authentication and authorization protocol.

Go to https://www.keycloak.org/docs/latest/server_admin/#_identity_broker_oidc

- **SAML v2.0 Identity Providers**

Security Assertion Markup Language (SAML) is an open standard that allows identity providers (IdP) to pass authorization credentials to service providers.

Go to https://www.keycloak.org/docs/latest/server_admin/#saml-v2-0-identity-providers

NOTE

The authentication and authorization process uses the Keycloak solution, which is designed following standard security protocols to provide dynamic single sign-on solution.

The University IT can configure the Digital Learning Suite Solution to access the university's active directory. This addresses security concerns, helps eliminate tedious registration process, and streamlines the authentication and authorization process.

Keycloak's documentation: https://www.keycloak.org/docs/latest/server_admin/

Configure Email Settings

This feature will send a confirmation email to the users to inform them of the status of the sessions in Digital Learning Suite Solution. The setup will depend on the SMTP server setup in the university.

Mail Setting

Enter the information regarding your server.

Settings

URL Setting

SMTP Server

email-smtp.ap-southeast-1.amazonaws.com

External Tool

From

no-reply@dls.com

Mail Setting

Port

587

Client Details

Enable SSL

☒

SSL Certificates

Username

AKIA37OXP5HS5AGRF5WG

Scheduler Setting

Password

Save

Cancel

Client Details

- 1 Go to **Realm > Master Realm**.

KEYCLOAK

Master

Configure

Realms Settings

Clients

Client Scopes

Roles

Identity Providers

User Federation

Authentication

Manage

Groups

Users

Sessions

Events

Import

Export

Master

General

Login

Keys

Email

Themes

Localization

Cache

Tokens

Client Registration

Security Defenses

Name

master

Display name

Keycloak

HTML Display name

<div class="kc-logo-text">Keycloak</div>

Frontend URL

Enabled

☒

User-Managed Access

☐

Endpoints

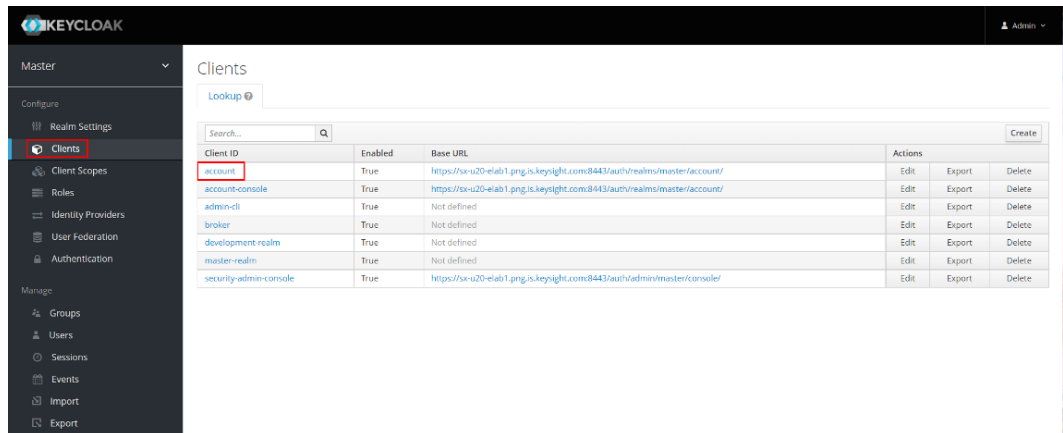
OpenID Endpoint Configuration

SAML 2.0 Identity Provider Metadata

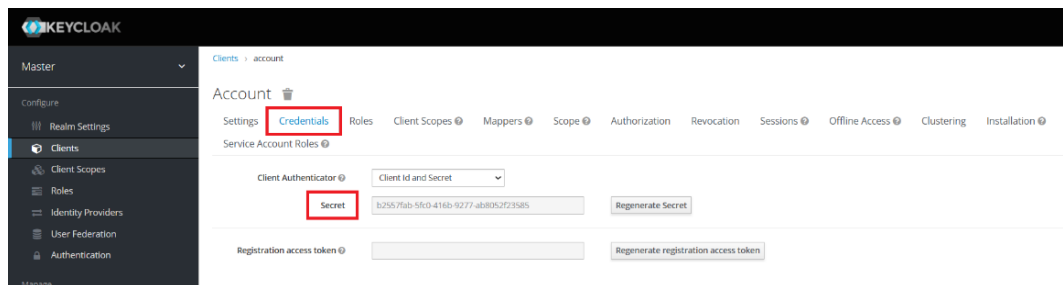
Save

Cancel

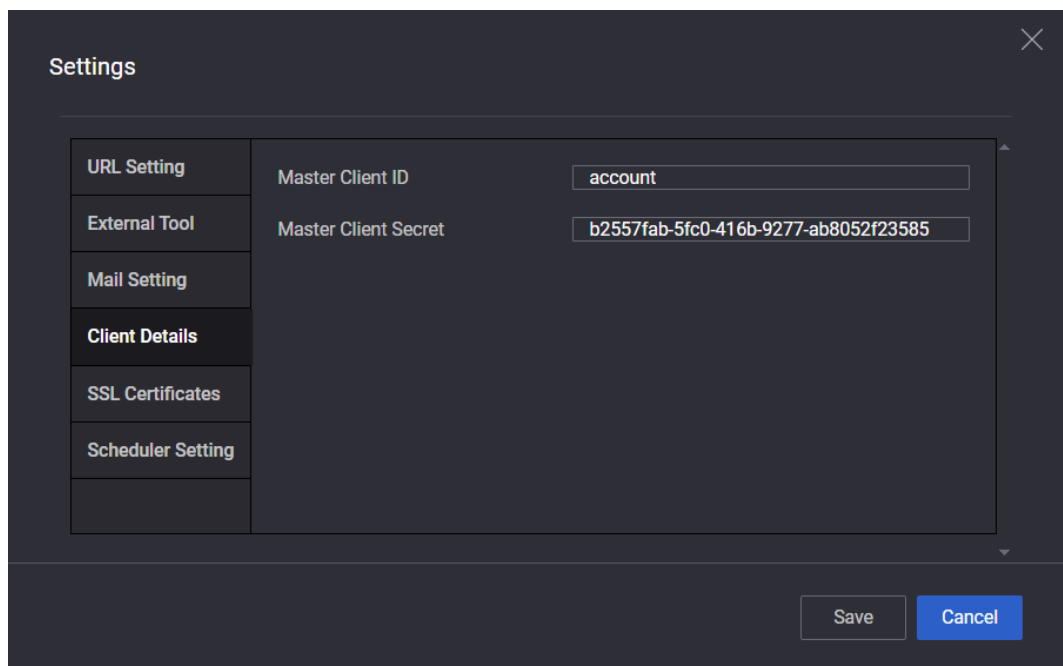
- 2 In the Clients tab, select **account**.



