

## Genesys 2010.05 Language Pack SP1 (12/7/2010) Installation & Usage

## **Installation Instructions**

The Genesys 2010.05 Language Pack SP1 provides local language support for Japanese, Korean, Chinese (Simplified and Traditional) and Russian in Genesys menu picks.

Installation is as follows:

- 1. Unzip the desired DLL for the local language support you need.
- 2. Copy and paste the DLL into the Genesys installation "Bin" folder.

  This is typically located in C:\Program Files\GENESYS2010.05\Bin
- 3. Start Genesys, go to Tools'>Options>Language and select the language you want.
- 4. Exit and re-start Genesys again and you will be using the new language.

**Important Note:** Need to install Genesys 2010.05 SP1 before installing Genesys 2010.05 Language Pack SP1