KeysightCare

Uptime, Precision, Expertise. At Your Service.

Maximize your uptime, quickly optimize your measurements, and get the answers you need at the fastest available times.

With the highest accuracy repair and calibration, up-to-date software enhancements, and unlimited access to expertise, KeysightCare curated plans bundle essential services with prioritized response and turnaround times to get and keep your engineering teams innovating at speed.

KeysightCare plans are a premium service experience that includes:

- Prioritized levels of response and turnaround times with no Purchase Order (PO), budgeting, or process delays
- Personalized service with direct access to experts with domain, instrument, application, and software expertise
- The Test and Measurement industry's most comprehensive AI-powered support portal and knowledge center
- End-to-end visibility of your support cases, repairs, and calibrations 24x7

Experience Complete Customer Care

- Select from multiple support plans designed to fit your business needs
- Access technical expertise with committed response times
- Access the 24/7 Knowledge Center and your case history
- Receive software updates and enhancements
- Receive firmware and software update notifications

Save Time and Get Your Product to Market Quicker

- Faster, predictable access to technical experts
- Faster resolution of technical support issues
- Committed repair and calibration service turnaround times
- Certified precision and reliability of your measurement tools with your calibration of choice

KEYSIGHT

KEYSIGHTCARE

KeysightCare Plans

What You Need Most, When You Need It Most.

Keysight carefully curates KeysightCare plans to deliver what you need most, when you need it most. Whether for instruments, software, or specialized plans for application solutions and systems, you can find the KeysightCare plan that fits your organization today and expands as your needs grow. Choose from:

Prioritized Turn-Around Times

KeysightCare plans feature the fastest available turn-around times for repair and calibration and the fastest technical support response times to maximize your uptime and increase the productivity of your engineering teams.

Unlimited Repairs

Keep your teams, and manufacturing lines, operating at speed with unlimited repair coverage and complimentary calibration with every repair.

Keysight-Certified Calibration

KeysightCare plans offer scheduled equipment calibration of choice to improve the precision and reliability of your measurement tools -- and your designs. Our global team of support specialists understand your unique test configurations, adjust out-of-tolerance conditions, and verify the performance of every option, and every specification, every time.

Timely Software Updates

KeysightCare delivers timely access to the latest firmware and software updates and enhancements for improved performance and precision.

Fastest Response Times

With unlimited, prioritized access to domain experts, you get support and answers. KeysightCare service-level agreements prioritize your issues to your selected response times, while the Keysight Support portal lets you track your support cases and access technical details and videos from the Knowledge Center for the fastest time to resolution.

Flexibility to Fit Your Needs

Whether receiving accelerated response times, keeping your equipment operating like the day you purchased it, or gaining access to experts is most important to you, there is a KeysightCare support plan that is right for you. Every support plan includes access to Keysight experts skilled in using the instruments and application software you are using and knowledgeable of the technical challenges you face. You can also access Keysight Support and the Knowledge Center to find answers, manage cases, and make service requests.

Additionally, purchasing multi-year KeysightCare upfront eliminates the need for lengthy and tedious paperwork and yearly requests for maintenance budgets. You benefit from secured service for 2, 3, or 5 years with a planned spending profile.

Software Licensing Options Provide Flexibility and Support

Flexible licensing options enable you to balance your project's requirements. Your application software may require consistent software operation over a full program lifecycle, or may require frequent updates to maintain pace with fast-moving, leading-edge applications. Keysight licensing has flexible license terms and types to address your application needs. KeysightCare provides selectable application software support as well.