- 3 Click the **Credentials** tab and you will see the information in the **Secret** field.



- 4 The information in the **Master Client ID** and **Master Client Secret** fields in **Digital Learning Suite Home Page > Settings > Client Details** are auto generated. However, if the information in DLS is not a match, copy the information in the **Secret** field and update and save the **settings** in DLS under **Digital Learning Suite Home Page > Settings > Client Details > Master Client Secret**.



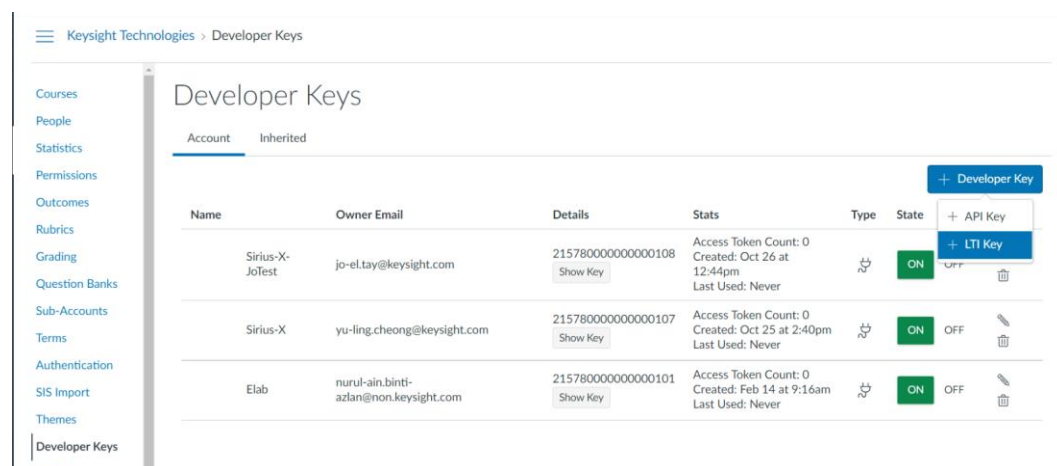
(Optional) Learning Tools Interoperability (LTI) Features

CANVAS

Generate the Developer Key for LTI Implementation

A developer key is used to create custom integrations with Canvas and allow third-party applications.

- 1 Log into your Canvas account.
- 2 In **Global Navigation**, click on the **Admin** link and select the name of your account.
- 3 From your **Account Navigation**, select the **Developer Keys** option from the left-side menu.
- 4 Click **+ Developer Key** and select the **+API Key** option.



- 5 Complete the following for **Key Settings**:
 - Key Name: The key name can be created according to your school's standard naming conventions
 - Owner Email
 - Redirect URIs (Legacy)

Key Settings

Key Name:

Owner Email:

* Redirect URIs:

Notes:

Configure

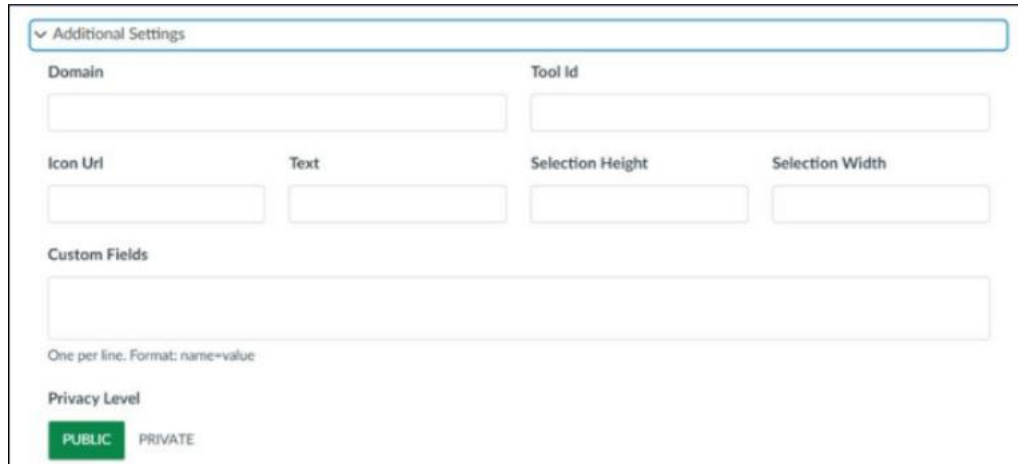
Method

Required Values

* Title <input type="text" value="Digital Learning Suite"/>	* Description <input type="text" value="Digital Learning Suite"/>
* Target Link URI <input type="text" value="https://testscript.realmotelab.keysight.com:30080/lti/tool"/>	* OpenID Connect Initiation Url <input type="text" value="https://testscript.realmotelab.keysight.com:30080/lti/launch"/>
* JWK Method <input type="text" value="Public JWK URL"/>	

NOTE

For Additional Settings, change the Privacy Level to PUBLIC so that Canvas is able to pass the relevant information to the tool.



You will see the following error if this is not set.

```
{"messages":["claim is missing []."}.error":null}
```

- 6 Once you have completed the necessary fields, click **Save Key**.
- 7 On the **Developer Keys** summary page, set the **State** of the key to **ON**.

