










Next-Day Courier Service and Shipping Options

Streamline service. Minimize downtime.

Your test instruments are among your most important business assets. We know you need them in optimal condition – with as little downtime as possible.

In our ongoing effort to streamline the calibration and repair process, Keysight offers two simple options to speed your instruments from your bench to our dock.

| Next Day Courier | Next Day Shipping |
|--------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
|  1. Contact Keysight to order service |  1. Contact Keysight to order service |
|  2. If order qualifies, a courier pick-up is scheduled |  2. Keysight sets up shipping with the freight carrier |
|  3. Courier packages instrument and ships to a service center |  3. Carrier sends you a next-day shipping label and tracking number |
|  4. Keysight ships instrument to you following service |  4. You package the instrument using the shipping label |
| |  5. Keysight ships instrument to you following service |

Next-Day Courier Service

In over 30 U.S. and Canada metropolitan areas, you can schedule a free next-day courier pick up. The courier will pick up and package¹ your instrument – then deliver it safely to a Keysight Service Center.

Next Day Inbound Shipping

If your shipment does not qualify for Courier Service², you can take advantage of Keysight's inbound shipping option. Your Service Order Manager can provide you with a Next-Day shipping label to affix to your packaged instrument³. This allows you to utilize Keysight's favorable bulk shipment rates (we ship hundreds of thousands of instruments each year)⁴.

Locations

United States

Phoenix, AZ*
El Segundo, CA*
Bay Area, CA
Sacramento, CA*
San Diego, CA
Santa Rosa, CA*
Colorado Springs, CO*
Denver, CO
Loveland, CO*
Orlando, FL
Atlanta, GA

Arlington Heights, IL
Minneapolis, MN
Nashua, NH*
Albuquerque, NM*
Rochester, NY
New York, NY
Portland, OR
Bethlehem, PA
Austin, TX
Dallas/Ft. Worth, TX*
Salt Lake City, UT*

Canada

Montreal, QC*
Ottawa, ON*
Toronto, ON*
Vancouver, BC

* Keysight Service Center

¹ Keysight will not package antennas, as they usually require custom packaging.

² Customers must be within the pickup radius (typically 50 miles) of a Keysight Service Center or Logistics Center. Per Incident service orders under \$300 do not qualify (however, multiple orders may be combined for one pickup, and a for-pay option is available).

³ Customers are responsible for damage caused by poor packaging. Keysight can provide you with a link to carrier-specific packaging guides upon request.

⁴ CAD/USD 1.50/pound or \$35, whichever is higher. Weights are determined by Keysight's service center outbound shipments.

Learn more at: www.keysight.com

For more information on Keysight Technologies' products, applications or services, please contact your local Keysight office. The complete list is available at: www.keysight.com/find/contactus

