

# Keysight Calibration and Repair Services

Instrument lifecycle solutions

# Keysight Instrument Lifecycle Solutions

Keep programs running. Make it seamless.



## We are committed to helping you meet your future measurement accuracy challenges

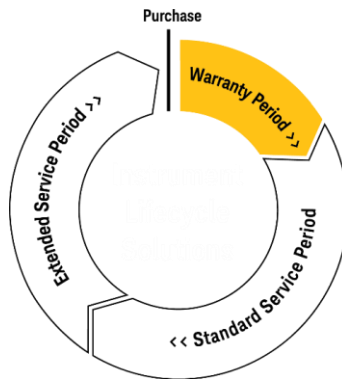
You put in the time and effort to select the right modular, handheld and bench instruments for your test system. We make sure you can rely on those instruments to provide accurate measurements that meet your specifications.

Keysight Technologies Instrument Lifecycle Solutions are committed to addressing the service requirements that span your product lifecycle. Through these solutions, we provide a range of standard and tailored alternatives that ensure the longevity you need — from the date of purchase to the day you transition to newer technology.

Warranty period	Standard service period	Extended service period
<p>At the point of purchase, Keysight instrument quality is backed by a standard warranty, which can be extended to 3, 5, 7, or 10 years.</p> <p>Or purchase Keysight instruments with KeysightCare for complete customer care, far beyond basic warranty for hardware, software, and technical support for select products.</p>	<p>Get the full range of Keysight global support, with measurement science that delivers fully specified instruments to ensure consistent measurement results.</p>	<p>Five years after an instrument is no longer manufactured, Keysight provides a range of solutions, including continued repair and calibration services to extend the life of your test system. This makes the transition seamless when you are ready to migrate to new or Premium Used instruments.</p>

# Warranty Period

Our support starts the day you purchase your instrument.



## Extend your standard warranty and get the lowest cost of ownership

Keysight Extended Warranty and Calibration Plans of 3, 5, 7, and 10 years enable you to plan upfront and secure a low-cost solution. This long-term calibration and repair of your crucial instruments ensures that they will operate to warranted specifications.

## KeysightCare Support. Elevated.

Improve your time to market and reduce costly unplanned downtime and project delays. KeysightCare provides complete customer care far beyond basic warranty for hardware, software, and technical support.

KeysightCare includes:

- Faster and predictable response times
- Faster time to resolution
- Faster access to specialized experts and knowledge
- Proactive updates

[www.keysight.com/find/KeysightCare](http://www.keysight.com/find/KeysightCare)

# Lock-in peak performance

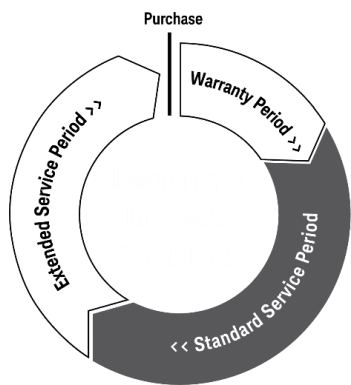
Your teams count on the accuracy and longevity of Keysight instruments. When you buy your instruments, you can lock-in all the benefits of Keysight Extended Warranty and Calibration Plans for up to 10 years.

Reduced costs	Up to 70 percent savings compared to one unplanned repair
	Up to 20 percent savings off a single calibration event
Ease of service	No need to open a purchase order

To cover your longest-lived programs, we can tailor a plan that ensures service for more than 10 years.

## Standard Service Period

After the Warranty Period, count on Keysight to support your program.



# Keep your instruments functioning to their original specifications

After the Warranty Period, and up to five years after discontinuance, Keysight continues to offer a full range of support, including firmware and operating system updates, technical support, and repair and calibration services.

## Get even more peace of mind with Keysight repair and calibration

Lock-in prices with a service agreement — it is the most convenient way to protect your equipment beyond the standard warranty. You can minimize downtime with our unmatched ability to fully service the equipment we build. We streamline repairs with fast diagnostics and direct access to more than 42,000 genuine Keysight parts, plus we do repairs right the first time — and return your instrument sooner — with our automated verification systems and procedures.