Developer Keys

Account

Inherited

+ Developer Key

Name	Owner Email	Details	Stats	Type	State	Actions
Sirius-X-JoTest	jo-el.tay@keysight.com	215780000000000108 <div>Show Key</div>	Access Token Count: 0 Created: Oct 26 at 12:44pm Last Used: Never	🔑	<div>ON</div> <div>OFF</div>	<div>Edit this key</div> <div></div>
Sirius-X	yu-ling.cheong@keysight.com	215780000000000107 <div>Show Key</div>	Access Token Count: 0 Created: Oct 25 at 2:40pm Last Used: Never	🔑	<div>ON</div> <div>OFF</div>	<div></div> <div></div>
Elab	nurul-ain.binti-azlan@non.keysight.com	215780000000000101 <div>Show Key</div>	Access Token Count: 0 Created: Feb 14 at 9:16am Last Used: Never	🔑	<div>ON</div> <div>OFF</div>	<div></div> <div></div>

Set the Digital Learning Suite Settings

Issuer: <https://canvas.instructure.com>

Client ID: Get this from your CANVAS **Developer Key** > **Details** column

Access Token: <https://keysighttechnologies.instructure.com/login/oauth2/token>

Authorize URL: https://keysighttechnologies.instructure.com/api/lti/authorize_redirect

JWK URL: <https://keysighttechnologies.instructure.com/api/lti/security/jwks>

Deployment ID: Get this from your CANVAS **Developer Key** > **Show Key**

Settings

URL Setting

External Tool

Mail Setting

Client Details

SSL Certificates

Scheduler Setting

✓ Configured

Tool name

ELAB DEVELOPER TOOLS

Issuer

https://canvas.instructure.com

Client ID

21578000000000107

Accesss Token URL

https://keysighttechnologies.instructure.com

Authorize URL

https://keysighttechnologies.instructure.com

JWK URL

https://keysighttechnologies.instructure.com

Deployment ID


116:b2e4ee1593aab580aaaf5fec50d958fa3

Save

Cancel

Create the Deep Linking App in Canvas

- 1 Click on the **Courses** panel and navigate to **Settings**.



- Account
- Admin
- Dashboard
- Courses
- Calendar
- Inbox
- History
- Help

Digital Learning Suite > Settings

Home

Announcements

Assignments

Discussions

Grades

People

Pages

Files

Syllabus

Outcomes

Rubrics

Quizzes

Modules

BigBlueButton

Collaborations

Course Details

Sections

Navigation

Apps

Feature Options

Integrations

Course Details

Image:

Choose Image

Name:

Digital Learning Suite

Course Code:

Digital Learning Suite

Blueprint Course:

☐ Enable course as a Blueprint Course

Course Template:

☐ Enable course as a Course Template

Time Zone:

Mountain Time (US & Canada) (-07:00/-06:00)

SIS ID:

- 2 On the **Settings** page, select the **Apps** tab.

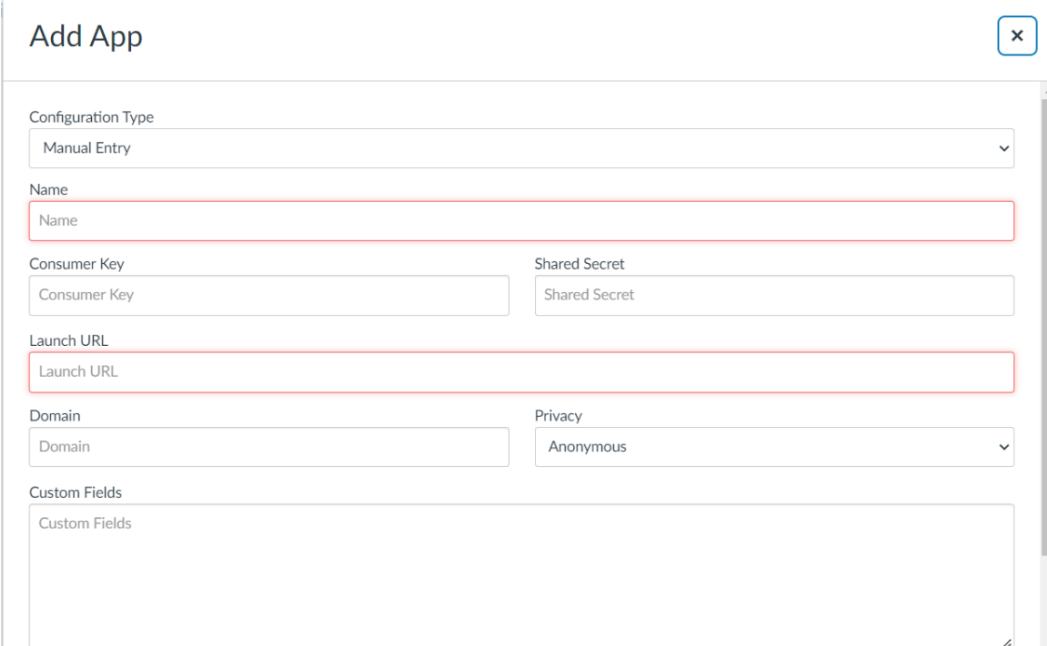
The screenshot shows the 'Digital Learning Suite > Settings' page. The left sidebar contains navigation links: Account, Admin, Dashboard, Courses, Calendar, Inbox, History, and Help. The main content area is titled 'External Apps' and includes a 'View App Configurations' button. Below the title, there is a description of apps and a link to 'See some LTI tools that work great with Canvas.' A filter bar shows 'All', 'Not Installed', and 'Installed' tabs, with 'All' selected. A search box labeled 'Filter by name' is also present. The main display is a grid of app logos: AcadSource, Accepi, ACCESS VIDEO ON DEMAND, acclaim, Accommodate HQ, and Accredible Certificates & Badges.

- 3 At the **Apps** page, click the **+ App** button to create an external link for the LTI integration from your school's Canvas environment to the Digital Learning Suite environment.

If you do not see the **+ App** button, click **View App Configurations** and go to **Add App**.

This screenshot is identical to the one above, showing the 'Digital Learning Suite > Settings' page with the 'External Apps' section. The '+ App' button is not visible in this view, but the 'View App Configurations' button is present in the top right corner of the app grid area.

- 4 Complete the following fields in the **Add App** window.



