

Get Five Years of Tech Support

KeysightCare for Education Customers



Your Challenges

Technical instrumentation issues and unanswered questions in your labs and classrooms can cause various disruptions:

- interruptions to students
- delays to research projects
- extra work for teaching assistants and professors

Consider a Better Way

When problems arise and put your measurements in doubt, enjoy committed response by connecting to a technical expert within a defined, predictable time frame.

Direct access to Keysight technical experts

We can help you remove barriers to success with direct access to technical experts. Our committed two-business-day technical response times mitigate classroom and project risk.

Support for all your instruments

Get help for all the instruments in your labs and classrooms. KeysightCare for education covers technical support for all your HP, Agilent, and Keysight products, regardless of model, warranty period, or discontinuance status.

24/7 access to KeysightCare Support Portal

Get access to the KeysightCare portal and knowledge center. You can find answers, manage service requests, and interact with Keysight experts familiar with the instruments you are using and the challenges you face. Whether you need to track your equipment configuration, speak to a technical expert, or immediately find answers to frequently asked questions, the KeysightCare portal is your 24/7 one-stop destination.



Customer Quote

"Thank you so much. You have no idea how much you have helped us. The loss of that data was going to cost lots of time and money. Your assistance is very much appreciated."

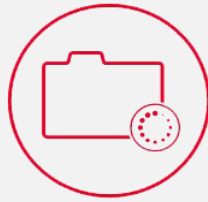


Experience the Power of KeysightCare Support 24/7



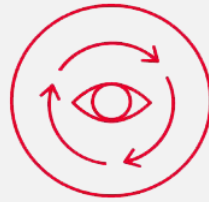
Request Support

Submit your question online directly to the team



Check Case Status

View status of your question or check service order status



View Assets

See a list of equipment in your lab to help find and share assets



Search Knowledge Center

Access thousands of technical articles and watch how-to videos

Stay Ahead of the Curve

KeysightCare is a priority-one connection between our resources and your teams. Through committed, accessible, and proactive engagement, we'll help you remove the barriers to success.

Support Designed Exclusively for Education Customers ¹

Most new mid-range and high-performance instrument include KeysightCare Assured for 1-year in all regions. For new instruments purchased by education customers, Keysight offers a high-value program that provides 4 additional years of KeysightCare Technical Support for the price of 2 years. In total, you receive 5 years of technical support coverage. Additionally, for universities who take advantage of KeysightCare, all HP, Agilent, and Keysight instruments in your lab include KeysightCare Technical Support. Take advantage of this program now, KeysightCare Technical Support ensures committed 2-day technical support for your new and existing instruments.

Talk to your Keysight representative today.

1. You may combine this offer with other promotions and offers from Keysight. It applies to hardware only.

Learn more at: www.keysight.com

For more information on Keysight Technologies' products, applications, or services, please contact your local Keysight office. The complete list is available at: www.keysight.com/find/contactus

