Known Issue — SAT Values with AMPS and NAMPS Tracking Phones

Scope of Bulletin

This bulletin applies to all SAFCO Technologies products (SMRTSAM 2, SMRTSAM 2 Plus, WALKABOUT PCS, PROMAS, TQNM VoicePrint) equipped with AMPS or NAMPS portable or mobile tracking phones.

Reason For Bulletin

When the call tracker is placed in suspend mode, the system will be unable to report SAT 1 or SAT 2 correctly. Only a SAT value of 0 will be reported. This problem is due to a limitation with the call tracker’s firmware. Currently there is no known fix for this problem.