The 'Add App' window contains the following fields:

- Configuration Type:** A dropdown menu currently set to 'Manual Entry'.
- Name:** A text input field with a red border, containing the placeholder text 'Name'.
- Consumer Key:** A text input field containing the placeholder text 'Consumer Key'.
- Shared Secret:** A text input field containing the placeholder text 'Shared Secret'.
- Launch URL:** A text input field with a red border, containing the placeholder text 'Launch URL'.
- Domain:** A text input field containing the placeholder text 'Domain'.
- Privacy:** A dropdown menu currently set to 'Anonymous'.
- Custom Fields:** A large text area containing the placeholder text 'Custom Fields'.

- 5 Select **By Client ID** for the **Configuration Type** field and enter the Client ID. Click **Submit**.

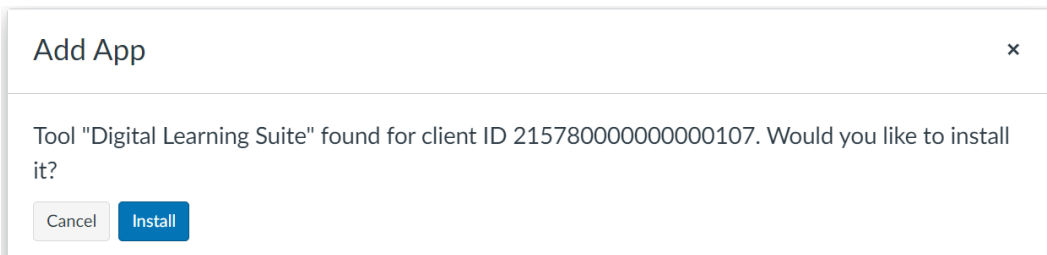


The 'Add App' window shows the following configuration:

- Configuration Type:** A dropdown menu set to 'By Client ID'.
- Client ID:** A text input field with a blue border, containing a red vertical line as a placeholder.

Below the Client ID field, there is a note: "To obtain a client ID, an account admin will need to generate an LTI developer key." At the bottom are two buttons: 'Cancel' and 'Submit'.

- 6 Click **Install**.



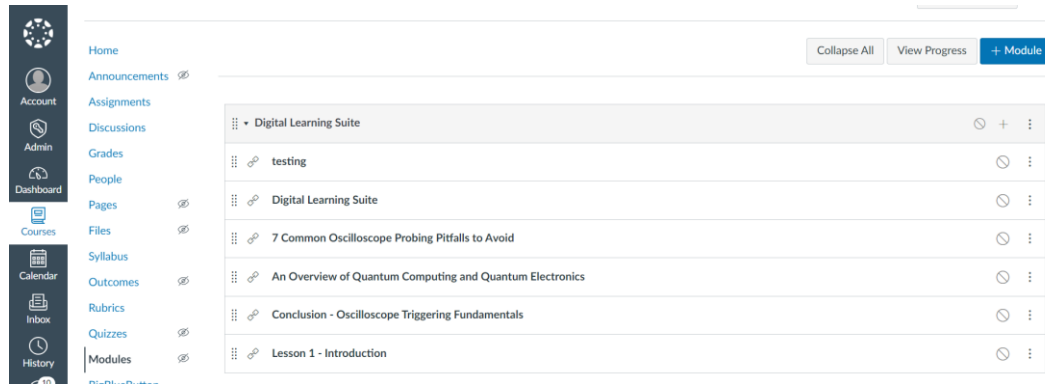
The 'Add App' window displays the following message:

Tool "Digital Learning Suite" found for client ID 215780000000000107. Would you like to install it?

At the bottom are two buttons: 'Cancel' and 'Install'.

Import Your Course Content

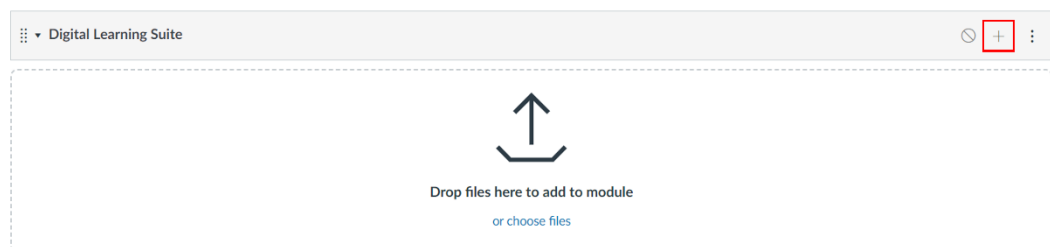
- 1 Click on the **Courses** panel and navigate to **Modules**.
- 2 On the **Modules** page, click **+ Module** to add a new module to the course.



- 3 Enter **Digital Learning Suite** for the module name and click **Add Module**.

A screenshot of a modal dialog box titled 'Add Module' with a close button (X) in the top right corner. Inside the dialog, there is a text input field containing 'Digital Learning Suite'. Below the input field is a checkbox labeled 'Lock until'. Further down is a section titled 'Prerequisites' with a blue '+ Add prerequisite' link. At the bottom right of the dialog are two buttons: 'Cancel' and a blue 'Add Module' button.

- 4 Click the **+** icon to add to the module.