License Term	Options
Perpetual	Use perpetual licenses indefinitely. KeysightCare Application Software Support is available for 1-, 2-, 3- or 5-year subscriptions, and is renewable.
Subscription	Use subscription licenses through the term of the subscription (6-month or 1-, 2-, or 3-year). KeysightCare Application Software Support is available through the license term.
License Type	**Descriptions**
Node locked	Use node locked licenses on one specific instrument/computer.
Transportable	Use a transportable license with one instrument/computer at a time. Users can transfer the license to another instrument using Keysight Software Manager (internet connection required).
USB portable	Use a USB portable license on one instrument/computer at a time. Users can transfer the license to another instrument using a certified USB dongle (available for additional purchase, Keysight part number E8900-D10).
Floating	Networked instruments/computers can access a license from a server one at a time. Purchase multiple licenses for concurrent usage. Three types of floating license are available: **Single Site**: 1-mile radius from the server; **Single Region** [1]: Americas; Europe; Asia; **Worldwide** (export restriction identified in End User License Agreement (EULA))

1. Americas (North, Central, and South America, Canada); Europe (European Continent, Middle Eastern Europe, Africa); Asia (North and South Asia Pacific Countries, China, Taiwan, Japan, India)

For more information see Software Terms, Types, and KeysightCare Application Software Support Subscriptions flyer.

Service Definitions

Service Term	Definition
KeysightCare Support Plans	KeysightCare offers multiple support plans: KeysightCare Technical Support, Warranty Plus, Assured, Calibration, Enhanced, and Software Support. See the exact service level commitments for repair, calibration, and technical support in the table below.
Entitlement	KeysightCare entitlement is linked to a serialized asset and provides unlimited users of the company that owns the Keysight asset (hardware or application software) support services as defined in the KeysightCare support plans.
Technical support	Customers with an entitled KeysightCare asset or software can access Keysight Support at support.keysight.com, using your company domain email address, to open a support case. Remote technical support is also provided by telephone and/or email, found at Contact KeysightCare Support.
Response time	Response times apply to the technical support provided by the global KeysightCare Technical and Application Support team (KTAS). Time is in the local country's KTAS business hours. Measured response time starts with the initial customer contact and a meaningful response from the KTAS team. The customer should provide their asset's serial number or the application software's host ID so the correct level of support can be obtained. The first contact and response come from a technical expert who is knowledgeable in the product or technology area, skilled at debugging and diagnosis, and remains diligently focused on the case through closure. See Business hours for regional details.
Keysight Support portal	Go to Keysight Support at support.keysight.com to access support and service resources related to your assets. The portal provides online access for you to submit service requests, browse the Knowledge Center's content 24/7, and check the progress of submitted cases and service requests.
Software updates	Software updates are only available through KeysightCare Software Support. Security fixes and bug fixes may be addressed without a KeysightCare agreement and are always included with valid KeysightCare Software Support agreements. Keysight provides software release update notifications to customers for all KeysightCare entitled software.
Firmware updates	Keysight provides firmware release update notifications to customers for all KeysightCare Assured, Warranty Plus, Calibration, and Enhanced entitled instruments registered with Keysight Support.
Repair	KeysightCare Warranty Plus, Assured, and Enhanced support plans include repair coverage. A complimentary calibration is provided after repair service, based on country and model availability.
Calibration	Calibration is a periodic verification of a test instrument to ensure performance is in accordance with specifications. KeysightCare Calibration and Enhanced include a calibration service, based on the asset's recommended calibration interval.
Turnaround Time (TAT)	Turnaround Time (TAT) applies to repair and calibration services. KeysightCare service requests are prioritized and performed as a differentiated service within the committed TAT of the KeysightCare support plan. The committed TAT applies to the actual calibration site that is performing the work (servicing entity). Repair and calibration TAT do not include shipping, customs processing, or trans-shipment to a servicing entity.

Service Term	Definition	
Language coverage for technical support	**Technical Support Region**	**Language**
	Americas	English
	Europe, Middle East, Africa (EMEA)	English
	Greater China	Chinese Simplified, Chinese Traditional, English
	Japan	Japanese, English
	Korea and South Asia Pacific, and India	English, Korean

Service Definition Tool

Refer to the KeysightCare Service Definition Tool to check by model number if KeysightCare is available for an instrument or application software, including the specific service level agreement.

Service Description Summary

Keysight recommends KeysightCare Enhanced for full protection of your innovation investment including repair and calibration coverage, when purchasing new instruments. A Keysight-certified calibration is critical to your test equipment's accuracy and repeatability. Research has shown that test equipment out of calibration can cause recalls, rejected products, increased returns, or lost yield.

