

Support Note

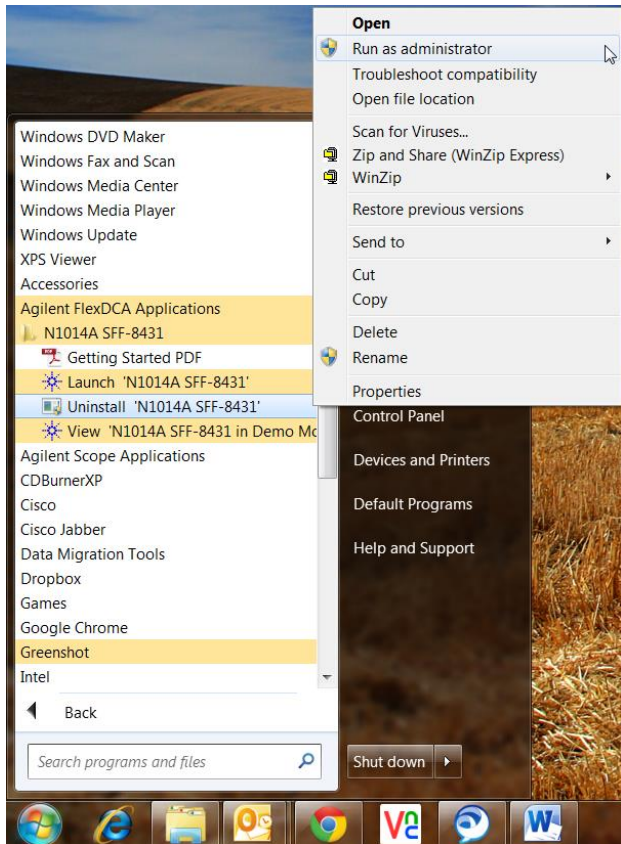
Keysight N1014A SFF-
8431 FlexDCA
Compliance App Software
Uninstallation
Instructions

N1014A SFF-8431 Compliance Application

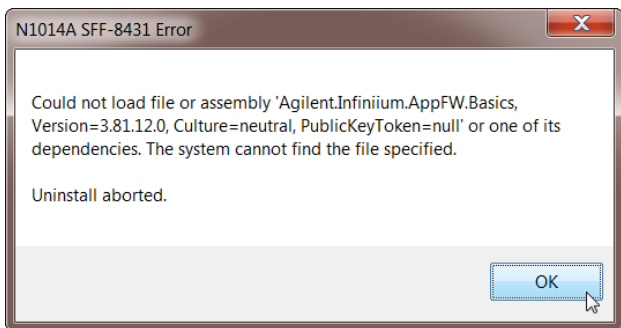
Error Uninstalling version 1.00

Problem

It should be possible to uninstall N1014A version 1.00 from the Start menu by executing the Start > All Programs > Agilent FlexDCA Applications > N1014A SFF-8431 > Uninstall 'N1014A SFF-8431' command as administrator. (Right click on the Uninstall selection to bring up the Run as administrator option.)



However, after confirming that User Defined FlexDCA application N1014A SFF-8431 is to be uninstalled, the error shown here pops up.



Solution

The cause of this issue is a missing .dll file which must manually be copied to the correct directly using the instructions below.

If the C:\ProgramData directory is hidden, unhide it as follows.

In Windows Explore, select Organize > Folder and search options, which will bring up a dialogue.

Go to the View tab, and select Show hidden files, folders and drives, and click OK.

Manually copy the missing file
Agilent.Infiniium.AppFW.Basics.dll

from:

C:\Program Files
(x86)\Agilent\FlexDCA\Apps\N1014A SFF-8431

to:

C:\ProgramData\Agilent\FlexDCA\Apps\N1014A SFF-8431

Run the uninstaller as administrator as previously instructed.

