

# Keysight Technologies

## Customer Contact and Support

Highly skilled support professionals provide industry-leading assistance



### Contact Center Capabilities

- Your first contact for resolving inquiries and requests with minimal or no transfers
- Professional, responsive, local language
- Offering quotes, ordering and support services, orders in progress, and general information
- Assisting with product selection, usage, and configuration, pre- and post-sales
- Proactive at anticipating your questions and providing valuable, relevant information
- Leading the industry in customer satisfaction scores

### Technical Support Capabilities

- World-class test and measurement experts providing sales and technical support
- Superior depth and breadth of experience in industry technology, applications, and standards
- Exceptional front-line support, deep-division support R&D
- Quick, accurate and thorough responses to technical application requests
- Knowledgeable, responsive advocates and technical sales consultants, for a superior customer experience
- Remote demonstrations and assistance available on most products

For more information on customer support, go to [www.keysight.com/find/contactus](http://www.keysight.com/find/contactus)