Support Agreement Description	Warranty Repair Plan	Calibration Plan	KeysightCare Warranty Plus [5]	KeysightCare Technical Support [6]	KeysightCare Assured [5]	KeysightCare Calibration [1]	KeysightCare Enhanced [1]	KeysightCare Software Support
Technical Support								
Access to technical and application support experts			●	●	●	●	●	●
Technical Support response time (business days/hours)			≤ 4 hours	≤ 2 days	≤ 4 hours	≤ 4 hours	≤ 2 hours	≤ 4 hours [2]
Hardware and Software Support								
Repair Service Coverage	●		●		●		●	
Repair Service Turnaround Time (business days) [4]	No commitment		Prioritized		≤ 10 days		≤ 7 days	
Calibration Service [3]		●				●	●	
Calibration Turnaround Time (business days) [4]		No commitment				≤ 5 days	≤ 5 days	
Proactive firmware or software release notifications			●		●	●	●	●
Features, enhancements, and maintenance releases								●
Keysight Support Portal								
AI-powered Knowledge Center, Service Order, and Asset Management	●	●	●	●	●	●	●	●

All the offered services are subject to legal terms and conditions.
Israel and Brazil TAT are excluded; repairs executed with commercially reasonable effort.

1. Only available in select countries. Please contact your local Keysight representative.
2. Software support requires a KeysightCare Software Support Agreement. If both hardware and application software are under technical support entitlement, the best service level will prevail.
3. The calibration included is based on the recommended calibration interval. Select any of the Keysight calibration options up to an accredited calibration for KeysightCare Enhanced and KeysightCare Calibration, based on country and model availability. Standards Lab calibration, and custom calibration are not included.
4. Repair and calibration turnaround times do not include shipping, trans-shipping, or customs processing.
5. 1 year included with new products; 3- or 5-year extension recommended. KeysightCare repair service is followed by a complimentary calibration.

Keysight Support Portal and Knowledge Center

You have access to the Keysight Support portal, which includes a prolific AI-powered knowledge center in addition to Frequently Asked Questions (FAQs) and product documentation. The Knowledge Center has thousands of technical articles and videos with programming examples. Technical articles are based on real test and measurement scenarios, questions, and their resolution, and represent decades of R&D and test expertise.

You have access to Keysight Support's self-service features to manage self-support content, view real-time asset repair or calibration status, and find test solutions using the self-service features. The case history is visible to both you, as the user, and Keysight, which enables the technical support engineer to provide you with proactive and personalized support for the KeysightCare entitled asset with the application's test and measurement context in mind.

Within the Keysight Support portal, KeysightCare Technical Support, Warranty Plus, Assured, Calibration, Enhanced, and Software Support entitlements are linked to an asset by its serial number (hardware) or host ID (application software). Learn more about the value of the Keysight Support portal in this 2-minute video. Register or log in to Keysight Support at support keysight.com.

KeysightCare Technical Support

Reduce risk and avoid project delays with technical support coverage for all your Keysight products regardless of use model, warranty period, or discontinuance status. Get personalized technical support that offers a committed response from the Technical and Application Support Team.

Benefits Summary:

- Technical support response within 2 business days
- Case management and history through the Keysight Support portal

KeysightCare provides annual agreements, rather than per-incident technical support, to ensure consistent access to the resources you need to be successful. KeysightCare Technical Support applies to the hardware instrument with a 2-business-day technical response time and access to technical support experts. For software support, see KeysightCare Software Support. If both hardware and embedded software are under technical support entitlement, the best service level will prevail. For example, in the case of KeysightCare Software Support entitlement used with hardware that has Keysight Technical Support, the 4 business hours response time prevails over the 2 business days.

If you need technical support for a specific asset, purchase KeysightCare Technical Support, which enables you to receive technical support on each of your assets and receive a less than 2 business day committed response. It does not include repair and calibration, or other post-purchase services. For assets that are critical to your business operations, Keysight recommends upgraded KeysightCare offerings such as Keysight Care Assured and Enhanced.

KeysightCare Technical Support is available as a post-sale option to extend technical support coverage for individual assets.