# Ensure on-going performance with Keysight's flexible service solutions

## Global capabilities

- Consistent processes at more than 70 sites, in over 35 countries
- Online access to instrument information with Keysight Infoline tools

## Metrology expertise

- 45 accredited sites in 20 countries with 18 unique accrediting bodies
- Metrology consulting services
- Measurement science in electrical, physical, and dimensional

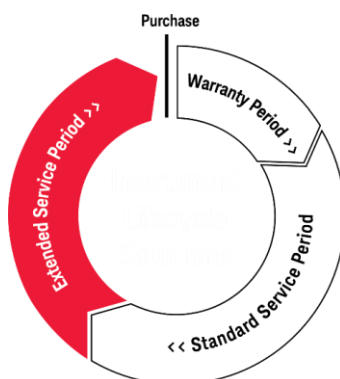
## Flexible delivery

- Keysight service centers
- Onsite mobile labs
- Resident professionals
- System up-time services
- Support for self-maintenance



# Extended Service

**Even after products are no longer manufactured we continue to help you maintain your system or transition to newer technology.**



## Extend the life of your existing system

Keysight's Extended Service period is our commitment to your company and your HP, Agilent, and Keysight equipment. We will work with you to tailor solutions that keep your long-term programs running until you are ready to make the transition to newer technology.

### Extended Service repair and calibration

We provide repair and calibration services on thousands of instruments in the Extended Service period, as long as parts and the required electronic test equipment (ETE) are available. As with all Keysight services, you can count on the quality we deliver: accredited, traceable calibration that measures the actual performance of every warranted specification, for every installed option every time, genuine OEM parts, and trained technicians with deep product experience.

### Service agreements and custom solutions

In addition to per-incident services, we offer repair and calibration agreements for many of our most popular instruments in Extended Service. We can also work with you to customize a solution that keeps you running until you are ready to transition. This ensures that your equipment will operate to warranted specifications.

### Project and program management

Keysight provides project and program management services to help ensure your test and evaluation projects and programs run smoothly and meet their critical objectives. We produce and manage program plans, timelines, schedules, and deliverables with a single point of contact for your Keysight interactions. Keysight will identify, document, and mitigate program risks, provide program metrics, host status reviews, and ensure all program related documentation is completed and maintained within your scope of work.

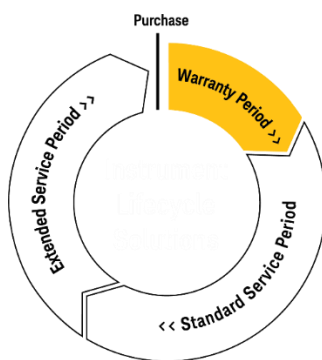
# Make the Transition Seamless

When you are ready, explore options that ensure a smooth transition

- Migrate to newer technology
- Save 20 to 50% with Keysight Trade-in or Premium Used
- Consider benefits of adding Keysight Extended Warranty and Calibration Plans
- Enhance your competitive edge.

## Extending the Life of Your Test System Starts Now

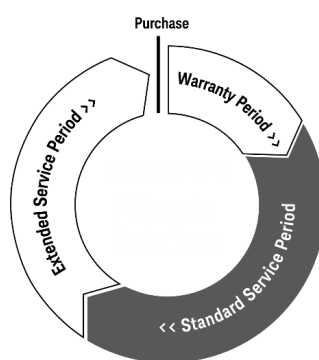
Making test systems last in long-term programs takes planning and the right service partner. No matter where your instruments are in their lifecycle, there are steps you can take to keep them operating until you are ready to make the transition to newer technology.



Warranty period

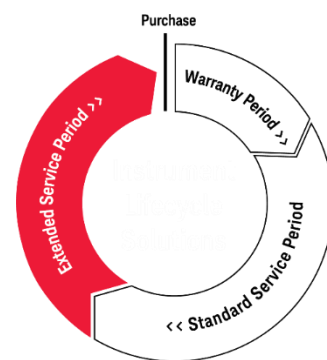
Purchase Keysight instruments with Extended Warranty and Calibration plans that lock-in peak performance for up to 10 years.

Or purchase Keysight instruments with KeysightCare for complete customer care, far beyond basic warranty for hardware, software, and technical support for select products.



Standard service period

Choose from a full range of Keysight flexible service solutions to ensure on-going measurement, accuracy and instrument uptime.



Extended service period

Buy standard or custom service agreements to cover essential equipment for the life of your programs. Or, explore options to transition to newer technology now.

# Going Forward

Keysight Services is a comprehensive set of services that grows with you at any point in your product life cycle. Improve test with our portfolio of calibration, repair, technology refresh, finance, consulting, education and test-as-a-service.

Learn more at [www.keysight.com/find/services](http://www.keysight.com/find/services).



Keysight enables innovators to push the boundaries of engineering by quickly solving design, emulation, and test challenges to create the best product experiences. Start your innovation journey at [www.keysight.com](http://www.keysight.com).

This information is subject to change without notice. © Keysight Technologies, 2015 – 2025, Published in USA, July 9, 2025, 5992-1050EN