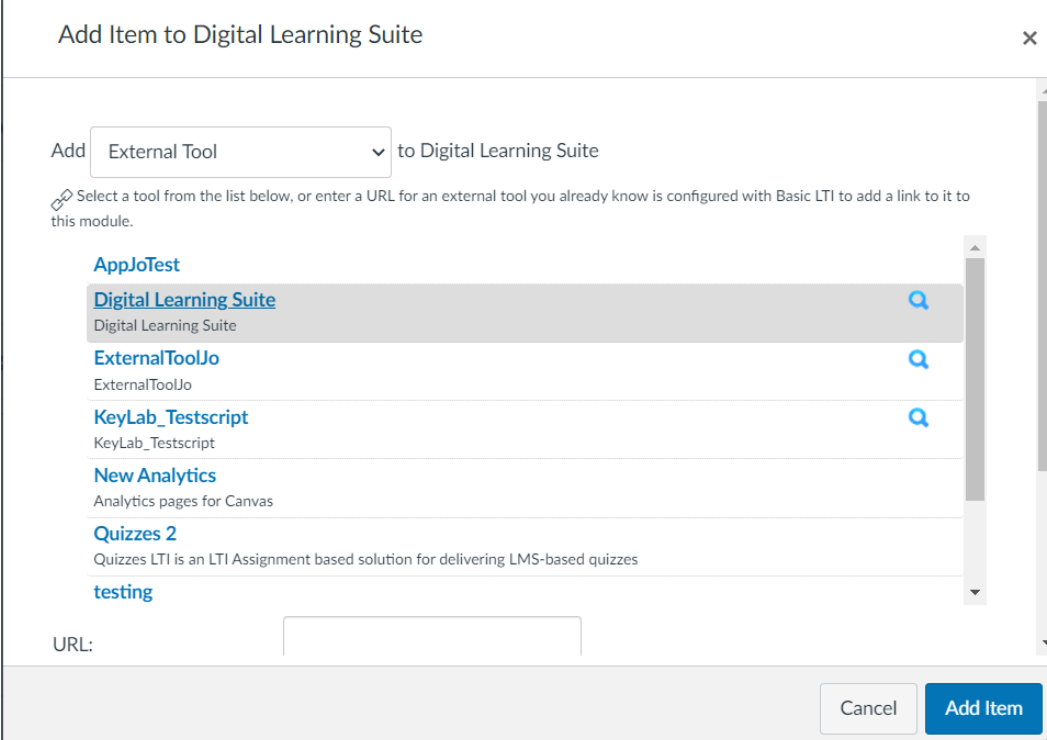
- 5 Select **External Tool** and click on the blue hyperlink for the newly created tool.

The screenshot shows a dialog box titled "Add Item to Digital Learning Suite". At the top, it says "Add External Tool to Digital Learning Suite". Below this, there is a link icon and text: "Select a tool from the list below, or enter a URL for an external tool you already know is configured with Basic LTI to add a link to it to this module." A list of tools is displayed with a vertical scrollbar on the right. The tools are: AppJoTest, Digital Learning Suite, ExternalToolJo, KeyLab_Testscript, New Analytics, Quizzes 2, and testing. Each tool has a blue search icon to its right. At the bottom, there is a "URL:" label followed by an empty text input field. In the bottom right corner, there are two buttons: "Cancel" and "Add Item".

- 6 Select your topic and click **Add Contents**.

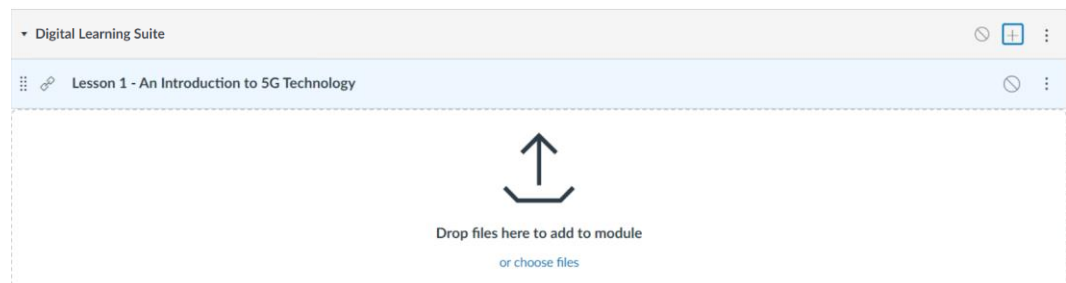
The screenshot shows a dialog box titled "Link Resource from External Tool". It has a close button in the top right corner. Below the title, it says "Catalog of Available Contents". There are two dropdown menus: "List Type" with "Lesson" selected, and "All Courses". To the right of these is a "Filter" button. In the top right corner of the dialog, there is an "Add Contents" button. Below the filters, there is a list of topics, each with a checkbox to its left. The topics are: "7 Common Oscilloscope Probing Pitfalls to Avoid", "An Overview of Quantum Computing and Quantum Electronics", and "Architecting a Real Time Radar Recorder".

- 7 Click **Add Item**.



The screenshot shows a dialog box titled "Add Item to Digital Learning Suite" with a close button (X) in the top right corner. Inside the dialog, there is a dropdown menu set to "External Tool" followed by the text "to Digital Learning Suite". Below this, a small icon and text prompt the user to "Select a tool from the list below, or enter a URL for an external tool you already know is configured with Basic LTI to add a link to it to this module." A scrollable list of tools is displayed, including "AppJoTest", "Digital Learning Suite" (highlighted), "ExternalToolJo", "KeyLab_Testscript", "New Analytics", "Quizzes 2", and "testing". Each item has a magnifying glass icon to its right. At the bottom left, there is a "URL:" label and an empty text input field. At the bottom right, there are two buttons: "Cancel" and "Add Item".

- 8 You will see the content added to your module.



Integrate Moodle and Digital Learning Suite into LTI 1.3

You must use LTI version 1.3 to integrate Moodle as part of the LMS system.

Register the LTI 1.3 Tool

- 1 Navigate to **Site Administration > Plugins > Activity Modules > External Tool > Manage Tools**.
- 2 Under Manage Tools, select the **Configure a tool manually** option.
- 3 Fill in the following information where you will replace the URL as Keysight provided.
 - a Tool name: Enter the desired name for Digital Learning Suite application. This is the name that you will see when you launch the course later. This example will use 'Remote Learning Application'.
 - b Tool URL: <https://<DLS server URL>:30080>
 - c LTI version: **LTI 1.3**
 - d Public Key Type: Keyset URL
 - e Public keyset: <https://<DLS server URL>:30080/lti/settingJwkUrl>
 - f Initiate login URL: <https://<DLS server URL>:30080/lti/launch>
 - g Redirection URL(s): <https://<DLS server URL>:30080/lti/tool>
 - h Icon URL: <https://<DLS server URL>/assets/favicon.png>
 - i Secure icon URL: <https://<DLS server URL>/assets/favicon.png>

The completed form should appear as below.

