



Eggplant Monitoring

Independent assurance of how your websites are performing from the visitor's perspective



Overview

How do you know your website is performing day in, day out?

Empower your business with real-time insights into site speed and availability, backed by fully tailored alerts that keep you ahead of issues before they impact your customers.

“Your monitoring service saves us so much time and gives us the ability to eliminate the problem immediately.”

– SLM Analyst, Price Comparison Website



Key Benefits

Consistent reliable testing: Our reliable test agents leverage high-quality, enterprise-grade connectivity to ensure your results remain accurate and unaffected by network issues. In short we give you data that you can trust.

The user's perspective: By monitoring performance from outside your firewall, we simulate a user visiting your site and can capture exactly what they see.

Customized monitoring: We can monitor anything we can access, from basic sites to complex, dynamic journeys. Our comprehensive monitoring solution allows you to control what you monitor and how often.

Rapid, actionable results: The results we provide are timely, trustworthy and offer valuable information that enables you to react quickly, resolving problems effectively and efficiently. Our double testing methodology ensures that we alert you only to real errors, via the customizable escalation process. By capturing the HTTP headers and any associated content, we help you pinpoint exactly what the problem is.

Trend analysis and reporting: Trend Analysis and Reporting: Over time, your data provides a comprehensive view of your site's performance, enabling you to identify patterns, pinpoint bottlenecks, and plan proactively for future improvements.

Effortless service, tailored to you: No software to install—our expert technical support team configures your online monitoring portal to match your exact requirements, delivering not only a seamless experience from day one but also ongoing pro-active maintenance to ensure that your monitors are continually reflective of your online business.

eggplant

Monitoring

Monitors

Status

Errors

Saved Reports

Annotations



Hello Daniel Delgado
Viewing: BGL Group

MONITOR STATUS

Last Refreshed Wed 25 Oct 2023 15:11:01

BGL Web App (OWA) 4 months 3 weeks 16 DNS Error	PG ↓	MoneySuperMarket 15 Web Page Download Failed	CO ↓	Co-Op Car DTS 1 week 6 days 40. Enter email address 23 Expected Phrase Not Found	UJ ×	Zenith Car RTQ 3 months 2 weeks 8. Click Next on Payment Sum... 23 Expected Phrase Not Found	UJ ×
Geoffrey Car DTS 2. Click Start Quote 23 Expected Phrase Not Found	UJ ×	Careers at BGL 1 hour 28 mins 28 Web Server Connection Failed For Object	PG ⓘ	Budget XML post	WS ☑	Dial Aggregator Clickthrough	UJ ☑
Budget Car DTS	UJ ☑	Halifax Car DTS	UJ ☑	Lloyds Car DTS v10	UJ ☑	Bank of Scotland Car DTS v10	UJ ☑
Dial Direct Car DTS	UJ ☑	Dial Direct Premier Car DTS	UJ ☑	Budget - My Account	UJ ☑	Santander Car DTS	UJ ☑
Budget - Home - Retrieve Quote - OLSS v10c	UJ ☑	BBG - Home - Retrieve Quote - OLSS v10c	UJ ☑	Dial - Home - Retrieve Quote - OLSS v10c	UJ ☑	RAC Plus DTS v10c	UJ ☑
Orion XML from ComparetheMarket.com (...)	WS ☑	Orion XML from ComparetheMarket.com (...)	WS ☑	Orion XML from MoneySupermarket.com (...)	WS ☑	Orion XML from Confused.com - PC (13102)	WS ☑

The monitor status screen shows you an overview of all the pages and user journeys you’re monitoring, so you can quickly identify errors and outages.

What Can You Monitor?