KeysightCare Assured

Innovative device designs and test systems face continually growing requirements. KeysightCare Assured provides increased support to match your application needs. When your engineers have questions, they need answers fast. KeysightCare Assured includes a commitment to respond to your technical needs quickly. When unexpected repairs are necessary, you can count on a committed repair service turnaround time to get you back up and running.

Benefits Summary:

- KeysightCare Technical Support
- Technical support response within 4 business hours
- ≤ 10-day instrument repair turnaround time
- Complimentary calibration after repair service, based on country and model availability
- Firmware update notifications

Most initial product purchases include KeysightCare Assured, providing entitlement for the following 1 year, the same as the product warranty. We recommend purchasing 3 or 5-year KeysightCare support plans to improve your test system uptime and efficiency and to cover critical innovation periods. When the initial agreement expires, you have the option to renew or upgrade your KeysightCare agreement for your specific business needs.

A few select products with specialized technology require longer than 10-day turnaround times for repair. These instruments will include a 1-year **KeysightCare Warranty Plus** support plan, which can be extended up to 5 years. KeysightCare Warranty Plus prioritizes repair in the Service Center and includes 4-business-hour committed technical support, firmware update notifications, and complimentary calibration after repair.

Check the KeysightCare availability and typical turnaround times for the model numbers you are interested in.

Keysight Premium Used products, that are eligible for KeysightCare, include one year of KeysightCare Assured, or KeysightCare Warranty Plus, respectively, at the time of purchase. Keysight Used products come with a 90-day warranty, and then you have the option to purchase a KeysightCare Assured or Warranty Plus service support upgrade and/or extend the warranty.

KeysightCare Enhanced (Most Recommended)

When keeping product design, development, and manufacturing on track is your top priority, you need dependable, accurate, and repeatable results. In addition to providing faster turnaround times for technical support and committed repairs, KeysightCare Enhanced includes a calibration service of choice based on the equipment's recommended calibration interval. Keysight recommends KeysightCare Enhanced for the full protection of your innovation investment, including repair and calibration coverage. A Keysight-certified calibration is critical to your test equipment's accuracy and repeatability. Research has shown that test equipment that is out of calibration can cause recalls, rejected products, increased returns, or lost yield. Please check out the ABCs of Test Accuracy eBook for more information.

Keep your project on schedule with this comprehensive, premium offering.

Benefits Summary:

- KeysightCare Assured
- Technical support response within 2 business hours
- ≤ 7-day instrument repair turnaround time
- Complimentary calibration after repair service, based on country and model availability
- Keysight-certified calibration coverage. See the selection guide for regional details.
- ≤ 5-day instrument calibration turnaround time.
- Firmware update notifications

KeysightCare Calibration

When budgets are tight and the focus lies on well-calibrated, compliant, and accurate equipment, this is a great choice. Rely on the benefits of Keysight-certified accuracy, uptime, and schedule predictability through committed turnaround times while having priority access to technical experts. KeysightCare Calibration, both upfront and post-sale (R-55C-502), includes a calibration service of choice based on the equipment's recommended calibration interval. KeysightCare Calibration post-sale (R-55C-501) includes a Keysight calibration.

Benefits Summary:

- KeysightCare Technical Support
- Technical support response within 4 business hours
- Keysight-certified calibration coverage. See the selection guide for regional details.
- ≤ 5-day instrument calibration turnaround time.
- Firmware update notifications

KeysightCare Enhanced and KeysightCare Calibration Availability and Coverage

KeysightCare Enhanced and KeysightCare Calibration are available in the following countries:

Region	Countries
Americas	Canada, Mexico, USA
Asia Pacific	Australia, Japan, Malaysia, Singapore, South Korea, Vietnam
EMEA	Austria, Belgium, Denmark, Finland, France, Germany, Hungary, Ireland, Italy, Luxembourg, Netherlands, Norway, Poland, Romania, Spain, Sweden, Switzerland, United Kingdom
Greater China	China, Hong Kong, Taiwan