External tool configuration

Expand all

Tool settings

Tool name

Tool URL

Tool description

LTI version

LTI 1.3

Public key type

Keyset URL

Public keyset

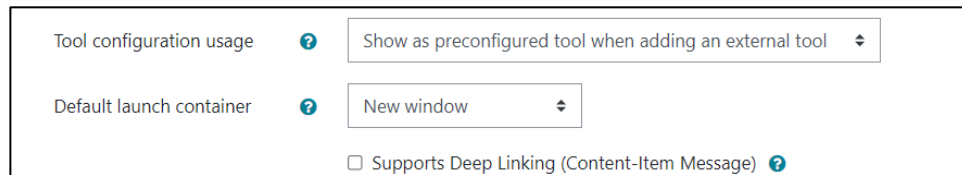
Initiate login URL

Redirection URI(s)

- 4 Set the following:

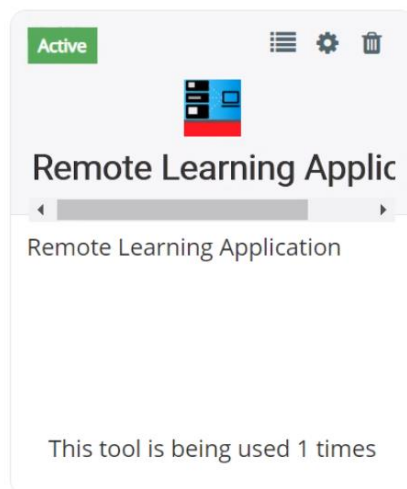
Tool configuration usage: Show as preconfigured tool when adding an external tool

Default launch container: New window



A screenshot of a configuration window with two rows. The first row is labeled 'Tool configuration usage' with a blue question mark icon and a dropdown menu set to 'Show as preconfigured tool when adding an external tool'. The second row is labeled 'Default launch container' with a blue question mark icon and a dropdown menu set to 'New window'. At the bottom, there is a checkbox labeled 'Supports Deep Linking (Content-Item Message)' with a blue question mark icon.

- 5 Save the changes and you may begin to use the external tool according to the given tool name. This example will use the 'Remote Learning Application'.



Use the following information to set up the Digital Learning Suite application.

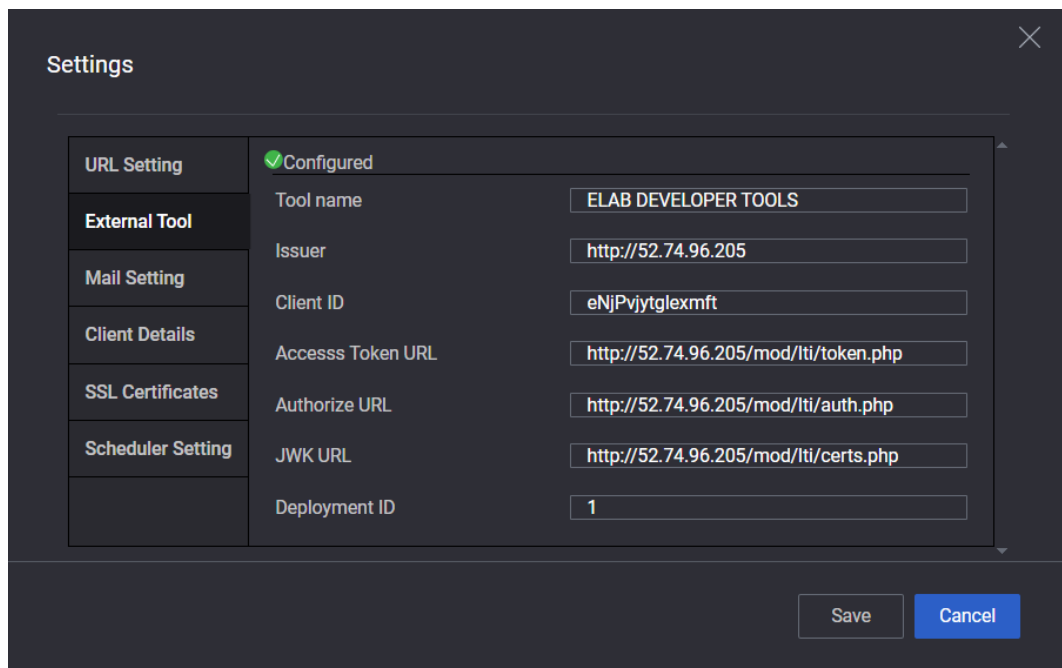


A screenshot of a 'Tool configuration details' window. It contains a list of configuration details: Platform ID: http://52.74.96.205, Client ID: eNjPvjytlexmft, Deployment ID: 1, Public keyset URL: http://52.74.96.205/mod/lti/certs.php, Access token URL: http://52.74.96.205/mod/lti/token.php, and Authentication request URL: http://52.74.96.205/mod/lti/auth.php. At the bottom right are 'Email' and 'Cancel' buttons.

- 6 Log in to your Digital Learning Suite application as an administrator and click **Setting External Tool**.

- 7 Enter the details from Moodle to set it up as an External Tool:
- a Tool name: Enter the desired name for Digital Learning Suite application. This is the name that you will see when you launch the course later. This example will use the name 'Remote Learning Application'.
 - b Issuer: Issuer
 - c Client ID: This will use the Application ID for the Moodle application
 - d Access Token URL: Access Token URL
 - e Authorize URL: Authentication Request URL
 - f JWK URL: Public Keyset URL

The completed settings should appear similar to the example below.



The screenshot shows a 'Settings' dialog box with a close button (X) in the top right corner. On the left is a sidebar with the following categories: URL Setting, External Tool, Mail Setting, Client Details, SSL Certificates, and Scheduler Setting. The 'External Tool' category is selected. The main area displays a configuration table with the following fields and values:

URL Setting	✓ Configured
Tool name	ELAB DEVELOPER TOOLS
Issuer	http://52.74.96.205
Client ID	eNjPvjytlglexmft
Access Token URL	http://52.74.96.205/mod/lti/token.php
Authorize URL	http://52.74.96.205/mod/lti/auth.php
JWK URL	http://52.74.96.205/mod/lti/certs.php
Deployment ID	1

At the bottom right of the dialog are two buttons: 'Save' and 'Cancel'.