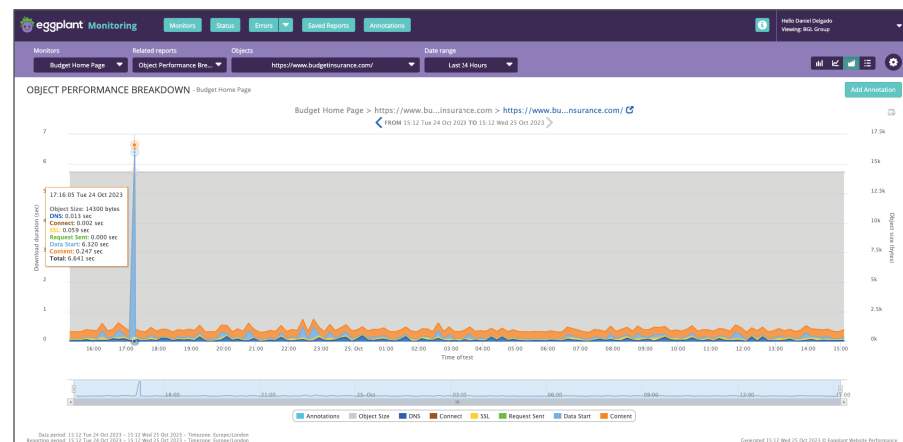
Individual pages: We offer deep insight into your website speed and availability reflective of your end users experiences. We can test any pages you choose at regular intervals, collecting performance information including error details, page sizes, download speeds and insightful Web Vitals metrics.

User journeys monitoring: Track complex, multi-step processes—such as holiday bookings, insurance purchases, account registrations, or betting transactions—across your entire site. Ensure critical workflows perform flawlessly during peak business hours and beyond, delivering a seamless experience for your customers.

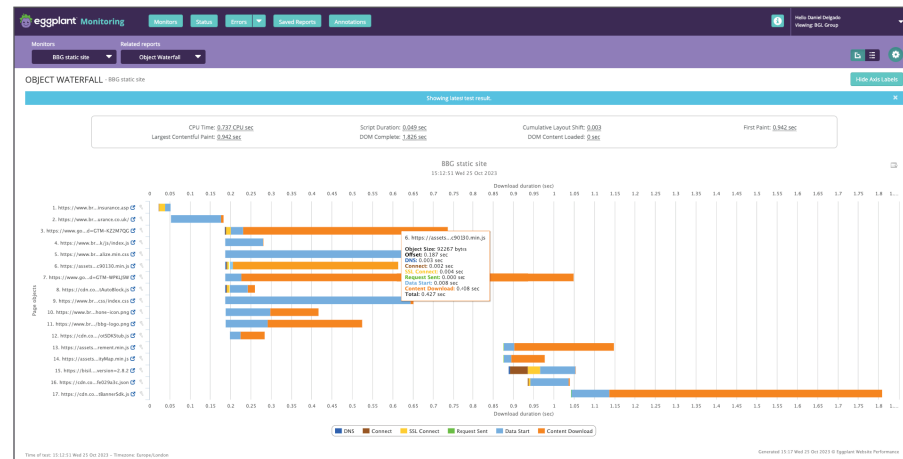
International monitoring: We monitor your web applications from different geographic locations to represent the diversity of your end users.

Message monitoring: Gain complete visibility into messages triggered by key website activities such as Multi Factor Authentication or digital receipts. We capture the exact time a message is sent and track delivery speed for both email and SMS messages, empowering you to set performance benchmarks and enforce time-based delivery standards for a flawless user experience.

Competitors: Nominate competitor websites to benchmark against your own for site availability and load time.



View performance over time for different objects on your website.



Drill down to an object-level waterfall chart to help you pinpoint the source of errors and slowdowns.

Reporting

We offer a wide range of reporting options, ensuring that your results are delivered in the format that suits you best.

Alerts: By SMS, voice or email.

Monitoring portal: Our online interface allows detailed analysis of the causes of any performance problems.

Monitoring API: A data extraction tool that allows you to access test results through standard XML and JSON requests.

Interactive Dashboard: Display live performance data in your Network Operations Centre to ensure key people are always up-to-date 24/7 x 365.

Mobile app: When it's not convenient to log in to our browser-based portal, you can get fast access to your data and run manual tests with our free app, available on Google Play and the App Store.





Keysight enables innovators to push the boundaries of engineering by quickly solving design, emulation, and test challenges to create the best product experiences. Start your innovation journey at www.keysight.com.

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