Calibration options vary by region and country. Calibrations are based on the model's recommended calibration interval. With KeysightCare Enhanced and KeysightCare Calibration, you can select any of the Keysight calibration options up to an accredited calibration, based on country and model availability*. See the selection guide for regional details. Standards Lab calibration, and custom calibration are not included. A list of common calibration options includes:

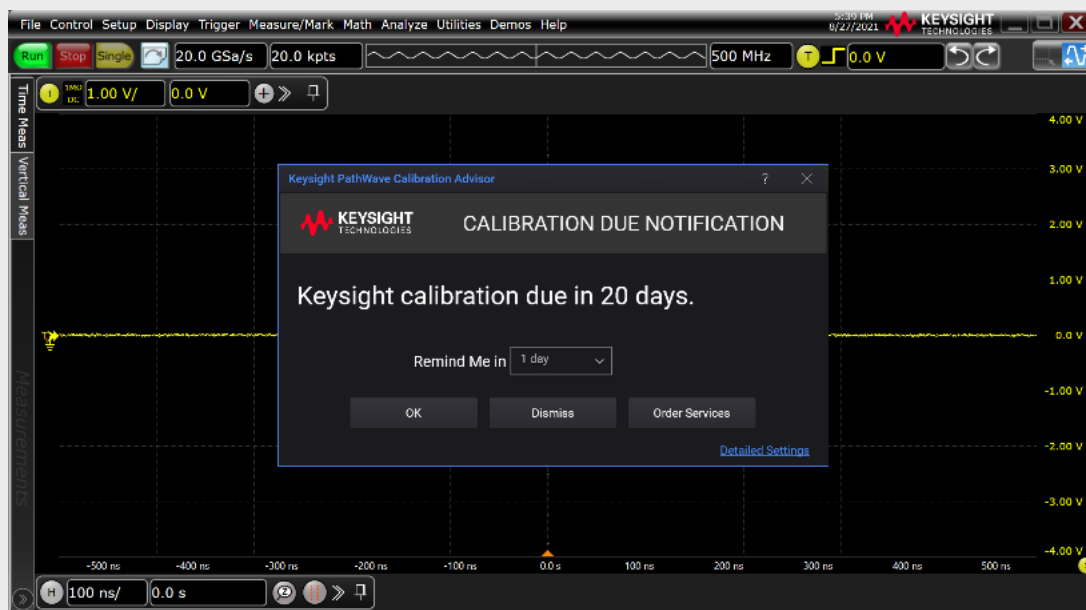| Calibration	Availability	KeysightCare Enhanced KeysightCare Calibration
Keysight-Calibration	Worldwide	
Radio Law Calibration	Only available in Japan	
KOLAS Calibration	Only available in Korea	
Keysight-Calibration + Uncertainties	Worldwide, excluding Japan	
Keysight-Calibration + Uncertainties + Guard banding	Worldwide, excluding Japan	
Accredited Calibration	Worldwide [1]	Pick your calibration of choice*
Z540-1 Calibration	Americas	
INMETRO Calibration	Only available in Brazil	
NATA Calibration	Only available in Australia	
CNAS Calibration	Only available in China	
JCSS Calibration	Only available in Japan	

1. Based on country and model availability.

*For post-sales, KeysightCare Calibration, Option R-55C-502 includes a calibration service of choice based on the equipment's recommended calibration interval, and Option R-55C-501 includes a standard Keysight calibration, respectively, radio law calibration in Japan or KOLAS calibration in Korea.

Number of Calibrations per Agreement Length

All KeysightCare entitled instruments ship with a Keysight calibration. Multi-year KeysightCare Enhanced and KeysightCare Calibration plans include calibration coverage, based on the asset's recommended calibration interval. To learn about which interval applies to your instrument, please start here.

	Year	1	2	3	4	5	2-Year Plan Total	3-Year Plan Total	5-Year Plan Total
Calibration interval	6 months	1	2	2	2	2	3	5	9
	12 months	0	1	1	1	1	1	2	4
	24 months	0	0	1	0	1	N/A	1	2
	36 months	0	0	0	1	0	N/A	N/A	1

Many of Keysight's Windows-based instruments, such as Infiniium oscilloscopes, and PNA analyzers, include the PathWave Calibration Advisor (PCA), a built-in software application that keeps track of and manages calibration intervals, including due dates, reminders, and certificates. PCA connects and works with the Keysight Support portal for easy repair or calibration case management. See the PCA Flyer to learn more.

