

Keysight Technologies, Inc. Policy on Electrostatic Discharge (ESD) Controls

At Keysight Technologies we take our product quality and reliability very seriously; it's woven into the fabric of our DNA dating back to our HP heritage. An important element of our quality culture is ESD controls. Keysight adheres to the Industry Standard ANSI/ESD S20.20 – 2021 for better controls and prevention of ESD damage in our Manufacturing, Service, and Calibration work environments worldwide.

Keysight's ESD control program includes a global program manager, site coordinators, auditors, and training for all personnel that work in ESD control areas. Some elements of our program are:

- Periodic audits to ensure conformity to Keysight's documented ESD Control Manual;
- Rigorous evaluation and qualification of ESD control items used at Keysight;
- Requirements for all relevant suppliers and contract manufacturers to have ESD control programs;
- Use of appropriate ESD packaging and labeling throughout Keysight processes.
- During product development, testing of Keysight's products for ESD sensitivity per IEC 61000-4-2, and labeling of any ESD sensitive ports or connectors.

If you would like additional information about Keysight's ESD Program, please contact [Keysight](#).

Additional information regarding Keysight's overall quality program is available at: [Quality & Security](#).