General Troubleshooting Guide

- 1 Backend container cannot resolve hostname
- 2 Virtual Machine unable to update, e.g., cannot find source file
- 3 Bad Request with two IP addresses at host file
- 4 400 Bad Request at Lab Management
- 5 Session Manager not running
- 6 Access blocked when accessing a self-signed-cert site using Mozilla Firefox
- 7 Virtual Machine is not able to connect to FileZilla or PuTTY

Steps and Solutions

1 Backend container cannot resolve hostname

Enter the following commands and add your Virtual Machine IP address and hostname:

```
user@ubuntuserver:/home/elab$ cat /etc/hosts
```

```
127.0.0.1 localhost
```

```
127.0.1.1 ubuntuserver
```

```
# The following lines are desirable for IPv6 capable hosts
```

```
::1 ip6-localhost ip6-loopback
```

```
fe00::0 ip6-localnet
```

```
ff00::0 ip6-mcastprefix
```

```
ff02::1 ip6-allnodes
```

```
ff02::2 ip6-allrouters
```

```
10.74.79.25 ubuntuserver (Example)
```

2 Virtual Machine unable to update, e.g., cannot find source file

Apt repo URL is being blocked by IT:

`sudo nano /etc/apt/sources.list`

Change to <https://mirror.kku.ac.th/ubuntu> or to any URL on this [list](#).

```
GNU nano 4.0 /etc/apt/sources.list
## Major bug fix updates produced after the final release of the
## distribution.
deb https://mirror.kku.ac.th/ubuntu focal-updates main restricted
# deb-src http://my.archive.ubuntu.com/ubuntu focal-updates main restricted

## N.B. software from this repository is ENTIRELY UNSUPPORTED by the Ubuntu
## team. Also, please note that software in universe WILL NOT receive any
## review or updates from the Ubuntu security team.
deb https://mirror.kku.ac.th/ubuntu focal universe
# deb-src http://my.archive.ubuntu.com/ubuntu focal universe
deb https://mirror.kku.ac.th/ubuntu focal-updates universe
# deb-src http://my.archive.ubuntu.com/ubuntu focal-updates universe

## N.B. software from this repository is ENTIRELY UNSUPPORTED by the Ubuntu
## team, and may not be under a free licence. Please satisfy yourself as to
## your rights to use the software. Also, please note that software in
## multiverse WILL NOT receive any review or updates from the Ubuntu
## security team.
deb https://mirror.kku.ac.th/ubuntu focal multiverse
# deb-src http://my.archive.ubuntu.com/ubuntu focal multiverse
deb https://mirror.kku.ac.th/ubuntu focal-updates multiverse
# deb-src http://my.archive.ubuntu.com/ubuntu focal-updates multiverse

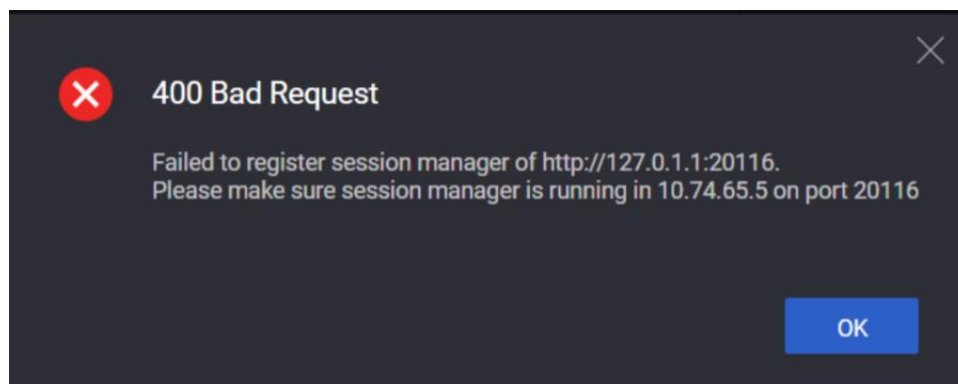
## N.B. software from this repository may not have been tested as
## extensively as that contained in the main release, although it includes
## newer versions of some applications which may provide useful features.
## Also, please note that software in backports WILL NOT receive any review
## or updates from the Ubuntu security team.
deb https://mirror.kku.ac.th/ubuntu focal-backports main restricted universe multiverse
# deb-src http://my.archive.ubuntu.com/ubuntu focal-backports main restricted universe multiverse

## Uncomment the following two lines to add software from Canonical's
## 'partner' repository.
## This software is not part of Ubuntu, but is offered by Canonical and the
## respective vendors as a service to Ubuntu users.
# deb http://archive.canonical.com/ubuntu focal partner
# deb-src http://archive.canonical.com/ubuntu focal partner

deb https://mirror.kku.ac.th/ubuntu focal-security main restricted
# deb-src http://my.archive.ubuntu.com/ubuntu focal-security main restricted
deb https://mirror.kku.ac.th/ubuntu focal-security universe
# deb-src http://my.archive.ubuntu.com/ubuntu focal-security universe
deb https://mirror.kku.ac.th/ubuntu focal-security multiverse
# deb-src http://my.archive.ubuntu.com/ubuntu focal-security multiverse

^G Get Help      ^O Write Out    ^R Where Is     ^R Cut Text     ^J Justify      ^G Cur Pos
^X Exit          ^B Read File    ^_ Replace      ^U Paste Text   ^I To Spell     ^_ Go To L
```