Please contact us to discuss your calibration options.

KeysightCare Software Support

Ensure your application software test and design tools are current and include the latest standards with KeysightCare Software Support, which provides proactive notifications and application software updates. Receive priority access, with a committed timeframe, to application experts who are familiar with Keysight application software and the latest standards. Our experts can advise on techniques to help you stay within the most challenging emerging technology test limits.

Benefits Summary:

- KeysightCare Technical Support
- Technical support response within 4 business hours
- Application software updates and enhancements
- Proactive software notifications

KeysightCare Software Support applies to application software with a 4-business-hour response time, application software updates and notifications, and access to Keysight Support. If both hardware and application software are under technical support entitlement, the best service level will prevail. For example, in the case of KeysightCare Enhanced covered hardware, a 2-business-hour technical support response will prevail over a 4-business-hour response time.

KeysightCare for Solutions

KeysightCare for Solutions is as unique as the software, hardware, and configuration that make up your application-focused system or solution. Your solution requirements may call for:

- On-line dedicated solution support
- Solution diagnostics, verification, and calibration
- Periodic premium and accredited factory calibration
- Onsite repair and calibration
- Solution component loaners
- On-site technical support
- Special access to solution experts

Our Keysight solution experts will recommend a range of standard support plans each tailored to the specific solution, providing you with the prioritized services, expertise, and premium experience that KeysightCare is known for.

Special Cases

Keysight provides committed response times globally from technical experts for KeysightCare entitled instruments and application software. Additionally, you can access the AI-powered Keysight Support portal and Knowledge Center 24/7. Repair and calibration services are provided locally where possible. However, there are cases when the instrument must ship to a different service center or factory.

Nonlocal Repair and Calibration Turnaround Times

Committed Turnaround Times (TAT) apply to repair and calibration services. KeysightCare service requests are prioritized and performed within the committed TAT of the KeysightCare support plan. The committed TAT applies to the repair and calibration site that is performing the work (servicing entity). Repair and calibration TATs do not include shipping, customs processing, or trans-shipment to the servicing entity within Keysight.

Return to Factory Repair

Most Keysight products are repaired in local service centers in the respective country or region. However, there are exceptions based on product complexity and recently introduced instruments. Typically, for a limited transition period, those recently introduced instruments may be repaired in their original R&D or manufacturing location or "Returned to Factory" (RTF). Refer to the Service Definition Tool to determine any exceptions to the standard committed TAT. When an instrument needs repair, Keysight takes the following steps to ensure you continue to benefit from KeysightCare priority services:

- KeysightCare entitled assets are prioritized for expedited service in those factory locations.
- Keysight will apply a 90-day extension to the KeysightCare entitlement period for RTF service for those exceptions, where Keysight defines a TAT outside of the standard committed KeysightCare TATs for KeysightCare Assured and Enhanced as per the KeysightCare Service Definition Tool.

Missing a TAT Commitment

In a case where Keysight does not meet the committed turnaround times for repair and calibration, remediation is available. Keysight provides a 25% discount, applied against the next sequential KeysightCare renewal period on the same asset. It applies only to renewals of the same or higher-level service and has no cash value.

Leased Instruments

Assets leased from Keysight include warranty and KeysightCare Assured coverage for the lease period.

KeysightCare Coverage

KeysightCare covers thousands of hardware instruments and application software assets. However, some Keysight products have service and support coverage other than KeysightCare, such as the Network Test, Security and Visibility products, custom solutions, and some upgrade kits. Refer to the KeysightCare Service Definition Tool to check by model number if KeysightCare is available for an instrument or application software, including the specific service level agreement. Support coverage for probes and accessories is provided through the connected KeysightCare entitled instrument.

