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# Keysight Technologies, Inc
# Supplier Quality System Requirements
# (Doc# 5951-1665-1)

## 1. Purpose

1.1. This exhibit defines the requirements for a quality system and supporting management systems that must be maintained by a supplier of products and services to Keysight Technologies, Inc.

## 2. Applicability

2.1. These requirements are applicable to all suppliers of products and services to Keysight.

## 3. Definitions

3.1. For the purposes of this exhibit, the definitions given in ISO 9000 apply.

3.2. A supplier (provider) is defined as any organization that provides a product or service.

## 4. References

4.1. ISO 9001, Quality Management Systems – Requirements.

4.2. ISO 9000, Quality Management Systems – Fundamentals and Vocabulary.

## 5. Management System Requirements

5.1. International Standards Requirements.

5.1.1 Suppliers shall conform, at a minimum, to the requirements for a Quality Management System as specified in ISO 9001.

5.2. Keysight Requirements

5.2.1 Suppliers shall maintain an Electrostatic Discharge (ESD) Control Program that meets the Keysight Supplier ESD Control Requirements wherever parts are ESD-sensitive.

5.2.2 Suppliers shall meet all Keysight contractual requirements including, but not limited to, product reliability, product and service delivery, and product and service quality.

5.2.3 Suppliers shall ensure the competence of their personnel and sub-tier providers, including any required personnel qualifications.

5.2.4 Suppliers shall ensure that their personnel and sub-tier providers are aware of:

- their contribution to product or service conformity;
- their contribution to product safety; and
- the importance of ethical behavior.