3 Bad Request with two IP addresses at host file



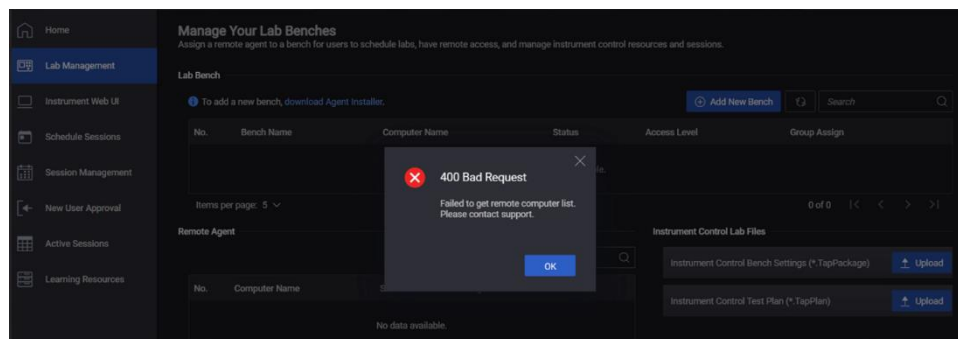
Go to `sudo nano /etc/hosts` and remove the extra IP address 127.0.1.1.

```
GNU nano 4.8
127.0.0.1 localhost
#127.0.1.1 ubuntuuserver

# The following lines are desirable for IPv6 capable hosts
::1    ip6-localhost ip6-loopback
fe00::0 ip6-localnet
ff00::0 ip6-mcastprefix
ff02::1 ip6-allnodes
ff02::2 ip6-allrouters
10.74.65.5 ubuntuuserver
```

4 400 Bad Request at Lab Management

Meshcentral may down after a restart and sometimes crontab services is not able to run the auto restart for this service.

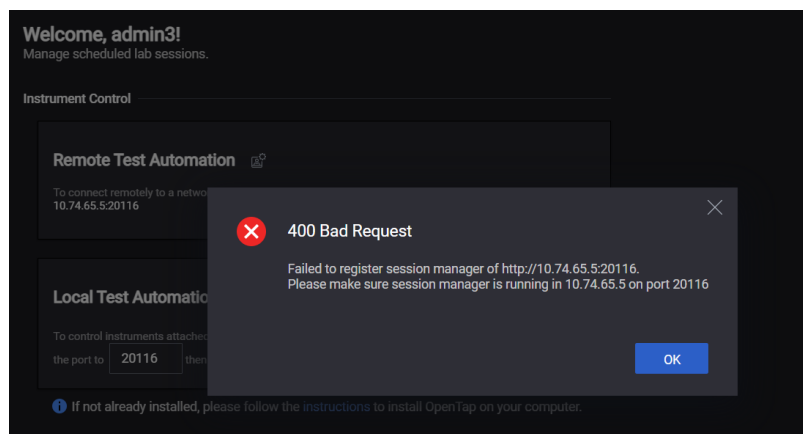


Go to PuTTY and run the following command:

```
sudo sh /home/elab/meshcentral-setup-after-deploy.sh
```

5 Session Manager not running

Sometimes the session manager service might not be able to start.



Run the following commands:

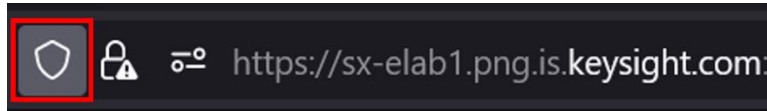
```
sudo -S systemctl enable open-tap
sudo -S systemctl start open-tap
sudo -S systemctl status open-tap
```

6 Access blocked when accessing a self-signed-cert site using Mozilla Firefox

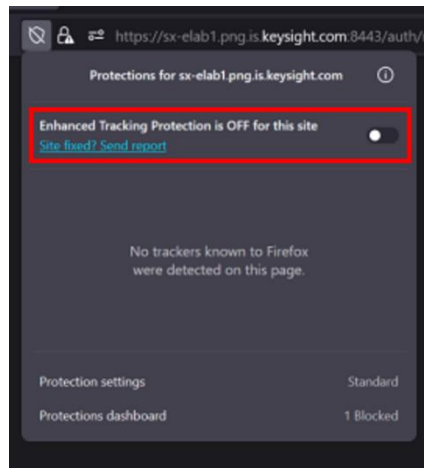
Firefox may block access to a site that uses a self-signed-cert and the user is stopped at the welcome page.

Disable the tracking protection. For example, if the site is **sx-elab1.png.is.keysight.com**:

- i Go to **sx-elab1.png.is.keysight.com** and click the shield icon.



- ii Disable the **Enhanced Tracking Protection is ON for this site** feature.



- iii Go to **sx-elab1.png.is.keysight.com:30080** and repeat the steps.

7 Virtual Machine is not able to connect to FileZilla or PuTTY

This is because the SSH terminal is not installed in the Virtual Machine.

Run the following commands:

```
sudo apt-get install openssh-server
sudo systemctl enable ssh
sudo systemctl enable ssh --now
sudo systemctl start ssh
```

Recommended Password Practices

Passwords are used to protect access to confidential information. This includes Keysight software as well as any personal accounts you may have. A compromised password could result in a leak of your confidential information, an attack on Keysight's systems integrity and availability.

A compromised password means that someone could use your account to access your personal information to which you have been granted permission. At the very least, this could lead to misuse, but it could also result in financial loss. You may be held responsible for the misuse since the account belongs to you.

Here are some tips to keep your password safe and keep it from being compromised.

- **Choose strong passwords**

A strong password consists of a few dimensions. The main dimensions are the length of the password and the character sets used to create the password.

Keysight's password recommendation is a minimum of 12 characters for standard accounts and a minimum of 15 characters for accounts with administrative privileges. The passwords must include a mix of at least 3 of the 4-character sets – upper and lower-case letters, numbers, and special characters.

- **Do not reuse past passwords**

It is possible that older passwords were cracked, so do not repeat previously used passwords.

- **Do not use dictionary words as your password**

Hackers use special computer hardware and software to crack passwords. Dictionary word passwords will not stand up to a password cracking attack.

- **Do not use terms that can be related to you**

These are things such as your name, username, company, company products/terms, the names of your children or relatives, dates, locations, sports teams, pet names, or any combination of these.

- **Do not use patterns in your password**

Keyboard patterns, such as 'qwertyuiop[]', '1qazxcvbnm,.', 'aaaaaabbbbb', or '1234567890-=' are well known and cracked easily.

- **Do not write passwords down, anywhere**

Memorize them or use a password management application to keep track of your passwords.

- **Use a different password for every different account**

It is the best practice to use a different password for every different account. This way if one account is compromised, then the attacker will not have access to any of your other accounts. Using a password manager helps keep track of different login credentials.



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Printed in Malaysia

Edition 6, April 2025



SR101-90000

www.keysight.com