Industry Accolades for KeysightCare

The TSIA STAR Award for Excellence in Omnichannel Customer Experience Optimization recognizes Keysight's leadership in delivering a unified, AI-powered support model through KeysightCare. By integrating digital and human-assisted channels, KeysightCare ensures faster resolution, greater uptime, and elevated customer satisfaction—setting a new benchmark for omnichannel service excellence.

The Silver Globee for Customer Excellence award acknowledges KeysightCare's success and serves as motivation for the entire industry to pursue and realize elevated standards of excellence. It reflects Keysight's dedication, skills, and significant contributions to the field.

The Bronze Stevie for Achievements in Customer Satisfaction highlights Keysight's commitment to transforming the customer experience and achieving excellence in customer satisfaction. KeysightCare, Keysight's flagship program, leads the company's services portfolio in the unique and significant achievements that continue to deliver industry-leading customer support.

Ordering Details Complementing Instrument Purchases

Most new mid-range and high-performance instruments include KeysightCare Assured for 1 year in all regions[2]. Most basic instruments include a 3-year warranty and 3-year KeysightCare Technical Support. In addition to first-year KeysightCare Assured coverage, Keysight instruments sold in China include a 3-year warranty and Keysight instruments sold in Japan include a 5-year warranty.

Obtain multi-year KeysightCare **upfront** to lock in the service pricing of today, operate with a planned spending profile, and eliminate the need for yearly requests for maintenance budget.

Service	Function
KeysightCare Enhanced *	**Includes Priority Tech Support, Warranty and Calibration**
R-55B-001-1	KeysightCare Enhanced – Upgrade 1 year
R-55B-001-2	KeysightCare Enhanced – Extend to 2 years
R-55B-001-3	KeysightCare Enhanced – Extend to 3 years (Recommended)
R-55B-001-5	KeysightCare Enhanced – Extend to 5 years (Recommended)
R-55B-001-3CC	KeysightCare Enhanced – Extend to 3 years (Recommended China only) [1]
R-55B-001-5CJ	KeysightCare Enhanced – Extend to 5 years (Recommended Japan only)
KeysightCare Assured [2]	**Includes Priority Tech Support and Warranty**
R-55A-001-2	KeysightCare Assured – Extend to 2 years
R-55A-001-3	KeysightCare Assured – Extend to 3 years
R-55A-001-5	KeysightCare Assured – Extend to 5 years
R-55A-001-3CC	KeysightCare Assured – Extend to 3 years (China only)
R-55A-001-5CC	KeysightCare Assured – Extend to 5 years (China only)
R-55A-001-5CJ	KeysightCare Assured – Extend to 5 years (Japan only)
KeysightCare Calibration	**Includes Priority Tech Support, and Calibration**
R-55C-001-2	KeysightCare Calibration – 2 years
R-55C-001-3	KeysightCare Calibration – Extend to 3 years
R-55C-001-5	KeysightCare Calibration – Extend to 5 years
Start-Up Assistance	
PS-S40-01	Included - instrument fundamentals and operations starter
PS-S40-04	Recommended - instrument fundamentals and operations starter
PS-S40-02	Optional, technology & measurement science standard learning

* R-55B-001-2/3/5 must be ordered with R-55B-001-1.
1. Contact us for 5-year coverage.
2. A few select products include 1 year of KeysightCare Warranty Plus instead of KeysightCare Assured. These support plans start with R-55F instead of R55A.

Keysight recommends a multi-year KeysightCare agreement at the time of instrument or software purchase. This ensures maximized asset uptime by securing technical support to help mitigate project risk and providing committed turnaround times. Multi-year options include 2-, 3-, and 5 years for most hardware instruments and application software.

Keysight high-performance instruments purchased through Keysight International Designated Resellers (IDR) or Keysight Authorized Technology Representatives (ATR) include a total of 5 years of KeysightCare Technical Support. In addition to the first year of KeysightCare Assured, you will receive four additional years of KeysightCare Technical Support. Find a sales or rental partner.

More Information

- KeysightCare.com
- Keysight Calibration Services
- Keysight Support Portal
- Calibration and Service Blogs

Contact us about adding KeysightCare entitlements to your existing instruments and discuss calibration options.