

# KeysightCare Calibration

Uptime, Precision, Expertise. At Your Service.

When budgets are tight and the focus lies on well-calibrated, compliant, and accurate equipment, KeysightCare Calibration is a great choice. Rely on the benefits of Keysight-certified accuracy, uptime, and schedule predictability through committed turnaround times while having priority access to technical experts.

Our global team of support specialists understands your unique test configurations, adjusts out-of-tolerance conditions, and verifies the performance of every option, and every specification, every time.



## Benefits Summary



KeysightCare Calibration upfront (R-55C-001) and KeysightCare Calibration post-sale (R-55C-502) include a calibration service of choice based on the equipment's recommended calibration interval. KeysightCare Calibration post-sale (R-55C-501) includes a Keysight calibration.

With multi-year options available, KeysightCare Calibration eliminates the need for lengthy and tedious paperwork and yearly requests for maintenance budgets. You benefit from secured service for 2, 3, or 5 years with a planned spending profile.

## Service description summary

Support Agreement description	Calibration plan	KeysightCare Calibration <sup>1</sup>	KeysightCare Enhanced <sup>1</sup>
<b>Technical Support</b>			
Access to technical and application support experts		●	●
Technical Support response time (business days/hours)		≤ 4 hours	≤ 2 hours
Case History Management in the Keysight Support portal		●	●
<b>Hardware and Software Support</b>			
Calibration Service <sup>2</sup>	●	●	●
Calibration Turnaround Time (business days) <sup>3</sup>	No commitment	≤ 5 days	≤ 5 days
Repair Service Coverage			●
Repair Service Turnaround Time (business days) <sup>3</sup>			≤ 7 days
Proactive firmware or software release notifications		●	●

All the offered services are subject to legal terms and conditions.  
India, Israel, and Brazil TAT are excluded; repairs executed with commercially reasonable effort.

1. Only available in select countries. Please contact your local Keysight representative.
2. The calibration included is based on the recommended calibration interval. Select any of the Keysight calibration options up to an accredited calibration for KeysightCare Enhanced and KeysightCare Calibration, based on country and model availability. Standards lab calibration and custom calibration are not included.
3. Repair and calibration turnaround times do not include shipping, trans-shipping, or customs processing.

Keysight recommends KeysightCare Enhanced for the full protection of your innovation investment adding repair/extended warranty to your calibration coverage. KeysightCare Enhanced and KeysightCare Calibration availability and coverage details can be found in the [KeysightCare data sheet](#), the [Calibration selection guide](#), and the [Service Definition Tool](#).

## More information

- [KeysightCare.com](#)
- [Keysight Calibration Services](#)
- [KeysightCare Data Sheet](#)
- [Keysight Support Portal](#)
- Ready to discuss your calibration options? [Contact us](#).

Keysight enables innovators to push the boundaries of engineering by quickly solving design, emulation, and test challenges to create the best product experiences. Start your innovation journey at [www.keysight.com](http://www.keysight.com).



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